If you meet some trouble with Bluetooth or wireless carplay , please check:

Try to turn on bluetooth and wifi before you get in the car

1. Please check your wifi antenna, don't get closed to metal materials. Don't put it inside of the console. We suggest that you put it under the windshield to get strong signal.



2. Turn on carplay on the phone: Settings -> Screen Time -> Content & Privacy Restrictions -> Allowed Apps -> turn off carplay and turn it on

3. Please remove other bluetooth records on your phone, including the original car bluetooth record. Less is better. Only keep our carplay bluetooth connection. Also remove other bluetooth connection on the carplay box. Less is better.

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4. BT Reset on the carplay box.

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Carplay Devices	>
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BT Reset	
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5. Reset network settings on the phone. Navigate to Settings -> General -> Reset -> Reset Network Settings. Then restart the phone.



6. Please try another wifi channel. If your original channel is 36, please change to 149 or 6 and then restart the car engine(long press back button for 5 seconds).

Audio	>
Reverse	>
Wifi Channel(reboot required)	< 36 >
Right Drive on	off
Camera Mirror on	off