



Subject: W204 C-Class Telematics
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W204 C-Class Telematics

The launch of the all new W204 C-Class introduces a new telematics platform to the Mercedes-Benz passenger car range, NTG 4. This platform includes new features never before seen in Mercedes-Benz passenger cars so the purpose of this bulletin is to detail these highlights.

Two head units are offered in the new C-Class, Audio 20 and COMAND APS, and although both are familiar to us they include new features and functionality.

Audio 20

The main features of NTG 4 Audio 20 are:

- Integrated 6 disc mp3 compatible CD changer
- Aux-In jack and 12 volt socket in the glove box
- Bluetooth Hands Free Profile (HFP) interface
- Convenience / comfort telephony (UHI) interface

COMAND APS

The main features of NTG 4 COMAND APS are:

- Integrated 6 disc DVD changer compatible with the following media:
 - CD / DVD recorded with audio data files
 - CD / DVD recorded with compressed data files - mp3, wma, & aac formats
 - DVD Video
 - CD R/RW, DVD+R/RW and DVD-R/RW discs are all supported
 - PCMCIA slot for memory card adaptor (available from computer hardware stores) with applicable mediarecorded with compressed data files - mp3, wma, & aac formats
 - 4 GB Music Register to which compressed data files - mp3, wma, & aac formats can be copied
- Aux-In jack and 12 volt socket in the glove box
- Bluetooth Hands Free Profile (HFP) interface
- Convenience / comfort telephony (UHI) interface
- Latest navigation disc now includes Australian and New Zealand mapping data, Version 1.0 has Version 13 Sensis data
- Third navigation display option introduced, Birds eye view

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**Convenience / comfort telephony (UHI) Cradles**

The list of cradles compatible with convenience / comfort telephony in W204 C-Class is as follows:

Mobile Phone	Phone cradle/Bluetooth SAP phone module (Order no. from MBA)
Nokia 6210, 6310, 6310i	B67875822
Nokia 6220, 6230, 6230i	B67875846
Nokia 6020, 6021	B67875864
Nokia 6233	B67875871
Nokia 6234	B67876122
Siemens S65, SP65	B67875834
Siemens CX65	B67875841
Siemens SK65	B67875852
Sony Ericsson K750i	B67875860
Sony Ericsson K600i	B67875870
Sony Ericsson W810i, W800, W800i	B67875872
Sony Ericsson K800i	A2048201051
Bluetooth SAP Module SLR Design Version 3	A2048200535

Operational Differences

There are also a number of functionality changes incorporated into the new NTG 4 telematics head units, details are as follows:

- When a mobile communication device is installed into a convenience / comfort cradle SMS Text Messages can be received, read, deleted, and in the case of COMAND APS, read out aloud
- SMS Text Messages can no longer be composed and sent from COMAND APS to lessen driver distraction and improve road safety
- Phone books cannot be accessed using the Bluetooth HFP interface however Business Cards can be sent one by one via Bluetooth
- Phone books cannot be accessed from mobile communication devices when installed in convenience / comfort cradles however the phone book can be imported into the head unit
- The Bluetooth SIM Access profile UHI SLR Module is compatible with the new C-Class and could be a solution for basic users to import their phone book
 - As part of your sales department's delivery hand over process for new C-Class the sales executive could offer to copy the customers phone book across to the head unit
 - This is possible by copying the customers phone book to their SIM card and then installing it into the SIM card holder located within the Bluetooth SAP module (SIM card storage is generally restricted to a maximum of 200 telephone numbers)
 - The next step is to import the customer's phone book from the SIM card into the head unit of their new C-Class
 - Finally remove the SIM card from the Bluetooth SAP module and return it to the customer's mobile communication device

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- o The sales and parts departments of the dealership should be able to arrange a Bluetooth SAP module for this purpose

We cannot stress enough the importance of your dealership’s sales teams, service advisors and parts interpreters familiarising themselves with the telematics platform of the new C-Class. When dealership stock arrives later in the month it will be beneficial for all relevant personnel to spend some time experiencing the operation of the telematics first hand.

For further information please refer to the Owners Manuals for W204 C-Class, in particular the Audio 20 and COMAND APS manuals, for a more comprehensive explanation of the operational features of the new telematics platform.

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Product Planning and Management

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