Voice Control System
Operation Guide

Mercedes-Benz

Welcome to Voice Control!

Please familiarize yourself with these operating instructions and the Voice Control System before attempting to operate it while driving. This will help you derive a greater benefit from the system and avoid exposing yourself and others to dangers.

We continuously strive to improve the Voice Control System and we ask for your understanding that we reserve the right to make changes in design and equipment. Therefore, information, illustrations and descriptions in this operation guide might differ from your vehicle. Optional equipment is marked with an asterisk (*).

If there are any equipment details that are not shown or described in these operating instructions, or if you have any questions regarding the descriptions or the operation of the Voice Control System, your authorized Mercedes-Benz Center will be happy to assist you.

This operation guide forms an integral part of the vehicle and should always be kept inside the vehicle where the guide will be handy for your reference. Please also pass the guide to the new owner if the vehicle is sold.

We extend our best wishes for many miles of safe, pleasurable driving.

Mercedes-Benz USA, LLC

A DaimlerChrysler Company

Service and Literature

Your authorized Mercedes-Benz Center has trained technicians and original Mercedes-Benz parts to service your vehicle properly. For expert advice and quality service, contact your authorized Mercedes-Benz Center.

If you are interested in obtaining service literature for your vehicle, please contact an authorized Mercedes-Benz Center. We consider this the best way for you to obtain accurate information for your vehicle.

For further information you can find us on the Mercedes-Benz web-site *www.mbusa.com* or *www.mercedes-benz.ca*.

Warning! ⚠️

To help avoid personal injury, be extremely careful when performing any service work or repairs. Improper or incomplete service or the use of incorrect or inappropriate parts or materials may damage the vehicle or its equipment, which may in turn result in personal injury.

If you have any questions about carrying out any type of service, turn to the advice of an authorized Mercedes-Benz Center.

We reserve the right to modify the technical details of the vehicle as given in the data and illustrations of this Operation Guide. Reprinting, translation and copying, even of excerpts, is not permitted without our prior authorization in writing.

Press time MAY 31, 2006

GSP/TIP

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Contents

Where to find it

This operation guide is designed to provide comprehensive support information for you, the user of the Voice Control System. For fast access to information, each section has its own color guide:

Getting started

Here you will find an overview of all the features. If this is the first time you are driving a Mercedes-Benz vehicle equipped with Voice Control, you should read this section first.

Controls in detail

Here you will find detailed information about all functions of Voice Control. This section expands on the "Getting started" section.

Command list

Here you will find a listing of all the commands available for use with Voice Control.

Practical hints

This section provides fast assistance for dealing with problems you may encounter.

Preferences

Here you will find information on available configuration options.

Index

The index is designed to help you find information quickly and easily.

The following symbols are found in this operation guide:

* Optional equipment is identified with an asterisk. Since standard equipment varies between models, the descriptions and illustrations in this manual may differ slightly from the actual equipment of your vehicle.

Warning! ⚠

Warning notices draw your attention to hazards that may endanger your health or life, or the health or life of others.

⚠ *Highlights hazards that may result in damage to the Voice Control System and/or your vehicle.*

ⓘ *Helpful hints or further information you may find useful.*

▶ This symbol points to instructions for you to follow.

▶ A number of these symbols appearing in succession indicates a multiple-step procedure.

▷ page This symbol tells you the page reference where additional information on a given subject is available.

▷▷ The continuation symbol marks a procedure which is continued on the next page.

🔊 This symbol stands for commands and voice entries you are speaking.

🔈 This symbol stands for voice output by the system.

▭ This symbol indicates that information is available on the COMAND display.

Operating safety

Warning! ⚠️

Please devote your attention first and foremost to the traffic situation you are in. While the system permits hands-free phone operation, attention to traffic may be diverted not only by physical operation of a phone, but also by the distraction of a phone conversation while driving. As such, for safety reasons, we encourage the driver to stop the vehicle in a safe place before answering or placing a phone call.

For safety reasons, you should only select a destination when the vehicle is stationary.

While the navigation system provides directional assistance, the driver must remain focused on safe driving behavior, especially attention to traffic and street signs, and should utilize the system's audio cues while driving.

The navigation system does not supply any information on stop signs, yield signs, traffic regulations or traffic safety rules. Their observance always remains in the driver's personal responsibility. DVD maps do not cover all areas nor all routes within an area.

Traffic regulations always have priority over any route recommendations given.

Bear in mind that at a speed of just 30 mph (approximately 50 km/h), your vehicle is covering a distance of 44 feet (approximately 13.5 m) every second.

Warning! ⚠️

Navigation announcements are intended to direct you while driving without diverting your attention from the road and driving. Please always use this feature instead of consulting the map display for directions. Consulting the symbols or map display for directions may cause you to divert your attention from driving and increase your risk of an accident.

Warning! ⚠️

Please do not use the Voice Control System in an emergency, as the tone of your voice may change in a stressful situation. This could cause a delay in completing your phone call in a timely manner. This could distract you in an emergency situation and cause you to be involved in an accident.

The Voice Control System gives you the capability to control the following systems on your vehicle using spoken commands:

- Telephone*

- Audio (radio, CD player (Audio-CD, MP3-CD) and CD changer* (Audio-CD, MP3-CD))

You control these systems using spoken commands. Moreover, controls such as the buttons on the multifunction steering wheel (▷ page 6) allow you to keep your hands on the steering wheel.

The command vocabulary consists of approximately 250 ready to use phrases. The Voice Control System recognizes commands and number sequences, irrespective of the speaker. To optimize speech recognition for your voice follow the individualization process (▷ page 31).

The commands and digit sequences can be spoken without pausing between the individual words. If an unavailable or incorrect command is used, the Voice Control System will prompt you for a new command by asking "Please repeat" or announcing "No such device".

In order to provide for a safe and comfortable dialog, the Voice Control System acknowledges important commands.

Command types

The Voice Control commands can be categorized as:

- General Commands

  These are commands always available to you as soon as the Voice Control System is activated (for example "Help" commands).

- Local Commands

  These are commands available only for the currently active system (for example commands to control the CD player).

For a complete list of commands (▷ page 22).

ℹ *During Voice Control System operation visual help windows also appear in the COMAND display (▷ page 30).*

Active system

The active system is the system currently shown in the COMAND display.

If, for example, you listen to the radio while the telephone system is active on the COMAND display, you have to switch to the radio using the command "Radio" before you can operate the radio.

ℹ *With the command "Map" you can switch to the Navigation* map on the COMAND display at any time.*

Operation via the multifunction steering wheel
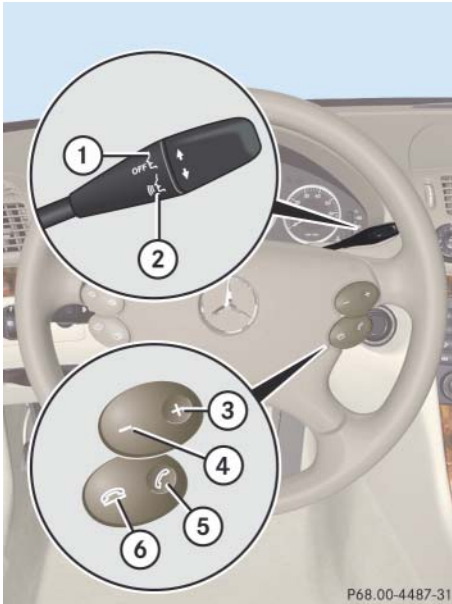
E-Class illustrated, other models slightly different

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Activating Voice Control

▶ Switch on the ignition.

See your vehicle's Operator's Manual for information on starter switch positions.

▶ Switch the COMAND on (see your separate COMAND Operator's Manual).

▶ Briefly pull operating lever to position .

An audible tone (beep) confirms the activation of the system.

▶ Speak a command.

Cancelling Voice Control

▶ Briefly push operating lever to position .

or

▶ Speak the command "Cancel" (except for speaking voice entries or carrying out individualization).

ⓘ *Voice Control can be cancelled at any time, even during a dialog. Please note that if the Voice Control System is cancelled during a dialog, then the complete procedure is stopped and Voice Control is cancelled.*

Setting volume level

▶ Activate Voice Control System.

▶ Speak a command, for example "Help".

▶ Press button ➕ or ➖. The volume is increased or decreased during voice output.

or

▶ Set volume for voice output using the volume control button on COMAND (see your separate COMAND Operator's Manual).

Displays

COMAND display

In addition to the acoustic help function, an optical help function (VC Tips) is available on the COMAND display (▷ page 30).

Upon activating the Voice Control System, the most important available commands for the currently active system appear on the COMAND display.

ⓘ *These commands also appear on the display by briefly pushing the operating lever to 'off'.*

E-Class illustrated, other models slightly different

① COMAND display

Multifunction display

For example: telephone numbers are shown on the multifunction display while dialing when the main "Telephone*" menu is selected in the control system.

E-Class illustrated, other models slightly different

① Multifunction display

Telephone*

Warning! ⚠

Some jurisdictions prohibit the driver from using a cellular telephone while driving. Whether or not prohibited by law, for safety reasons, the driver should not use the cellular telephone while the vehicle is in motion. Stop the vehicle in a safe location before placing or answering a call.

If you nonetheless choose to use the cellular phone while driving, please use the hands-free feature and be sure to pay attention to the traffic situation at all times. Use the cellular phone only when road, weather and traffic conditions permit.

Bear in mind that at a speed of just 30 mph approximately 50 km/h), your vehicle is covering a distance of 44 feet (approximately 14 m) every second.

Warning! ⚠

Never operate radio transmitters equipped with a built-in or attached antenna (i.e. without being connected to an external antenna) from inside the vehicle while the engine is running. Doing so could lead to a malfunction of the vehicle's electronic system, possibly resulting in an accident and/or personal injury.

Telephone operation

The Voice Control System gives you the following capabilities:

- Enter a telephone unlock code
- Dial a phone number by speaking the telephone number
- Create a personal phone book with up to 80 entries (▷ page 12)
- Dial a phone number by speaking the name of a phone book entry (▷ page 13)
- Delete a phone book entry from the phone book
- Have the system read out the phone book entry by entry

- Redial names and numbers
- Manage and access an automated answering system/voice mail box

The Voice Control System detects whether

- your telephone is switched on
- the corresponding mobile network is logged in
- it is possible to dial

If dialing is not possible, the Voice Control System will advise you accordingly.

ⓘ *You can continue operating your cellular phone using the keypad on your phone.*

Before you can operate the telephone using the Voice Control System, you have to activate the Voice Control System (▷ page 6).

For a complete list of commands
($\triangleright$ page 22).

"Telephone"

Use the command "Telephone" to activate the telephone system. Use this command if you want the digits you are entering to appear on the COMAND display.

"Help Telephone"

The Voice Control System features a comprehensive help function.

Use the command "Help Telephone" and the Voice Control System will read out an option list of available functions and commands that can be used in conjunction with the telephone ($\triangleright$ page 27).

"Enter unlock code"

Use the command "Enter unlock code" to input the code to unlock your telephone. After speaking the command, you are prompted to enter the code.

▶ Speak the code
- as a continuously spoken string of digits, or
- in digit blocks of three to five digits.

Digits from "Zero" to "Nine" may be used. After each digit block (separate the digit blocks by using an approximately 0.5 second pause), the Voice Control System repeats the recognized digits and waits until you continue speaking.

Sample dialog:

🔊 Enter unlock code

📞 Enter code

🔊 Zero zero one one

📞 Zero zero one one

🔊 Save

ℹ *GSM phones only: If the incorrect unlock code is entered three consecutive times, the phone card is blocked. You can unblock the phone card using the PUK (Personal Unblocking Key) to unblock the card. The PUK can only be entered using the keypad on your telephone (see separate operating instructions for your cellular telephone).*

"Dial number"

You can dial a phone number using the command "Dial number".

Digits from "Zero" to "Nine" may be used.

The phone number must be spoken

- as a continuously spoken string of digits

  or

- in digit blocks (three to five digits in each block).

After each digit block (separate the digit blocks by using an approx. 0.5 second pause), the Voice Control System repeats the recognized digits and waits until you continue speaking.

When dialing 1-800 numbers, you may pronounce the first four digits as "One eight hundred" and the system will recognize the spoken entries as "One eight zero zero". All other numeric entries must be spoken as individual numbers.

Telephone*

Sample dialog:

📱)))	Dial number
🔊	The number, please
📱)))	Zero one three zero
🔊	Zero one three zero
📱)))	Five zero zero five
🔊	Five zero zero five
📱)))	Dial
🔊	Calling

ℹ️ *You can also dial the telephone number spoken by doing the following (instead of using the command "Dial"):*

- *Briefly pull operating lever*

   or

- *Press button 📞 on the multifunction steering wheel*

You can dial the telephone number before all numbers are recited in full.

"Confirm"

Using the command "Confirm" will repeat all digits spoken up to that point. Upon repeating the digits, the system will prompt you to continue your input.

Sample dialog:

📱)))	Dial number
🔊	The number, please
📱)))	Zero one three zero
🔊	Zero one three zero
📱)))	Confirm
🔊	Zero one three zero, go ahead
📱)))	Five zero zero five
🔊	Five zero zero five
📱)))	Dial
🔊	Calling

"Correct"

Using the command "Correct" will correct the last entered digit block. After speaking the command, the last digit block is deleted and all previously entered digits are repeated. The system then prompts you to continue your input.

Sample dialog:

📱)))	Dial number
🔊	The number, please
📱)))	Zero one three zero
🔊	Zero one three zero
📱)))	Five zero zero five
🔊	Five zero nine five
📱)))	Correct
🔊	Zero one three zero, go ahead
📱)))	Five zero zero five
🔊	Five zero zero five
📱)))	Dial
🔊	Calling

"Delete"

Using the command "Delete" will erase all digits entered. The system then prompts you to start your input again.

Sample dialog:

🔊	Dial number
🔈	The number, please
🔊	Zero one three zero
🔈	Zero one three zero
🔊	Five zero zero five
🔈	Five zero zero five
🔊	Delete
🔈	The number is removed, go ahead
🔊	Four two seven three
🔈	Four two seven three
🔊	Three nine one
🔈	Three nine one
🔊	Dial
🔈	Calling

"Redial"

Use the command "Redial" to dial the last dialed number.

Managing an automated answering system/voice mail box

Activate the Voice Control System to access and manage your answering machine/voice mail box.

▶ Activate the Voice Control System during a phone call (▷ page 6).

An audible tone (beep) confirms the activation of the system.

▶ Speak the required digits ("Zero" to "Nine").

or

▶ Speak the required words "Star" and "Pound".

▶ Speak the final command "Dial".

The system dials the number entered.

ⓘ *You can also dial the telephone number spoken by doing the following (instead of using the command "Dial"):*

- *Briefly pull operating lever*

  or

- *Press button* 📞 *on the multifunction steering wheel*

You can dial the telephone number before all numbers are recited in full.

Phone book operation

⚠ Warning!

Please devote your attention first and foremost to the traffic situation you are in.

Before your journey, please familiarize yourself with the phone book functions.

Only use the Voice Control System when road and traffic conditions permit you to do so. Otherwise you could be involved in an accident in which you or others could be injured.

The Voice Control phone book:

- gives you the capability to save phone numbers and associate a name with a phone number in the phone book

- contains all entries
  - of the internal memory of the mobile phone (TDMA, CDMA and GSM mobile phone), entries are marked with symbols
  - of the SIM card (GSM mobile phone)

You can save up to 80 speaker-dependent voice entries in the Voice Control phone book.

Using these voice entries, you can dial a phone number saved in the phone book.

Phone book commands

"Save name" (Phone book)

Use the command "Save name" to create a new entry in your phone book. After using the command, the system will prompt you to enter a phone number.

Digits from "Zero" to "Nine" can be entered (▷ page 9).

Speak the telephone number

- as a continuous string

or, with longer phone numbers (more than five digits),

- in form of digit blocks (three to five digits). After each digit block (separate the digit blocks by using an approximately 0.5 second pause), the Voice Control System repeats the recognized digits and waits until you continue speaking.

After the command "Save", you will be prompted up to four times to input the name.

ℹ *The Voice Control System may recognize names even if not saved in your voice. For optimum call-up performance, however, you yourself should speak and save the names you intend to use.*

Sample dialog:

🔊	Save name
🔈	The number, please
🔊	Zero one three zero
🔈	Zero one three zero
🔊	Five zero zero five
🔈	Five zero zero five
🔊	Save
🔈	The name, please
🔊	Service Mercedes-Benz
🔈	Again
🔊	Service Mercedes-Benz
🔈	Name and number are set

"Dial name" (Phone book)

Use the command "Dial name" to place a phone call by selecting a name previously saved in your personal phone book.

Sample dialog:

- 📱 Dial name
- 📢 The name, please
- 📱 Smith office
- 📢 Calling Smith office

"Call <voice entry>" (Phone book)

Use the command "Call <voice entry>" to place a phone call by directly selecting a name previously saved in your personal phone book. Each phone book entry is associated with one phone number.

Sample dialog:

- 📱 Call Smith office
- 📢 Calling Smith office

"Delete name" (Phone book)

Use the command "Delete name" to delete a name from your personal phone book.

Sample dialog:

- 📱 Delete name
- 📢 The name, please
- 📱 Smith office
- 📢 Smith office: Would you like to delete the voice name?
- 📱 Yes
- 📢 The voice name is deleted

"List phone book" and dialing a phone number

Use the command "List phone book" to listen to the entire phone book or select an entry and dial that number.

Sample dialog:

- 📱 List phone book

The system reads out the complete phone book entry by entry.

Selecting an entry and dialing that number

▶ Briefly pull operating lever.

   or

▶ Press button 📞 on the multifunction steering wheel.

   The system reads out the name of the selected entry and dials the corresponding number.

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Telephone*

"Delete phone book"

Use the command "Delete phone book" to delete the complete phone book or one or more voice entries from the phone book.

Sample dialog:

🔊 Delete phone book

🔈 Would you like to delete all voice names?

🔊 Yes

🔈 Are you sure?

🔊 Yes

🔈 The phone voice names have been deleted

The system deletes the complete phone book. The deletion of the phone book cannot be undone.

or

🔊 No

The system starts reading the phone book.

When the system reads the voice entry to be deleted:

▶ Briefly pull operating lever.

The voice entry to be deleted is selected. The name of the selected voice entry is read out once more.

🔈 Smith office: Would you like to delete the voice name?

🔊 Yes

🔈 The voice name is deleted

The voice entry is erased and the remaining phone book entries are read out.

or

🔊 No

The system continues reading the phone book list entry by entry.

or

🔊 Back

The system announces the preceding voice name. You may now continue with the dialog.

or

🔊 Cancel

The dialog is concluded. The system confirms "Cancel".

Canceling the dialog

▶ Briefly pull operating lever.

Copying cell phone book entry to Voice Control phone book and adding voice entry

▶ In telephone mode, press soft key "Phone book" on the COMAND. This displays the list of phone book entries saved on your cell phone.

▶ Press soft key " 🔊 New" to assign a name to a phone number copied from the phone book of your cell phone.

The cell phone entry is copied to the Voice Control System and remains available even if you change cell phones.

The Voice Control System prompts you to enter the name twice.

Sample dialog:

🔊 The name, please

🔊 Smith office

🔊 Again

🔊 Smith office

🔊 The name is set

Playing voice entry

If you wish to hear the voice entry:

▶ In telephone mode, press soft key " 🔊 Play" on the COMAND.

Deleting voice entry

If you wish to delete the voice entry:

▶ In telephone mode, press soft key "Delete" on the COMAND.

🔊 Would you like to delete the voice name?

🔊 Yes

🔊 The voice name is deleted

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Warning! ⚠

Please devote your attention first and foremost to the traffic situation you are in.

Before your journey, please familiarize yourself with the radio functions.

Only use the Voice Control System when road and traffic conditions permit you to do so. Otherwise you could be involved in an accident in which you or others could be injured.

Radio operation

The Voice Control System gives you the capability to:

- Select a station
- Seek a station
- Select a specific frequency
- Scan stations
- Save up to 15 stations in your station list
- Select frequency band (FM or AM)
- Select weatherband
- Delete station (from station list)
- List the station list
- Delete the station list

To operate the radio using the Voice Control System, the Voice Control System must be activated (▷ page 6).

Selecting radio mode:

▶ Briefly pull operating lever.

▶ Speak the command "Radio".

▶ Briefly pull operating lever.

▶ Speak one of the radio commands.

Radio commands

For a complete list of commands (▷ page 22).

"Help Radio"

The Voice Control System reads out an option list of available commands that can be used.

Selecting frequency band (FM, AM) or weatherband

Use the commands

- "FM"
- "AM"
- "Weatherband"

to select the desired frequency band or switch the radio to the weatherband.

"Seek"

Use the command

• "Seek"

for the Voice Control System to activate the seek function and tune the radio to the next available station.

Selecting frequency (FM, AM only)

You may, for example, select a frequency in the FM band (87.9 to 107.9 Megahertz) directly using a verbal command such as "Ninety-five five". The Voice Control System also recognizes the words "frequency", "point" and "megahertz". You may for example use the command "Frequency ninety-five point five".

Sample dialog:

📶	Ninety-five point five megahertz

The Voice Control System tunes the radio to frequency FM 95.5.

"Scan"

Use the command "Scan" (AM and FM only) to scan the available radio stations. Each available radio station will be played for ten seconds.

To cancel "Scan":

▶ Briefly push operating lever.

The station scan is cancelled.

"Save station" (List saved stations)

Use this command to save the set station (AM and FM only) by name in your personal station list. After using this command, the Voice Control System will prompt you to repeat the name two to four times before it is saved in the station list.

ℹ *The Voice Control System may recognize names even if not saved in your voice. For optimum performance, however, call up only names you have saved yourself.*

ℹ *You can freely select the station name, for example "Favorite station".*

Sample dialog:

📶	Save station
🔊	Station, please
📶	Smooth Jazz
🔊	Again
📶	Smooth Jazz
🔊	The station is set

"Select station" (List saved stations)

Use the command "Select station" (AM and FM only) to select a saved station name from your station list.

Sample dialog:

📶	Select station
🔊	Station, please
📶	Smooth Jazz
🔊	Smooth Jazz

The radio tunes to the corresponding frequency.

Radio

"Station Smooth Jazz" (List saved stations)

Use this command (AM and FM only) to directly select a saved station name from your station list.

Sample dialog:

🔊 Station Smooth Jazz

🔈 Smooth Jazz

The radio tunes to the corresponding frequency.

ℹ️ *If the Voice Control System does not recognize the station name you requested, please refer to the section "List saved stations" (▷ page 18). By following the dialog, you can check and determine if the name is saved in the station list.*

"List saved stations" and select station from list

Use this command to list the entire station list, or to select an entry from the station list.

Sample dialog:

🔊 List saved stations

The Voice Control System reads out the entire list.

To select a station:

When the system reads the desired station:

▶ Briefly pull operating lever.

The system reads out the selected station once more and then tunes the radio to the corresponding frequency.

To cancel the dialog:

▶ Briefly push operating lever.

The dialog is concluded. The system confirms "Cancel".

"Delete station" (List saved stations)

Use the command "Delete station" (AM and FM only) to delete a station from your personal station list.

Sample dialog:

🔊 Delete station

🔈 Station, please

🔊 Smooth Jazz

🔈 Would you like to delete Smooth Jazz?

🔊 Yes

🔈 The station is deleted

"Delete station list"

Use this command to delete the complete station list or one or more stations from the station list.

Sample dialog:

🔊 Delete station list

🔈 Would you like to delete the station list completely?

🔊 Yes

🔈 Are you sure?

🔊 Yes

🔈 The station list is deleted

The system deletes the complete station list. The deletion of the station list cannot be undone.

or

🔊 No

The system starts reading the station list.

When the system reads the station to be deleted:

▶ Briefly pull operating lever.

The station to be deleted is selected. The name of the selected station is read out once more.

🔈 Would you like to delete Smooth Jazz?

🔊 Yes

🔈 The station is deleted

The station is erased and the remaining station entries are read out.

or

🔊 No

The system continues reading the station list entry by entry.

or

🔊 Back

The system announces the preceding station. You may now continue with the dialog.

or

🔊 Cancel

The dialog is concluded. The system confirms "Cancel".

CD changer*/CD player

CD changer/CD player operation

The Voice Control System gives you the ability to:

- Select a CD
- Select next CD
- Select a track
- Select next track
- Repeat a track
- Scan tracks

To operate the CD changer or CD player using the Voice Control System, the Voice Control System must be activated (▷ page 6).

Selecting CD mode:

▶ Briefly pull operating lever.

▶ Speak one of the following commands:
  - "CD player"
  - "CD changer"

▶ Briefly pull operating lever.

▶ Speak one of the CD changer/CD player commands.

CD changer/CD player commands

For a complete list of commands (▷ page 22).

"Help CD"

Use the commands

- "Help CD player"
- "Help CD changer"

and the Voice Control System will read out a complete list of available commands for the CD player and CD changer.

*"CD 1" to "CD 6"**

Use commands "CD 1" to "CD 6" to select one of up to 6 CDs in your CD changer.

"Next CD"

Use the command "Next CD" to select the next available CD in the CD changer.

"CD track 1" to "CD track 39"

Use the commands "CD track 1" to "CD track 39" to select one of up to 39 title numbers of a loaded CD.

"Next track"

Use the command "Next track" to select the next track.

"Repeat track"

Use the command "Repeat track" to play again the track you are listening to.

ℹ *If the command "Repeat track" is used within the first 10 seconds of a given track, the system will start playback of the previous track.*

"Scan"

Use the command "Scan" to play every title for ten seconds.

To cancel CD scan:

▶ Briefly push operating lever.

CD scan is cancelled.

MP3 player operation

The Voice Control System gives you the ability to:

- Select a track
- Select next track
- Repeat a track
- Scan tracks

To operate the MP3 player using the Voice Control System, the Voice Control System must be activated ($\triangleright$ page 6).

Selecting MP3 mode:

▶ Briefly pull operating lever.

▶ Speak one of the following commands:

- "CD player"
- "CD changer"

▶ Briefly pull operating lever.

▶ Speak one of the MP3 player commands.

MP3 player commands

For a complete list of commands ($\triangleright$ page 22).

"Next track"

Use the command "Next track" to select the next track.

"Track 1" to "Track 39"

Use the commands "Track 1" to "Track 39" to select one of up to 39 title numbers of a loaded MP3-CD.

"Repeat track"

Use the command "Repeat track" to play again the track you are listening to.

ⓘ *If the command "Repeat track" is used within the first 10 seconds of a given track, the system will start playback of the previous track.*

"Scan"

Use the command "Scan" to play every title for 10 seconds within the current folder.

To cancel MP3 scan:

▶ Briefly push operating lever.

MP3 scan is cancelled.

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Command list

Chapter "Command list" gives you on overview of all commands available for use to control the Voice Control System. Which commands are available for use is dependent on the equipment level in your vehicle.

ℹ *Some functions can be operated using several different commands. In the following list, these commands are grouped in one cell. Choose your preferred command from those available.*

ℹ *General commands appear in italic style.*

Local commands appear in regular style.

General commands

- Cancel

- *CD*
- *CD on*
- *Single CD*
- *Single CD on*
- *CD changer*
- *CD changer on*
- *CD player*
- *CD player on*

- *Help*
- *Help function*

- *General help*
- *General hints*
- *Help voice recognition*
- *Help voice control*
- *Help voice control system*

- *Help phone*
- *Help telephone*
- *Help function phone*
- *Help function telephone*

- *Help tuner*
- *Help function tuner*
- *Help radio*
- *Help function radio*
- *Radio help*
- *Tuner help*

- *Help CD changer*
- *Help function CD changer*
- *Help CD*
- *Help function CD*
- *CD help*
- *CD changer help*

- *Map*[1]

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1 With the command "Map" you can switch to the Navigation* map at any time.

- *Help CD*
- *Help function CD*
- *Help Single CD*
- *Help function Single CD*
- *CD help*
- *Single CD help*
- *Help CD player*
- *Helpfunction CD player*
- *CD player help*
- *Telephone*
- *Telephone on*
- *Phone*
- *Phone on*
- *Radio*
- *Radio on*
- *Tuner*
- *Tuner on*

Telephone* commands

- *Dial name*
- *Dial voice name*
- *Dial voice tag*
- *Dial number*
- *Dial phone number*
- *Number*
- *Phone number*
- *Enter unlock code*
- *Input unlock code*
- *Enter lock code*
- *Input lock code*
- *Enter pin code*
- *Input pin code*
- *Phone <voice entry>*
- *Call <voice entry>*
- *Telephone <voice entry>*

- *Redial*
- *Redial number*
- *Redial phone number*
- *Dial last number*
- *Dial last phone number*
- *List phone book*
- *Play phone book*
- *Delete phone book*
- *Delete name*
- *Delete voice name*
- *Delete voice tag*
- *Delete <voice entry>*
- *Erase <voice entry>*
- *Store number*
- *Store phone number*
- *Store name*
- *Delete phone book*
- *Delete saved names*
- *Delete names*

Command list

- *List phone book*
- *Read phone book*
- *Read out phone book*
- *Get phone book*
- *List saved names*
- *Play saved names*
- *Read saved names*
- *Read out saved names*
- *Get saved names*
- *List names*
- *Play names*
- *Read names*
- *Read out names*
- *Get names*

- *Store number*
- *Store new entry*
- *Save name*
- *Save new entry*
- *Save number*
- *Save phone number*

Audio commands

Radio (Example: 95.5 FM)

- Ninety-five five
- Ninety-five five megahertz
- Ninety-five point five
- Ninety-five point five megahertz
- Frequency ninety-five five
- Frequency ninety-five point five
- Frequency ninety-five five megahertz
- Frequency ninety-five point five megahertz

- AM
- FM
- Weatherband
- Store station
- Save station
- Select station
- Station <voice entry>
- Go to <voice entry>
- Delete station
- Delete station list
- Delete saved stations

- Play station list
- List station list
- Read station list
- Read out station list
- Get station list
- List stations
- Play stations
- Read stations
- Read out stations
- Get stations
- List saved stations
- Play saved stations
- Read saved stations
- Read out saved stations
- Get saved stations

- Scan
- Station scan
- Radio scan
- Radio next station
- Tuner next station

- Tuner seek
- Seek
- Next station
- Radio seek

CD player commands

- CD next track
- Next track
- Seek
- CD seek

- Scan
- CD scan

- Track 1-39
- Track number 1-39
- Load track number 1-39
- Load CD track number 1-39
- Select track number 1-39
- Select CD track number 1-39
- Load track 1-39
- Select track 1-39

- Start over
- Back
- Go back

- Replay
- Replay track
- Repeat
- Repeat track

CD changer* commands

- Next CD
- Load next CD
- Select next CD

- CD 1-6
- Load CD 1-6
- Load CD number 1-6
- Select CD 1-6
- Select CD number 1-6
- CD number 1-6

Command list

- CD next track
- Next track
- Seek
- CD seek

- Scan
- CD scan

- Track 1-39
- Track number 1-39
- Load track number 1-39
- Load CD track number 1-39
- Select track number 1-39
- Select CD track number 1-39
- Load track 1-39
- Select track 1-39

- Start over
- Back
- Go back
- Replay track
- Replay
- Repeat track
- Repeat

MP3 player commands

See CD player commands (▷ page 25) or CD changer* commands (▷ page 25).

Sub commands

- 0-9
- Star
- Pound

- Correct
- Correct number
- Correct phone number
- Correction

- Store
- Store number
- Store phone number
- Store name
- Store telephone number
- Store code
- Store unlock code
- Store PIN
- Store PIN code
- Store PIN number

- Save
- Save number
- Save phone number
- Save telephone number
- Save name
- Save code
- Save unlock code
- Save PIN
- Save PIN code
- Save PIN number

- Confirm
- Confirm number
- Confirm phone number

- Dial
- Dial number
- Dial phone number
- Send
- Send number
- Send phone number

Help function

To support the user, the Voice Control Systems contains an extensive help function.

The help function gives you:

- General hints on how to best use the Voice Control System

- A listing of all available commands

Help commands

"**General help**"

Using the command "General help" will give you information on how to best use the Voice Control System.

"**Help**"

In a main menu, help can be accessed at any time by saying the command "Help". The Voice Control System will then read out the available functions and commands of all systems.

In a submenu, help can also be accessed at any time by saying the command "Help". The Voice Control System will then read out an option list of all available functions and commands available in the particular submenu.

You can also use the help function to access help for a specific system. To access help for the phone operation, you would speak the command "Help Telephone".

If you wish to execute the last command read out:

▶ Briefly pull operating lever.

If you activated the help window, a list of the available commands will appear on the COMAND display (▷ page 7).

Help screen

You can use the help screen to view a selection of valid commands on the COMAND display.

If you activated the help screen, a list of the available commands will appear on the COMAND display (▷ page 30).

Entering digits and spelling

Entering digits

- Digits from "Zero" to "Nine" may be used.

- Speaking phone numbers in digit blocks of 3 to 5 digits has proven a very reliable method for the input of phone numbers.

Spelling

- The letters of the English alphabet and the digits 0 - 9 may be used.

- Speak the letters in blocks of 5 - 7 letters at a time.

- Speak each individual letter clearly.

What to do if...

Problem	Possible cause/consequence	Suggested solution
Voice Control System does not recognize a station list entry.	The voice entries for the station names sound too similar.	▶ When you create your phone book entries, select names with the greatest possible acoustic differences.
		▶ Speak the command "List station list". The system reads out the station list entry by entry.
		▶ Briefly pull operating lever when the desired station name is being read out. The station is selected (▷ page 17).
Should interference occur during the process of storing a name, the Voice Control System prompts you to repeat your voice entry a third and fourth time. If the interference continues, the dialog is stopped.	Both voice entries differ.	▶ Pronounce the voice entries both times in the same manner.

Problem	Possible cause/consequence	Suggested solution
Voice Control System does not recognize commands.	You have not operated the system from the driver's seat.	▶ Operate the Voice Control System only by the driver as the microphone is geared to the driver side.
	You have spoken unclearly, too loudly or too quietly.	▶ Speak the commands in a continuous manner using a normal tone.
	A blower is set to the highest setting, vents are pointed at microphones or wind noise is being created through open windows.	▶ Avoid loud disturbances.
Voice Control System does not recognize a phone book entry.	The voice entries in the phone book sound too similar.	▶ When you create your phone book entries, select names with the greatest possible acoustic differences: If for example you have the names Smith and Schmidt, choose for example "Smith office" or "Schmidt John".
		▶ Speak the command "List phone book". The system reads out the phone book entry by entry.
		▶ Briefly pull operating lever when the desired entry is being read out. The entry is selected and the corresponding number is dialed ($\triangleright$ page 13).

Help screen

A list of the available commands can also be displayed on the COMAND display.

You can activate or deactivate the help screen (VC Tips).

Please refer to "Voice control system* functions" in the separate COMAND Operator's Manual for information on how to activate and deactivate the help screen (VC Tips).

The help screen (VC Tips) will be displayed if you:

- Briefly pull operating lever to activate the Voice Control System.

- Briefly push operating lever.

- Call up various dialogs.

ⓘ *The individualization can only be performed when the vehicle is stationary.*

When you drive off, the individualization will be cancelled.

The individualization is used to adapt the voice control to your own voice and to therefore improve speech recognition. This does not affect the speech recognition of other users.

Individualization consists of two stages:

• Digits

• Commands

You can activate individualization in the COMAND system settings (see your separate COMAND Operator's Manual). A dialog and screen displays will guide you through the individualization process.

The system can be reset to the factory settings at any time.

ⓘ *You may wish to complete only a portion of the individualization process.*

Completing the digits portion alone may result in an improved recognition rate.

Individualization can be exited at any time. The data trained, however, will only be retained if a given individualization portion is completed and the data is stored when prompted to do so by the system.