

LINE OPCODE TECH TYPE HOURS  
 A CUSTOMER STATE TRANY STUCK IN LOW GEAR AND CHECK ENGINE LIGHT  
 ON<CUSTOMER AUTH.1H LABOR ,IF NEEDS MORE TIME TO CONTACT  
 CUSTOMER FIRST  
 541011 SHORT TEST PERFORM 39.00 39.00  
 138 C 0.30  
 270641 INDIVIDUAL PARTS OF AUTOMATIC TRANSMISSION: CHECK  
 ACCORDING TO FAULT CODE 104.00 104.00  
 138 C 0.80  
 541010 ELECTRICAL SYSTEM CHECK, RECORD DIAGNOSIS 156.00 156.00  
 138 C 1.40  
 PARTS: 0.00 LABOR: 299.00 OTHER: 0.00 TOTAL LINE A: 299.00

155797 ROAD TEST. CONFIRM SHIFT FAULT. CHECK FLUID LEVEL IN TRANSMISSION, FLUID LOW. REMOVE UNDERBODY PANELS. TRANSMISSION PAN AND PILOT BUSHING LEAK. CONENCT DAS AND BATTERY CHARGER. CHECK FOR CODE. ETC CODE SHIFT SOLENOIDS HAVE NO VOLTAGE, ME CODE FOR ETC STORED FAULT. SEE SA FOR DIAG SHEET. CHECK VOLTAGE AT PIN 6 AT TRANSMISSION CONNECTOR. 3V PRESENT, 12V REQUIRED. FAULT. PIN 7 0V, 12V REQUIRED AND PIN 12 .03OHMS TO GROUND, OK. CHECK ALL FUSES AND POWER AT FRONT SAM,OK. REMOVE PASSENGER FLOOR KICK PANEL AND SILL PANEL. REMOVE ETC CONTROL UNIT AND CHECK CONENCTORS. TRANSMISSION FLUID ON FLOOR. HARNESS OIL CONTAMINATED. MODULE HAS OIL DAMAGE. CHECK PIN 38 ON CONTROL UNIT, 3V PRESENT. 12V REQUIRED. PIN 29 12.8V,OK. CHECK HARNESS PIN 38 TO PIN 6 ON TRANSMISSION, .03OHMS, OK. REQUIRES NEW MODULE AND HARNESS DUE TO OIL CONTAMINATION. LEAKING PILOT BUSHING AND GASKET FAULT. CUSTOMER REFUSE REPAIR.AND WILL PICK UP CAR

B QUALITY CONTROL  
 QC QUALITY CONTROL 138 IP 0.00 (N/C)  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00  
 155797 PERFORM QC. CUSTOMER REFUSES ALL REPAIRS.

C NO SERVICE CAMPAIGNS

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**24 HOUR**  
**EMERGENCY ROADSIDE ASSISTANCE**  
 **1-800-387-0100**  


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**8:30 AM TO 5:00 PM**  
**CONVENIENT MOBILE SERVICE**  
**(604) 376-2677**  
**ISO 9001 REGISTERED**

| DESCRIPTION            | TOTALS |
|------------------------|--------|
| LABOUR AMOUNT          |        |
| PARTS AMOUNT           |        |
| GAS, OIL, LUBE         |        |
| SUBLET AMOUNT          |        |
| MISC. CHARGES          |        |
| TOTAL CHARGES          |        |
| LESS INSURANCE         |        |
| SALES TAXES            |        |
| PLEASE PAY THIS AMOUNT |        |