

## Seat covers

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**The most frequent complaints about seat cover soiling are caused by the following:**

- Stains from foodstuffs
- Abrasion of covers due to incorrect care and cleaning agents
- No or irregular care of seat covers
- Clothing dyes rubbing off on to the seat
- Wear due to high mileage

### **Remedy in case of soiling**

Seat covers that have been soiled by external sources must not be replaced because this type of soiling can be prevented by regular and correct care and cleaning.

When using care products, it is important to ensure that the seat is not soaked in the product. The quantity of care product used must be such that only the seat surface comes into contact with the product. If not, stains, discoloration and even mold may occur.

### **Care and cleaning in summer**

Particularly in the summer months, seat covers are subjected high stress due to solar radiation and heat. We therefore recommend particularly intensive cleaning and maintenance of seat covers before and after summer.

## General information

Workshop staff and especially the customer can help to maintain the leather in its original condition for as long as possible by following a range of preventive measures.

In general, it is essential for the seats to be professionally cleaned on a regular basis. The type of cleaning always depends on the type of covers and the customer usage behavior.

Furthermore, external influences such as clothing dyes rubbing off onto the seats determine the level of care needed. Intensive and regular cleaning is particularly important on vehicles with light-colored seat covers.

Vehicle occupants should avoid wearing dark jeans which are not dyed through to help maintain the seat appearance in the long term. Wet items of clothing or towels should not be placed on seat covers.

When applying creams or lotions to parts of the body which could come into contact with the seat covers, allow these to work into the skin first before entering the vehicle.

Avoid eating in the vehicle where possible to reduce the risk of staining the seat covers.

Sharp or unwieldy objects such as belts or purses/wallets should not come into contact with seat covers.

Generally, loose dirt must always be removed from seat covers before they are cleaned. This means that dust particles should be removed with a duster or vacuum cleaner because the surface of the cover could otherwise be damaged by the cleaning process and when the cleaning agent is rubbed into the cover.

Exact cleaning intervals are not specified because the intervals depend on individual customer usage.

### **i** Note

Always prevent stains from drying out by cleaning them up immediately.

If a stain dries out, it may no longer be possible to remove it with the cleaning methods listed here.

## Cleaning agents

### Recommended by Mercedes-Benz

Mercedes-Benz recommends the following two cleaning agents for cleaning and maintaining the seat covers on all of its passenger car model series:

- Textile upholstery cleaner
- Leather care foam

#### **i** Note

It is best to clean textile upholstery with a mild solution of water/dishwashing detergent or, alternatively, with textile upholstery cleaner.



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*Textile upholstery cleaner*

Each of the cleaning and care products can only be used on particular materials. See the "Equipment matrix" in this chapter to find out which product is suitable for which material.

#### **i** Note

See the Electronic Parts Catalog (EPC) for the current replacement part numbers of both cleaning products. They can be ordered via the Global Logistics Center (GLC).



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*Leather care foam*

### Use of cleaning agents

Before cleaning seats, any loose dirt should always be removed from the seats and the seats should be vacuumed.

### Fabric upholstery

Seats with fabric upholstery must be regularly brushed off and vacuumed.

Dirt and stains should be removed immediately whenever possible. Dry dirt, e.g. dust, ash and similar, should be removed with a vacuum cleaner and brush.

It is best to clean fabric upholstery using a microfiber cloth soaked in a mild solution of water/dishwashing detergent. The upholstery should be rubbed gently and not too vigorously. The fabric cover may otherwise be damaged. It is important to treat complete sections of the covers, e.g. an entire seat cushion side or the entire cushion surface, otherwise visible edges will be left behind. The seat should then be left to dry for 24 hours.

Alternatively, textile upholstery cleaner can also be used to clean fabric upholstery. In this case, it is particularly important to clean entire areas otherwise visible edges will be left behind. After cleaning, the foam must be removed with clean water.

The cleaning results depend on the nature and age of the soiling.

### Imitation leather and Alcantara

A mild solution of water/dishwashing detergent is recommended for cleaning imitation leather and Alcantara. Never use aggressive cleaning agents such as bathroom or kitchen cleaning products. A cotton or microfiber cloth should be moistened with the mild solution of water/dishwashing detergent. The imitation leather or Alcantara cover can then be cleaned with this cloth.

### Leather upholstery

Leather upholstery must be regularly cleaned and maintained by wiping it with a damp cloth and then drying.

To remove any residual soiling, apply Mercedes-Benz leather care foam to the entire seat and then work it in gently after it has dried.

Leather can become electrostatically charged. To prevent this, it is necessary to treat it regularly with Mercedes-Benz leather care foam.

Perforated leather must not get wet on the reverse side otherwise the color may rub off; therefore clean carefully and in particular dry well.

Through contact with fur seat covers or items of clothing that may release dyes (e.g. suede) the leather upholstery may discolor. These stains cannot be removed. With fur seat covers, place a layer of fabric in-between to prevent contact stains on the leather upholstery.

#### **i** Note on fabric upholstery

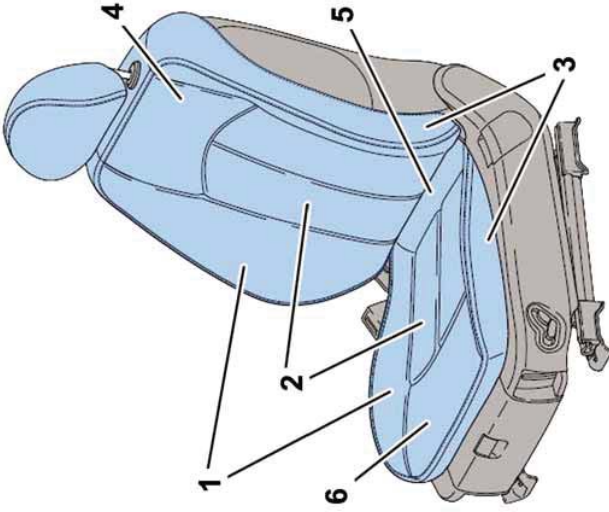
It is not always possible to remove stains from fabric upholstery without visible edges forming. In such cases, the individual seat fluting, the entire part or the entire area must be cleaned uniformly. Several cleaning steps may be necessary.

Equipment matrix

Mercedes-Benz

Seat cover components (model 211)

- 1 Side bolsters
- 2 Seat center panels
- 3 Seat rims
- 4 Upper beaded section
- 5 Rear beaded section
- 6 Front beaded section



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Model series/ model	Equipment designation	Seat cover	Material	Cleaning agent/remedy
169/245	Fabric	Entire seat cover	PES fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
	Fabric/imitation leather:	Seat center panel	PES fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
		Side bolsters	PVC imitation leather	Mild water/dishwashing detergent solution



Model series/ model	Equipment designation	Seat cover	Material	Cleaning agent/remedy
	Artico leather	Entire seat cover	PVC imitation leather	Mild water/dishwashing detergent solution
	Leather	Entire seat cover	Genuine leather	Leather care foam
W/S 203	CLASSIC fabric	Entire seat cover	PES/WO fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
	ELEGANCE fabric	Entire seat cover	PES/WO fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
	ELEGANCE Twin leather/Artico	Entire seat cover	PVC imitation leather	Mild water/dishwashing detergent solution
	ELEGANCE leather	Entire seat cover	Genuine leather	Leather care foam
	AVANTGARDE Twin fabric	Seat center panel	PES/WO fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
		Side bolsters	PVC imitation leather	Mild water/dishwashing detergent solution
	AVANTGARDE Twin leather/Artico	Entire seat cover	PVC imitation leather	Mild water/dishwashing detergent solution
	AVANTGARDE leather	Entire seat cover	Genuine leather	Leather care foam

Equipment matrix

Model series/ model	Equipment designation	Seat cover	Material	Cleaning agent/remedy
W/S 203	SPORT Twin leather/Artico	Entire seat cover	PVC imitation leather	Mild water/dishwashing detergent solution
	SPORT leather	Entire seat cover	Genuine leather	Leather care foam
CL 203	Fabric	Entire seat cover	PES/WO fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
	Artico	Entire seat cover	PVC imitation leather	Mild water/dishwashing detergent solution
W/S 204	Leather	Entire seat cover	Genuine leather	Leather care foam
	CLASSIC fabric	Seat center panel	PES fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
		Side bolsters	PES/WO fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
	CLASSIC Artico	Entire seat cover	PVC imitation leather	Mild water/dishwashing detergent solution
		ELEGANCE fabric	Entire seat cover	PES/WO fabric
	ELEGANCE leather		Entire seat cover	Genuine leather



Model series/ model	Equipment designation	Seat cover	Material	Cleaning agent/remedy
	AVANTGARDE Twin fabric	Seat center panel	PES/WO fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
		Side bolsters	PVC imitation leather	Mild water/dishwashing detergent solution
	AVANTGARDE Twin leather/Artico (USA)	Entire seat cover	PVC imitation leather	Mild water/dishwashing detergent solution
		Entire seat cover	Genuine leather	Leather care foam
C/A 209	SPORT leather	Entire seat cover	Genuine leather	Leather care foam
		Entire seat cover	PES/WO fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
	ELEGANCE leather	Entire seat cover	Genuine leather	Leather care foam
		Entire seat cover	PES/WO fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
	AVANTGARDE Twin fabric	Seat center panel	PES/WO fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
		Side bolsters	PVC imitation leather	Mild water/dishwashing detergent solution
	AVANTGARDE Twin leather/Artico	Entire seat cover	PVC imitation leather	Mild water/dishwashing detergent solution
		Entire seat cover	Genuine leather	Leather care foam



## Equipment matrix

Model series/ model	Equipment designation	Seat cover	Material	Cleaning agent/ remedy
C/A 209	Climate	Entire seat cover	Genuine leather	Leather care foam
211	CLASSIC fabric	Entire seat cover	PES/WO fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
	ELEGANCE fabric	Entire seat cover	PES/WO fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
	AVANTGARDE fabric	Seat center panel	PES/WO fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
		Side bolsters	PVC imitation leather	Mild water/dishwashing detergent solution
	Artico leather	Entire seat cover	PVC imitation leather	Mild water/dishwashing detergent solution
	CLASSIC leather	Entire seat cover	Genuine leather	Leather care foam
	ELEGANCE leather	Entire seat cover	Genuine leather	Leather care foam
	Nappa leather	Entire seat cover	Genuine leather	Leather care foam
219	Lugano leather	Entire seat cover	Genuine leather	Leather care foam



Model series/ model	Equipment designation	Seat cover	Material	Cleaning agent/remedy
	AVANTGARDE fabric	Seat center panel	PES/WO fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
		Side bolsters	Genuine leather	Leather care foam
		Entire seat cover	Genuine leather	Leather care foam
171	Fabric	Entire seat cover	PES/WO fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
		Entire seat cover	Genuine leather	Leather care foam
		Entire seat cover	Genuine leather	Leather care foam
230	Fabric	Entire seat cover	PES/WO fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
		Entire seat cover	Genuine leather	Leather care foam
		Entire seat cover	Genuine leather	Leather care foam
221	Leather	Entire seat cover	PES/WO fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
		Entire seat cover	Genuine leather	Leather care foam
		Entire seat cover	Genuine leather	Leather care foam

## Equipment matrix

Model series/ model	Equipment designation	Seat cover	Material	Cleaning agent/remedy
221	Fabric	Entire seat cover	PES/WO fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
	Exclusive leather	Entire seat cover	Genuine leather	Leather care foam
216	Leather	Entire seat cover	Genuine leather	Leather care foam
	Exclusive leather	Entire seat cover	Genuine leather	Leather care foam
164/251	Fabric/imitation leather:	Seat center panel	PES fabric	Mild solution of water/dishwashing detergent or textile upholstery cleaner
		Side bolsters	PVC imitation leather	Mild water/dishwashing detergent solution
	Artico leather	Entire seat cover	PVC imitation leather	Mild water/dishwashing detergent solution
		Seat center panel	Alcantara	Mild water/dishwashing detergent solution
	SPORT	Side bolsters	PVC imitation leather	Mild water/dishwashing detergent solution
		Entire seat cover	Genuine leather	Leather care foam



Model series/ model	Equipment designation	Seat cover	Material	Cleaning agent/remedy
	Nappa leather	Entire seat cover	Genuine leather	Leather care foam