

CUSTOMER #: A6662

37550

INVOICE

BUS:		CELL:		SERVICE ADVISOR:				
COLOR	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN / OUT	TAG
BLACK	09	MERCEDES-BENZ ML63AM					78335/78468	TG560
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.			PAYMENT	INV. DATE
05AUG09 IS								
05AUG09 DD			17:00 15DEC15				CASH	31DEC15
R.O. OPENED		READY		OPTIONS: ENG:15698060038988 TRN:72290701985341				
15DEC15		31DEC15						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUSTOMER STATES CHECK COOLANT MESSAGE APPEARED IN DASH-TOPPED OFF COOLANT; VEHICLE IS LOSING COOLANT							
DIAG DIAGNOSTIC							
				900628	C	25.00	3125.00 3125.00
D2	10%	MB	LABOR	DISCOUNT			-312.50 -312.50
20	156-016-07-69		CYLINDER HEAD BOLT		12.00	10.20	204.00
1	156-016-04-20		CYLINDER GASKET		83.00	70.55	70.55
1	156-016-00-20		CYLINDER HEAD GASKET		83.00	70.55	70.55
4	000000-005754		SCREW		3.00	2.55	10.20
1	156-016-24-21		GASKET		28.50	24.22	24.22
1	156-016-25-21		GASKET		28.50	24.22	24.22
2	003-989-98-20-10		SEALANT MB		24.50	20.82	41.64
8	156-016-21-21		GASKET		8.50	7.22	57.76
1	014-997-17-46		SEAL RING		15.00	12.75	12.75
1	156-015-00-80		GASKET		5.50	4.67	4.67
2	156-016-22-21		GASKET		7.25	6.16	12.32
32	156-050-02-25		VALVE TAPPET		25.00	21.25	680.00
4	156-051-02-75		WASHER		8.50	7.22	28.88
10	004-990-53-12		SCREW		1.70	1.44	14.40
1	156-050-06-11		CHAIN TIGHTENER		230.00	195.50	195.50
2	159-141-05-80		METAL SEAL		11.00	9.35	18.70
1	156-184-00-80		GASKET		5.50	4.67	4.67
2	000-180-30-09		FILTER ELEMENT		15.00	12.75	25.50
27	000-989-83-01-USB9		MB GENUINE ENGINE OIL				
	5W-40 MB		229.5		6.12	5.20	140.40
10	004-990-53-12		SCREW		3.76	3.76	37.60
1	000000-002439		SCREW		2.26	2.26	2.26
1	026-997-67-45		O-RING		16.17	16.17	16.17

PARTS: 1696.96 LABOR: 3125.00 OTHER: -312.50 TOTAL LINE A: 4509.46

VERIFIED CONCERN. PERFORMED COOLANT PRESSURE LEAK DOWN TEST, FOUND PRESSURE DROPPING, NO LEAKS VISIBLE FROM COOLANT LINES. REMOVED OIL CAP, NOTICED OIL CAP BROKEN. FOUND OIL, COFFEE LIKE. SUSPECT CYLINDER HEAD BOLT BROKEN CAUSING COOLANT ENTERING MIXING WITH OIL. RECOMMEND REPLACE CYLINDER HEAD GASKETS. DRAINED COOLANT. EMPTIED OIL. DETACHED

<small>DISCLAIMER OF WARRANTIES: AS IS - THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OR TIME, LOSS OR PROFIT, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.</small> <small>NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.</small> <small>ENVIRONMENTAL COMPLIANCE CHARGE: Maintaining and repairing your car inevitably involves the use of chemicals and generation of wastes (solvents, oils, caustics, lead, asbestos, etc.) that must be stored, managed and disposed of in strict compliance with federal, state, and local environment regulations. We support these regulations and also believe our customers do too because they help ensure a safer, healthier environment for everyone. Complying with these regulations increases the cost of service. Ordinarily, increased costs simply result in an increased hourly labor charge. This dealership has decided in lieu of raising its labor rate, to list a compliance charge on appropriate service bills because we believe our customers would be interested to know they are helping to pay for a cleaner environment.</small>	DESCRIPTION	TOTALS
	LABOR AMOUNT	
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES	
	TOTAL CHARGES	
	LESS INSURANCE	
	SALES TAX	
	PLEASE PAY THIS AMOUNT	

We Appreciate Your Business!

CUSTOMER #: A6662

37550

INVOICE

BUS: CELL: SERVICE ADVISOR: 900304

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
BLACK	09	MERCEDES-BENZ ML63AM			78335/78468	TG560
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	PAYMENT	INV. DATE
05AUG09 IS			17:00 15DEC15		CASH	31DEC15
05AUG09 DD						
R.O. OPENED	READY	OPTIONS: ENG:15698060038988 TRN:72290701985341				
15DEC15	31DEC15					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

CATALYTIC CONVERTERS. REMOVED BOTH LEFT AND RIGHT AIR FILTER HOUSINGS. DISCONNECTED BATTERY GROUND CABLE. DISCONNECTED ELECTRICAL CONNECTORS TO IGNITION COILS. REMOVED IGNITION COILS. REMOVED SPARK PLUGS. ROTATED ENGINE TO 40 DEGREES TDC. REMOVED ENGINE FAN. REMOVED POLLY-V BELT. REMOVED INTAKE MANIFOLD. REMOVED AIR PUMP. REMOVED ALTERNATOR. REMOVED BELT TENSIONER AND GUIDE PULLEY. REMOVED OIL FILTER HOUSING. REMOVED CHAIN TENSIONER. REMOVED LEFT CYLINDER HEAD COVER. REMOVED CAM ADJUSTERS, DRIVE GEARS AND CAMSHAFTS. REMOVED LEFT CYLINDER HEAD. REMOVED RIGHT CYLINDER HEAD COVER. REMOVED CAM ADJUSTERS, GEARS AND CAMSHAFT. REMOVED RIGHT CYLINDER HEAD. CLEANED HEADS, ENGINE. INSTALLED NEW PARTS. INSTALLED IN REVERSE ORDER. PERFORMED 3 OIL CHANGES. 2 OIL FILTERS CHANGES. TEST DROVE VEHICLE. SUSPENSION SOUNDED ROUGH AND TIRES ARE CAUSING A VIBRATION. ENGINE RUNS SMOOTH.

B PERFORM COMPLIMENTARY VEHICLE WASH AND VACUUM
 WASH PERFORM COMPLIMENTARY VEHICLE WASH AND
 VACUUM

999 ISP 0.00 (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

EST: 125.00 15DEC15 16:01 SA: 900304

DISCLAIMER OF WARRANTIES: AS IS - THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OR TIME, LOSS OR PROFIT, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

ENVIRONMENTAL COMPLIANCE CHARGE: Maintaining and repairing your car inevitably involves the use of chemicals and generation of wastes (solvents, oils, caustics, lead, asbestos, etc.) that must be stored, managed and disposed of in strict compliance with federal, state, and local environment regulations. We support these regulations and also believe our customers do too because they help ensure a safer, healthier environment for everyone. Complying with these regulations increases the cost of service. Ordinarily, increased costs simply result in an increased hourly labor charge. This dealership has decided in lieu of raising its labor rate, to list a compliance charge on appropriate service bills because we believe our customers would be interested to know they are helping to pay for a cleaner environment.

Please feel free to contact any of our Service Advisors or our Service Manager if any problem occurs or you have any questions regarding the work we have performed. All our repairs are under warranty to you for 12 months or 12,000 miles from the date of repair.
Superior Automotive Group

DESCRIPTION	TOTALS
LABOR AMOUNT	3125.00
PARTS AMOUNT	1696.96
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	-312.50
TOTAL CHARGES	4509.46
LESS INSURANCE	0.00
SALES TAX	428.40
PLEASE PAY THIS AMOUNT	4937.86

We Appreciate Your Business!

CUSTOMER COPY