XENTRY TIPS

MY 2015 205 Audio 20 Head Unit slow function / inoperable

Topic number	LI82.60-P-067919
Version	5
Function group	82.60 Radio, audio, video systems
Date	03-29-2018
Validity	MY 2015 205 with SA code 522+536
Reason for change	text

Complaint:

Audio 20 Head-Unit overall performance may degrade/slow-down. If this occurs, the head unit may not respond to user input and the user may experience loss of audio function. "Device Unavailable" may be displayed in head unit and instrument cluster.

This complaint may occur only with vehicles equipped with SIRIUSXM Satellite Radio (A90/4 SDARS) control unit.

Cause:

Possibly storage space and memory allocation of the Audio 20 head unit

Remedy:

<title>If vehii</title>
Prerequisite: Xentry must be updated to version 03/18, with add-on 9434 installed

1. If SDAR was disconnected as part of an earlier temporary repair, please restore the MOST ring to its original configuration.

2. Access special function procedure for Audio 20 control unit (see attached picture). Please follow the step-by-step instructions in Xentry.

3. If the SDAR was bypassed or disconnected before start of the procedure, you might have to restart the MOST ring again to ensure compliant and compatible software updates for A90/4 and N40/3.

4. Please be aware, that the navigation database might have to be updated via the download manager.

Note: This procedure clears all channel graphic arts for the satellite radio channels. It might take up to 3h (vehicle needs to be running) before the latest channel graphic arts are downloaded again. The vehicle can be released to the customer during this time.

Attachments	
File	Description
Audio 20 Xentry steps.jpg	Xentry selections

Operation numbers/damage codes

Op. no.	Operation text	Time	Damage code	Note
			8270K E9	
54-0650	12V BATTERY CHARGER			
82-7481	UPDATE SD CARD IF NECESSARY			
82-9905	UPDATE SOFTWARE, UNPLUG/PLUG MOST CONNECTOR, ALL BILLED UNDER THIS OPCODE. BILLABLE UP TO 1.1HR			billable up to 1.1 hour max