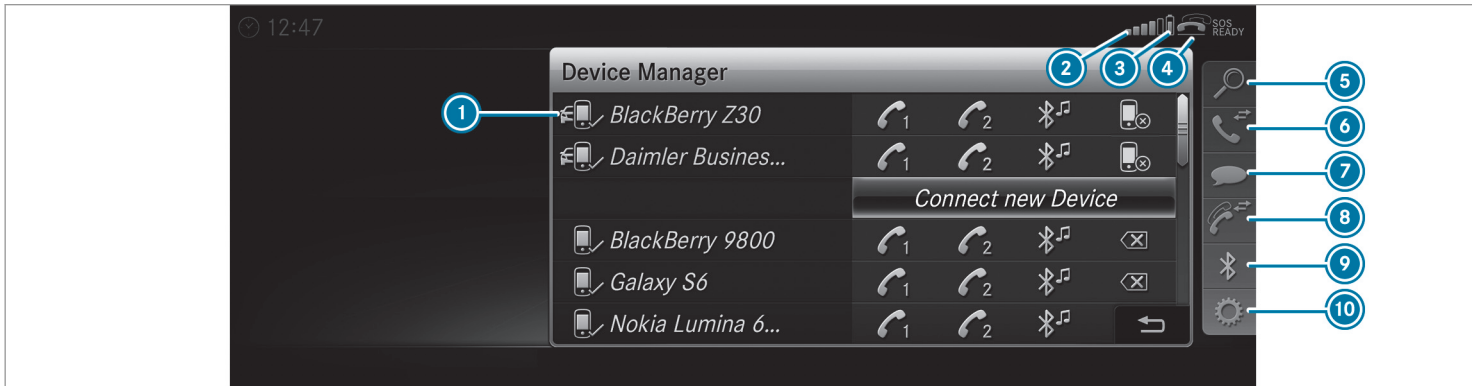




Telephone menu overview



- ① Bluetooth® device name of the currently connected mobile phone
- ② Signal strength of the mobile phone network for the currently connected and selected mobile phone
- ③ Battery status of the currently connected and selected mobile phone

- ④  (telephone ready) or  (call active)
- ⑤ [Contacts](#) (→ page 334)
- ⑥ [Recent Calls](#) (→ page 336)
- ⑦ [Text Message](#)
- ⑧ One mobile phone connected: [Active Call](#).

- Two mobile phones connected: changes view between telephone 1 and 2 or [Active Call](#)
- ⑨ [Devices](#) (→ page 329)
- ⑩ [Options](#)

Symbols ① to ④ are not shown until after a mobile phone has been connected to the multimedia system. The symbols depend on your mobile phone and your mobile phone network provider.

Bluetooth® profile overview

Bluetooth® profile of the mobile phone	Function
PBAP (Phone Book Access Profile)	Contacts are automatically displayed in the multimedia system
MAP (Message Access Profile)	Message functions can be used

Telephony operating modes overview

Depending on your equipment, the following telephony operating modes are available:

- A mobile phone is connected to the multimedia system via Bluetooth® (→ page 329).

- Two mobile phones are connected with the multimedia system via Bluetooth® (two phone mode) (→ page 330).

Information on telephony

The following situations can lead to the call being disconnected while the vehicle is in motion:

- There is insufficient network coverage in the area
- You move from one GSM or UMTS transmitter/receiver area (cell) into another and no communication channels are free
- The SIM card used is not compatible with the network available
- A mobile phone with "Twincard" is logged into the network with the second SIM card at the same time

The multimedia system supports calls in HD Voice® for improved speech quality. A requirement for this is that the mobile phone and the mobile phone network provider of the person you are calling support HD Voice®.

Depending on the quality of the connection, the voice quality may fluctuate.

Connecting a mobile phone (Bluetooth® telephony)

Requirements:

- Bluetooth® is activated on the mobile phone (see the manufacturer's operating instructions).
- Bluetooth® is activated on the multimedia system (→ page 290).


Multimedia system:

☞ Phone ➤ ⌘ Devices

Searching for a mobile phone

▶ Select **Connect New Device**.

▶ Select **Start Search on System**.

The available mobile phones are displayed. If a new mobile phone is found, it is indicated by the  symbol.

Connecting a mobile phone (authorization using Secure Simple Pairing)

- ▶ Select the mobile phone.
A code is displayed in the multimedia system and on the mobile phone.
- ▶ **If the codes match:** confirm the code on the mobile phone.

Connecting a mobile phone (authorization by entering a passkey)

- ▶ Select the mobile phone.
 - ▶ Choose a one to sixteen-digit number combination as a passkey.
 - ▶ **On the multimedia system:** enter the passkey and select .
 - ▶ **On the mobile phone:** enter the passkey again and confirm.
- i** Up to 15 mobile phones can be authorized on the multimedia system. Authorized mobile phones are reconnected automatically.

Connecting a second mobile phone (two phone mode)

Requirements:

- At least one mobile phone is already connected to the multimedia system via Bluetooth®.

Multimedia system:

↳ Phone ▶▶ ⌘ Devices

- ▶ Select **Connect New Device**.
- ▶ Select **Start Search on System**.
The available mobile phones are displayed.
- ▶ Select the mobile phone.
- ▶ Answer the **How would you like to connect the new device?** prompt.
- ▶ **To replace the currently connected mobile phone:** select **Phone 1**.
The currently connected mobile phone is replaced by the new mobile phone.

or

- ▶ **To connect the second mobile phone:** select **Phone 2**.
The new mobile phone is connected as **Phone 2**. If two mobile phones have already

been connected, the second telephone is replaced by the new mobile phone.

or

- ▶ **To use the mobile phone as an audio source:** select **Audio Source** (→ page 364).

- i** A mobile phone can be operated both as an audio source as well as telephone in parallel.
- i** It is possible at any future point to change the type of connection for the mobile phone already connected and to set this as **Phone 1**, **Phone 2** or **Audio Source** (→ page 331).

Functions of the mobile phone in two phone mode

Functions overview

Mobile phone in the foreground	Mobile phone in the background
Full range of functions	Incoming calls

Interchanging mobile phones (two phone mode)

Requirements:

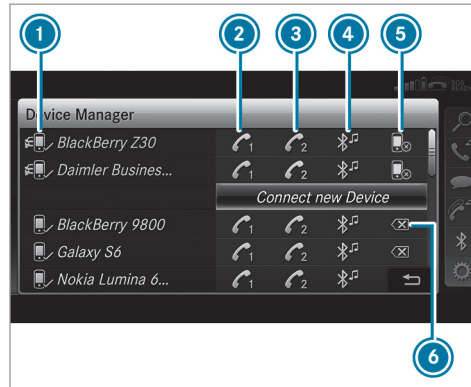
- The mobile phones are authorized (→ page 329).

Multimedia system:

→ Phone ▶ Bluetooth Devices

- In the device overview, select a mobile phone which has already been authorized and set as **Phone 1** or **Phone 2**.

After interchanging the mobile phones, the mobile phone in the foreground is replaced by the mobile phone in the background.




- Bluetooth® device name of the currently connected mobile phone
- Connects a mobile phone as **Phone 1**
- Connects a mobile phone as **Phone 2**
- Connects a mobile phone as **Audio Source**
- Disconnecting a mobile phone(→ page 331)
- De-authorizing a mobile phone(→ page 331)

- If a new mobile phone is connected and defined as **Phone 1**, for example, this overwrites the previously connected mobile phone in the foreground of the system.

Disconnecting a mobile phone

Multimedia system:


→ Phone ▶ Bluetooth Devices

- Select the  symbol in the line of the mobile phone.
The disconnection of the mobile phone takes place without a confirmation prompt. The mobile phone remains authorized in the system.

De-authorizing a mobile phone

Multimedia system:

→ Phone ▶ Bluetooth Devices

- Select the  symbol in the line of the mobile phone.
- Answer the confirmation prompt with **Yes**.
The mobile phone is deauthorized and deleted from the system.

Information on Near Field Communication (NFC)

NFC enables short-range wireless data transfer or (re)connection of a mobile phone with the multimedia system.

The following functions are available without having authorized a mobile phone:

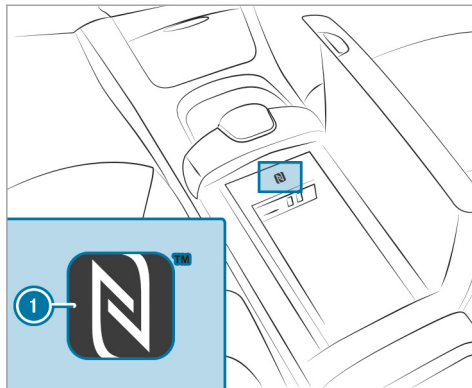
- Transferring a URL to be viewed in the multimedia system (see the manufacturer's operating instructions).
- Setting up the vehicle's Wi-Fi access data via the system settings (→ page 291).

Further information can be found at: <http://www.mercedes-benz.com/connect>

Using the mobile phone with Near Field Communication (NFC)

Requirements:

- NFC is activated on the mobile phone (see the manufacturer's operating instructions)
- The mobile phone's screen is switched on and unlocked (see the manufacturer's operating instructions)



- ▶ **To connect a mobile phone:** open the cover of the armrest on the center console.
- ▶ Place the NFC area of the mobile phone (see manufacturer's operating instructions) on NFC logo ①. The mobile phone is connected to the multimedia system.

- ▶ **To change mobile phones:** place the NFC area of the mobile phone on NFC logo ①. If the mobile phone has already been authorized on the multimedia system, it is now connected.

If the mobile phone is authorized on the multimedia system for the first time, it is connected after confirming the mobile phone instructions (see the manufacturer's operating instructions).

Further information can be found at: <http://www.mercedes-benz.com/connect>

Setting the reception and transmission volume

Requirements:

- A mobile phone is authorized (→ page 329).

Multimedia system:

➔ Phone ▶  Options ▶ Phone

This function ensures optimal language quality.

- ▶ Select **Reception Volume** or **Transmission Volume**.
- ▶ Set the volume.

Further information on the recommended reception and transmission volume: <http://www.mercedes-benz.com/connect>

Adjusting the call and ringtone volume

Multimedia system:

→ System ▶  Audio ▶ Phone


- ▶ Select **Call Volume** or **Ringtone Volume**.
- ▶ Set the volume.

Starting/stopping mobile phone voice recognition

Requirements:

- The mobile phone is connected to the multimedia system (→ page 329).

Starting mobile phone voice recognition

- ▶ Press and hold the  button on the multifunction steering wheel for more than one second.
You can use mobile phone voice recognition.

Stopping mobile phone voice recognition

- ▶ Press the  or  button on the multifunction steering wheel.


Calls

Using the telephone

Multimedia system:

→ Phone ▶  Contacts

Making a call

- ▶ Select **Numerical Keypad**.
- ▶ Enter the number.
- ▶ Select .
The call is made.

Accepting a call

- ▶ Select **Accept**.

Rejecting a call

- ▶ Select **Reject**.

Ending a call

- ▶ Select .

Activating functions during a call

- ▶ To show all functions, navigate down.

The following functions are available during a call:

- **End Call**
- **Make Additional Call**
- **Keyboard** (show to send DTMF tones)
- Switch **Mute Mic** on or off .
- **Private Mode** (an active call in hands-free mode is transferred over to the telephone)

Conducting calls with several participants

Requirements:

- There is an active call (→ page 333).
- Another call is being made.

Switching between calls

- ▶ Select call •.
The selected call is active. The other call is on hold.


Activating or ending a call on hold

- ▶ Select **Continue Call** or **End Call**.

Conducting a conference call

- ▶ Select [Create Conference Call](#) in the telephone menu.
The new participant is included in the conference call.

Ending an active call

- ▶ Select .
- ⓘ On some mobile phones, the call on hold is activated as soon as the active call is ended.

Accepting/rejecting a waiting call

Requirements:

- There is an active call (→ page 333).

If you receive a call while already in a call, a message is displayed. An acoustic signal also sounds.

- ▶ Select [Accept](#).
The incoming call is active.
If only one mobile phone is connected with the multimedia system, the previous call will be put on hold.

If during a call you accept a call with the other mobile phone when in two phone mode then the existing call is ended.

- ▶ Select [Reject](#).
- ⓘ This function and behavior depends on your mobile phone network provider and the mobile phone (see the manufacturer's operating instructions).

Contacts

Information about the contacts menu

The contacts menu contains all contacts from existing data sources, e.g. mobile phone or memory card. You can store up to 6,000 contacts.

Depending on the data source, you have the following number of contacts:

- Permanently saved contacts: 3,000 entries
- Contacts loaded from the mobile phone: 3,000 entries

From the contacts menu, you can perform the following actions:

- Using the telephone:
 - Calling a contact (→ page 336)
 - Calling a new number (→ page 333)
- Navigation (→ page 307)
- Compose messages (→ page 337)

If a mobile phone is connected to the multimedia system (→ page 329) and automatic calling up (→ page 334) is activated, the mobile phone's contacts are displayed in the address book.

Downloading mobile phone contacts

Multimedia system:

 [Phone](#) ▶  [Options](#) ▶ [Contacts](#)

Automatically

- ▶ Switch [Synchronize Contacts Automatically](#) on .

Manually

- ▶ Deactivate [Synchronize Contacts Automatically](#).

- ▶ Select **Synchronize Contacts**.

Calling up contacts

Multimedia system:

☛ Phone ▶  **Contacts**

Depending on the character set, the following options can be used to search for contacts:

- searching by initials
- searching by name
- searching by phone number

- ▶ Enter characters into the search field. A selection of possible contacts appears. Entering more characters into the search field narrows down the number of possible selections.

- ▶ Select the contact.

A contact can contain the following details:

- phone numbers
- navigation addresses
- geo-coordinates
- Internet address

Editing the format of a contact's name

Multimedia system:

☛ Phone ▶  **Options** ▶ **Contacts** ▶ **Name Format**



The following options are available:



- **Last Name, First Name**
- **Last Name First Name**
- **First Name Last Name**

- ▶ Select an option.

Overview of importing contacts

Contacts from various sources

Source	Requirements
 Memory card	The SD memory card is inserted.
 USB device	The USB device is inserted in the USB port.

Source	Requirements
 Bluetooth® connection	If the sending of vCards via Bluetooth® is supported, vCards can be received on mobile phones or notebooks, for example. Bluetooth® is activated in the multimedia system and on the respective device (see the manufacturer's operating instructions).
 Mobile phone	The mobile phone is connected to the multimedia system.

Importing contacts into the contacts menu

Multimedia system:




☛ Phone ▶  **Options** ▶ **Contacts**

- ▶ Select **Import**.
- ▶ Select an option.

Saving a mobile phone contact

Multimedia system:

☞ Phone >> 🔍 Contacts

- ▶ Select the mobile phone contact .
- ▶ Select .
- ▶ Select **Save to Vehicle**.
The contact saved in the multimedia system is identified by the  symbol.

Calling a contact

Multimedia system:


☞ Phone >> 🔍 Contacts

- ▶ Enter characters into the search field.
- ▶ Select the contact.
- ▶ Select the telephone number.
The number is dialed.

Selecting further options in the contacts menu

Multimedia system:

☞ Phone >> 🔍 Contacts

- ▶ Select a contact.
- ▶ Select .

Depending on the stored data, the following options are available:


- **Call**
 - **Send Text Message**
 - **Show Website** (if an Internet address has been stored)
 - **Navigate** (if an address has been stored)
 - **Save My Favorite**
 - **Send DTMF Tones** (for a number with DTMF tones)
- ▶ Select an option.

Deleting a contact

Multimedia system:

☞ Phone >> 🔍 Contacts

You can delete contacts stored in the vehicle.

- ▶ Search for the contact.
- ▶ Select the contact.
- ▶ Select .
- ▶ Select **Delete Contact**.
- ▶ Select **Yes**.

Call list

Call list overview

Depending on whether your mobile phone supports the PBAP Bluetooth® profile or not, this can have different effects on the presentation and functions of the call list.

If the PBAP Bluetooth® profile is supported, the effects are as follows:

- The call lists from the mobile phone are displayed in the multimedia system.
- When connecting the mobile phone, you may have to confirm the connection for the PBAP Bluetooth® profile.

If the PBAP Bluetooth® profile is not supported, the effects are as follows:

- The multimedia system generates its own call lists.
- The call list is not synchronized with the call lists in the mobile phone.