

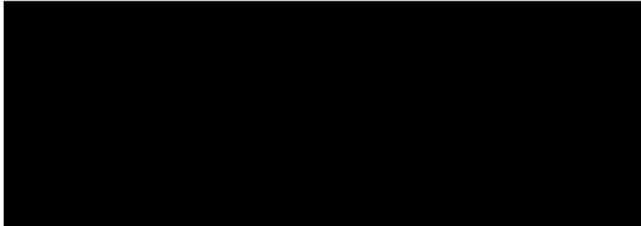


Important Warranty Extension Information
Low Pressure Fuel Hose
VIN: [REDACTED]

Mercedes-Benz USA, LLC

Nikki Kiefer
General Manager
Customer Assistance Center

August, 2021



Dear Mercedes-Benz Owner:

The purpose of this letter is to advise you regarding your vehicle ownership.

What's Included

In our continuing efforts to assure the proper performance of Mercedes-Benz products and to enhance the satisfaction of our customers, MBUSA is extending the warranty on the low pressure fuel hose that connects to the high pressure fuel pump.

The original New Vehicle Limited Warranty of 4 years / 50,000 miles for the vehicle's fuel hose is extended to 10 years/120,000 miles. This limited warranty extension to the existing fuel hose applies to the vehicle regardless of ownership.

This extended warranty applies to all aforementioned conditions that necessitate the servicing and/or the replacement of the fuel hose under the New Vehicle Limited Warranty terms and conditions. The following vehicles are included in the extended warranty:

Table with 3 columns: Vehicle Class, Year, and Model. Rows include C-Class (2015, 2016-2017), E-Class (2017), GLC-Class (2016-2017, 2017), SLK-Class (2016-2017), and SLC-Class (2017).

Any repairs under this warranty extension must be performed by an authorized Mercedes-Benz dealership. This extended warranty does not cover any other components beyond the one mentioned above, and standard warranty terms apply, including the exclusions with respect to extra expenses, as identified in the Service and Warranty Information booklet.

What if I already paid for a repair?

If your vehicle has exceeded the original New Vehicle Limited Warranty's mileage or time period, and you have already paid to have your fuel hose replaced due to the aforementioned issue, you may be eligible to receive reimbursement under this warranty extension.

Mercedes-Benz USA, LLC

A Daimler AG Company
One Mercedes-Benz Drive
Sandy Springs, GA 30328

Please contact your authorized Mercedes-Benz dealership for assistance or additional information (or visit www.mbusa.com). If your dealer is unable to remedy your situation, please contact us at 1-800-367-6372.

Please place the enclosed warranty extension addendum to the Inside back cover of your vehicle's Service and Warranty Information Booklet for future reference if necessary, as well as a copy of this letter.

We hope you are enjoying your Mercedes-Benz vehicle and we apologize for any inconvenience you may have experienced.

Sincerely,



Reimbursement to Customers for Valid Repairs Performed Prior to Receipt of this letter

If you have already paid to have any of the included components replaced, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes.

Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealer.

The following documentation must be presented to your servicing or closest Mercedes-Benz dealership for reimbursement.

Original or clear copy of **all** receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done and who repaired it.
- Only Mercedes-Benz replacement parts were used for the repair.
- Fault Code (DTCs) information belonging to this Warranty Extension (if any).
- The total cost of the repair expense that is being claimed.
- Proof of payment of repair (copy of front and back of cancelled check, or copy of credit card receipt).
- **Reimbursement will be paid by a check from your authorized Mercedes-Benz dealer.**

Service and Warranty

Mercedes-Benz New Vehicle Limited Warranty Coverage Addendum

Warranty Coverage Extension:
(Fuel Hose connected to high pressure fuel pump)

The following applies to certain model years: 2015 - 2017 C-Class, E-Class, GLC-Class, SLC/SLK-Class (205, 213, 253 and 172 platforms) vehicles.

The Mercedes-Benz New Vehicle Limited warranty on the Fuel Hose connected to the high pressure fuel pump is extended to 10 years / 120,000 miles (whichever occur first) from the vehicle's warranty start date.

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(03/21)

Other components are not covered by this warranty extension.

This extension of the Mercedes-Benz New Vehicle Limited Warranty applies to these vehicles regardless of ownership.

All other warranty terms and exclusions apply to this extension .

Please insert this addendum to the inside back cover of your Service and Warranty Information Booklet located in your vehicle's glove box