



DTB Date: February 8, 2007

Order No.: P-B-68.50/27d

Supersedes: P-B-68.50/27c dated Jan. 31, 2007

Group: 68

Revision History

Revision	Date	Purpose
d	2/8/07	Part Number Updated for Rear SAM
С	1/31/07	Remedy Updated
b	5/23/06	Remedy Updated
а	1/31/05	Remedy Updated
-	8/25/04	Initial issue

SUBJECT: Model 211.256/265/276/282/283/287

Load Compartment Cover Does Not Rise When Opening Tailgate

If you receive customer reports in the above model vehicles that the load compartment cover does not rise when opening the tailgate, this may be due to a software error in the rear SAM or the drive unit is sticking in the lower end position. First check if the load compartment cover motor is being energized.

- 1. Open tailgate.
- 2. Unhook load compartment cover from guide rails and roll cover up.
- 3. Place hand on headliner in the area of the motor mount (Figure 1) and simultaneously lock and unlock tailgate lock pawl using a screwdriver. If the motor is being energized, a distinct movement can be felt. If there is no movement, proceed to step 7.
- 4. If a distinct movement is felt, the drive mechanism is stuck.
- 5. In this case:
 - a. For vehicles up to VIN B014421 or VIN X21300, replace (WIS document AR68.30-P-1100T) left and right guide rails with part numbers A211 810 05 27 and A211 810 06 27, respectively.
 - b. For vehicles as of VIN B014421 or VIN X21300, it is only necessary to relieve the stress in the system. Remove and reinstall the guide rails. Do not install new guide rails.
- 6. Reattach load compartment cover and check for correct function.
- 7. Expose rear SAM (N10/2). Refer to WIS document AR54.21-P-1258TA.
- 8. If vehicle is equipped with rear SAM part number A211 545 21 01 or A211 545 22 01, install new control units as of HW 03/04 and SW 10/03.

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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9. Reinstall removed parts. Refer to WIS document AR54.21-P-1258TA.

Note: The affected part numbers are A211 545 21 01 and A211 545 22 01 with H/W 10/03 or 26/03 and S/W 10/03. Replacing the rear SAM with a new part having the same HW (10/03 or 26/03) and SW (10/03 as the original part or temporarily disconnecting the power to the rear SAM is only a short term remedy. This will cause the condition to reoccur.

Note: Vehicles as of VIN B014421 or VIN X21300 are already equipped with the modified guide rails. Do not replace the guide rails for this complaint.



Figure 1 P-B-68.50/27a

Parts Information

Qty.	Part Name	Part Number
1	Rear SAM	A211 545 56 01
1	Rear SAM	A211 545 57 01
1	Guide Rail, Left	A211 810 05 27 *
1	Guide Rail, Right	A211 810 06 27 *

^{* -} Order with color code

Note: The following allowable labor operations should be used when submitting a warranty claim for this repair

In Case of Warranty

Operation: Guide – load compartment cover (spec. loc.), replace (68-5950)

Guides – (both) load compartment cover, replace (68-5951)

SAM control module – left side luggage compartment, replace (after test) (54-2463)

Damage Code	Operation Number	Time (hrs.)	Model Indicator (s)
81052 42 – If necessary	68 5950	0.4 hrs.	U1, U3, U4, U5, U6, U7
If necessary	68 5951	0.6 hrs.	U1, U3, U4, U5, U6, U7
54590 52 – If necessary	54 2463	0.6 hrs.	U1, U3, U4, U5, U6, U7