



DTB

Date: April 17, 2009
 Order No.: S-B-82.85/615b
 Supersedes: P-B-82.85/615a dated March 18, 2009
 Group: 82

Revision History

Revision	Date	Purpose
b	4/17/09	Operation Code Typo Corrected
a	3/18/09	Applicable Models, Conditions, Parts and Warranty Information Updated
-	2/22/08	Initial issue

SUBJECT: Model 164.122/172/175/177/186, up to Model Year 2008
Model 203.052/054/056/076/087/092, up to Model Year 2007
Model 204.054/056/081, up to Model Year 2008
Model 209.356/372/377/456/472/477, up to Model Year 2008
Model 251.122/156/165/175/177, up to Model Year 2008
Equipped with COMAND Head Unit (Code 512, 527, 530, 528)
Central Display Opening/Closing Errors or Inoperative, Voice Control Does Not Respond To User's Commands (Hands-free Conversation) and/or Other Party May Not Hear Driver's Conversation

If you receive customer reports in the above model vehicles having any of the conditions below, it may be due to an incorrect installation/mating/contact of the iPod Interface Cable (see Figures 1-4) with the COMAND head unit connector. To remedy, replace the iPod Interface Cable. Refer to the appropriate section of WIS Documents:

- Model 164: AZ82.60-P-0014GZ
- Model 203: AZ82.60-P-0014P
- Model 204: AZ82.60-P-0014CW
- Model 209: AZ82.60-P-0014Q
- Model 251: AZ82.60-P0014RT

Conditions

- Central display opens and closes by itself or inoperative
- Voice control system may not respond to driver's commands due to head unit connector contacts not mating securely as a result, the connection to the microphone is lost

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

- iPod playback intermittently inoperative
- Back up camera (B84/3) intermittently inoperative
- Intermittently the instrument cluster and audio/COMAND display fan motor M4/13 inoperative
- Left or right side speakers intermittently not producing sound
- COMAND head unit external fan not operating

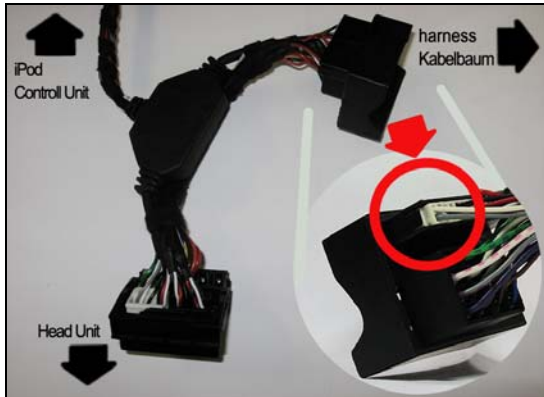


Figure 1 - iPod connector of weak contacts

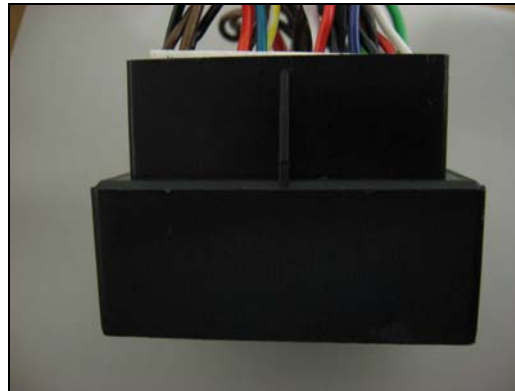


Figure 2 - Inner connector not mating securely



Figure 3 - Brown pin shown displaced

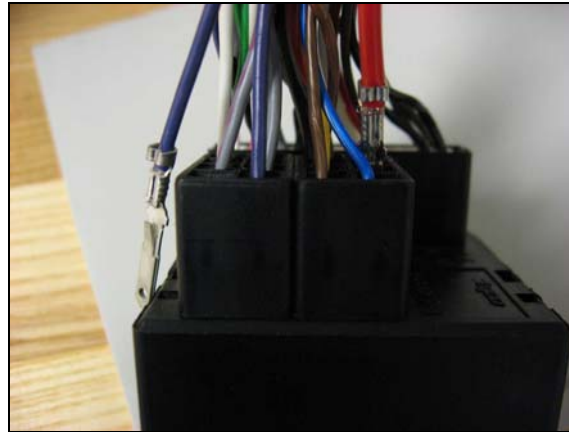


Figure 4 - Pin completely unplugged

i **Note:** When connecting the iPod Interface Cable to the wiring harness of the Head Unit, please make sure that all individual connections are securely fastened as it is possible individual pins may pass unnoticed. Please ensure that you hear the “click” when mating the connectors and visually inspect both sides of the connector for proper contact. Where possible, please perform a continuity check on the iPod Interface Harness.

Parts Information

Qty.	Part Name	Part Number
1	iPod Interface Harness/Cable – W204	A204 820 02 04
1	iPod Interface Harness/Cable – 203/209 and 164/251 WITHOUT Rear Seat Entertainment System (Option Code 864 or E78)	B6 782 42 04
1	iPod Interface Harness/Cable – 203/209 and 164/251 WITH Rear Seat Entertainment System (Option Code 864 or E78)	B6 782 42 28



Note: The following allowable labor operations should be used when submitting a warranty claim for this repair. This information has been generated on April 17, 2009. Please refer to Netstar → Star TekInfo → Star Time for the most current labor time allowance.

In Case of Warranty

Operation: Radio, R&R / replace (after check) (82-7520)
iPod interface cable, replace (82-0000)

Damage Code	Operation Number	Time (hrs.)	Model Indicator (s)
51202 74	82 7520	0.4 hrs.	BA, BB, BC, BD, BE, Z1, Z2, Z3, Z4, Z5
		0.5 hrs.	CA, CB, CC
		0.6 hrs.	S7, S8, S9, SA, SB, SC
		0.8 hrs.	Q5, Q6, Q7, Q8, Q9, QA
	82 0000	0.3 hrs. *	BA, BB, BC, BD, BE, CA, CB, CC, Q5, Q6, Q7, Q8, Q9, QA, S7, S8, S9, SA, SB, SC, Z1, Z2, Z3, Z4, Z5

* Maximum time allowed with a separate time punch. Ensure that punches are labeled as NON time.