

## MERCEDES-BENZ USA, LLC

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## newschannel update

TO: All Dealers and Field Personnel	FROM: Service Engineering
RE: Remote Starters Causing Keyless GO Issues	DATE: September 30, 2011

It has recently come to our attention that certain Remote Start aftermarket products may cause Keyless GO and RF locking/unlocking problems.

We would like to remind everyone that there are no Remote Start systems that are currently approved by Daimler/MBUSA, and as such, any issues that may arise as a result of the Remote Start cannot be claimed under warranty.