

#1 - Customer Reports:

CUST STATES THAT THERE IS A CLICKING NOISE WHILE SLOWING DOWN WHEN THE ENGINE IS COLD. CHECK AND ADVISE.

Caused by

TEST DROVE VEHICLE AFTER ENG COOLED OFF. FOUND A TICKING NOISE ON DECLERATION UNTILL ENG WARMED UP. CHECKED AND PREFORMED LI03.10-P-060916 DURNING REMOVAL OF CYLINDER HEAD, EXTRACTOR TOOL BROKE IN LEFT TIMING CHAIN GUIDE PIN. SENT HEAD MACHINE SHOP TO REMOVE BROKEN WITHOUT DAMAGE TO CYLINDER HEAD. REPLACED PARTS PER LI AND RE-ASSEMBLED ENGINE AND TEST DROVE. NOISE NO LONGER PRESENT.

Work performed by Thomas	(06)	Warranty
Work performed by BENN001 : W35078		Warranty
Installed 000 016 05 69 :CYLINDER HEAD BOLT	Qty: 10	Warranty
Installed 002 990 24 03 :SCREW W RND. HEXAL. HEAD	Qty: 2	Warranty
Installed 003 990 04 03 :SCREW W RND. HEXAL. HEAD	Qty: 2	Warranty
Installed 270 030 01 20 :CONNECTING ROD	Qty: 4	Warranty
Installed 271 038 01 10 :CONNECTG.ROD BEARG.SHELL	Qty: 8	Warranty
Installed 274 016 00 20 :CYLINDER HEAD GASKET	Qty: 1	Warranty
Installed 274 030 09 00 :PISTON	Qty: 4	Warranty
Installed 003 989 98 20 10 :SEALANT MB	Qty: 1	Warranty
Installed 000 997 64 20 :PROTECTIVE CAP	Qty: 2	Warranty
Installed 270 050 11 00 :CHAIN SLIDING RAIL	Qty: 1	Warranty
Installed 270 052 15 00 :BEARING BOLT	Qty: 1	Warranty

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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