Model series 205, engine sound changes after software update

Topic number GI07.08-P-064399

Version

Design group 07.08 Governor
Date 03-13-2017

Validity BR 205 with M177 up to production date 12/2016

Reason for change Cleanpoint entered

Complaint:

Complaints about engine sound in Mercedes-AMG C 63 (BR 205) up to production date 12/2016

Cause:

We have conducted an extremely intensive internal examination of this topic and checked various software releases with regard to the emotional characteristic associated with the engine sound. While doing so we were able to reproduce the changes complained about by customers.

Our engine and transmission software undergoes regular further development. The objective of the update was to optimize the start-off agility in transmission mode S+. The software update saw changes made to the engine and transmission control unit, which then unintentionally led to changes in the engine sound.

Engine software available.

Note:

This information is also being communicated to customers through the AMG Private Lounge.

Remedy:

Update engine control unit.

Requirements:

DVD 07/2016 with add-on 6527

DVD 09/2016 with add-on 6529

Or a newer DVD

When the engine software is updated, the transmission control unit is also brought up to date.