

EDWARD OI

HOME: 617-

EMAIL: eonessimo@hotmail.com | HOME

INVOICE # 256382
Tag #: 906RA
Customer #: 61338
Service Advisor: 920 ALFRED ERDOS

Prime
MOTOR GROUP
Mercedes-Benz of Westwood
425 Providence Hwy
Westwood, MA 02090
781-688-1000
www.primegroup.com

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
SILVER	06	MERCEDES-BENZ CLK350	WDBTJ56J46F188243	.7906RA	43149	43265			
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE	R.O. OPENED	READY
11APR06			19:00 18MAR10			CASH	22MAR10	16:42 09MAR10	13:06 22MAR10

OPTIONS: DLR/36120 ENG/3.5 Liter

Service Department Hours

Monday · Wednesday · Friday
7:00 a.m. to 7:00 p.m.

Tuesday · Thursday
7:30 a.m. to 7:00 p.m.

Saturday
8:00 a.m. to 4:30 p.m.

Thank You!

We Appreciate Your Business.

Come Again!



LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

AND CONN. AT DCM. NO CHAFFING AND ALL CONN. TIGHT. CHECK ALL CONN. AT REAR SAM AS THIS IS WHERE THE SIGNAL COMES FROM. ALL CONNS OK. REMOVE AND TRIAL FIT REAR SAM. PASS DORR LOCK STILL INTERMITTANT. REINSTALL REAR SAM AND TRAIL FIT PASS DCM. LOCK STILL INTERMITTANT. ALSO NOTED THAT SUMMER CONVICIENCE FETURE INOP AT TIMES. SUSPECT FAULTY EIS. EIS IS THE CAN GATEWAY ON THIS VEHICLE AND MAY BE CORUPTING SIGNAL. REMOVE CENTER CONSOLE, RADIO, UPC AND LPC. REMOVE CLUSTER AND REMOVE AND REPLACE EIS. VERSION CODE AND ACTIVATE NEW EIS. OK NOW. CLEAR CODES AND FUNCTION TEST SEVERAL TIMES. OK

C RENTAL CAR FOR DAY OF SERVICE \$80.00 VALUE
L RENTAL CAR FOR DAY OF SERVICE \$80.00 VALUE
PARTS: 1202IPALT 0.00
LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00 (N/C)

D REMOVE DENT DRIVERS DOOR
S10 CUSTOMER STATES REPAIR WORK
SUBL DENT PO#85060
PARTS: 1202 CPMA 0.00
LABOR: 0.00 OTHER: 90.00 TOTAL LINE D: 90.00

E** CUST STATES: when driving real slowly, like just idling up to a red light or stop sign, it'll downshift hard enough that I feel I was hit from the rear.

CAUSE: JERKS
541011 SHORT TEST, PERFORM
1202 WPM3 0.30
2 220-994-03-40 SNAP RING
2 001-994-18-40 SNAP RING
2 220-993-02-26-28 DISC SPRING
1 221-270-16-28 DISC SUPPORT

Customer Copy

EXCLUSION OF WARRANTIES
Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

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ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE CUSTOMER SIGNATURE

LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
ADJUSTMENTS	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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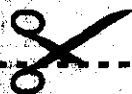
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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	221-270-11-49		DISC	SUPPORT			(N/C)
2	220-272-05-55		SEAL	RING			(N/C)
11	003-990-02-12		SCREW				(N/C)
17	004-990-23-12		SCREW	W COLL			(N/C)
11	004-990-53-12		SCREW				(N/C)
2	004-990-24-12		SCREW				(N/C)
10	004-990-75-12		SCREW	W COLL			(N/C)
6	004-990-35-12		SCREW				(N/C)
1	220-271-03-80		GASKET				(N/C)
7	140-990-45-01		SCREW				(N/C)
6	001-989-68-03-10		TRANSMISSION				(N/C)
1	016-997-14-48		SEAL	RING.TR			(N/C)
271010	AUTOMATIC TRANSMISSION, CHECK FOR OIL LEAK(S)/LOSS						(N/C)
	1202	WPM3	0.30				(N/C)
271256	OIL LEVEL- AUTO. TRANS. (AFTER LEAK TEST), CHECK/CORRECT VEH. W/ 722.9 TRANSMISSION						(N/C)
	1202	WPM3	0.50				(N/C)
272029	AUTOMATIC TRANSMISSION-(VEH. WITH 722.9 TRANS.), R & R						(N/C)
	1202	WPM3	4.20				(N/C)
279999	A/TRAN(722.6/722.9)-K1/K2/K3/B1/B2/B3/FREWHL, D&A/REPL. PAR AS REQ (TRANSMISSION REMOVED)						(N/C)
	1202	WPM3	3.30				(N/C)
271047	ADAPTATION PERFORM						(N/C)
	1202	WPM3	1.00				(N/C)
PARTS: 0.00					LABOR: 0.00	OTHER: 0.00	TOTAL LINE E: 0.00

43149 ROAD TEST AND VERIFIED. PERFORM OIL LEVEL CHECK WITH DAS. FOUND OIL LEVEL LOW. CORRECT TRANS FLUID LEVEL AND ROAD TEST. STILL HAS HARSH DOWN SHIFT. CHECK FOR NEW SOFTWARE. PERFORM FLASH UPDATE OF TRANS CONTROL AND ME CONTROL UNITS. CLEAR ADAPTATIONS AND ROAD TEST.

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PERFORM READAPTATION OF TRANS SHIFTS. WAS OK FOR 40 MILES AND THEN STARTED BANGING AGAIN. CHECK ADAPTATIONS. FOUND 6-5 DOWN SHIFT 2-3 UPSHIFT AND 2-1 DOWN SHIFT AT MAX FILL TIMES. REMOVE TRANS PAN AND INSPECT FOR METAL. NO METAL IN PAN. FOUND 2 BULLETINS. DTB - S-B-27.60/61j AND DTB / LI DTB - P-B-27.60/92. DRAIN AND REMOVE TRANSMISSION. DIASSM AND INSPECT. FOUND B1 AND B3 CLIPS HAD POPED OUT. REMOVE AND REPLACE CLIP AND SPRING ON B3 ASSM. REMOVE AND REPLACE COMPLETE B1 ASSM WITH K1 REPLACEMENT PER EPC NOTES AS BOTH HAVE BEEN REDESIGN AND WILL NOT WORK OLD WITH NEW. REPLACE K1 ASSM PER DTB P B 27.60/92. ALSO INSPECT AND CORRECT CLEARANCES OF K3, K2 AND B3 AND B2. REASSM TRANS AND FILL. CLEAR AND PERFORM ADAPTATION OF ALL SHIFTS. OK NOW. RECHECK ADAPTATIONS ALL AT LOWER LIMITS NOW.

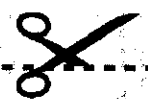
EST: 0.00 09MAR10 16:42 SA: 920

CUSTOMER REQUESTED A LOAN EDC CREATED 2010-03-09 11:12:00 OAM TAKEN BY ROBERT TURCO

Thank you for choosing Mercedes-Benz of Westwood. We are truly committed to providing you with an experience that is "unlike any other." Please let us know if there is anything we can do to make your visits here more enjoyable. We really do appreciate your business.

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MISC. CHARGES	0.00
TOTAL CHARGES	90.00
ADJUSTMENTS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	90.00

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