



DTB

Date: February 1, 2008
Order No.: P-B-82.64/607
Supersedes:
Group: 82

SUBJECT: Model 171.454/456/473, as of MY 2005
Model 211.026/056/065/070/076/082/083/087/256/265/276/282/283/287, as of MY 2003
Model 219.372/375/377/376, as of MY 2006
Equipped with Option Code 819
CD Changer Cannot Be Operated / CDs Not Drawn In or Ejected, Jumps, Skips or Sets Over Temperature Fault Codes

If you receive customer reports in the above model vehicles of the Compact Disc Changer (CDC) having any of the below conditions, these may be caused by either one or both bolts which fasten the CDC to the mounting frame being long or there being a software error in the CDC.

Conditions

- Cannot be operated
- CD cannot be ejected or drawn in
- CD jumps or skips noticeably
- CD changer sets an over-temperature DTC that is current and stored

To resolve, check for physical damage at the bolting point of the changer (Examples – Figures 1, 2 and 3). If it is evident that the fastening/mounting bolts are too long, replace the mounting bolts size **M4x6** as listed in the parts information section.

If the changer shows NO physical damage due to bolts being too long, the condition may be due to a software error in the CD Changer. In this case, replace the current CD Changer with part number A211 870 61 89 or later which has software and hardware versions of 36/05 (or newer).

i **Note:** Should a changer require a replacement, prior to return shipment to QEC, please insert the shipping bracket ONLY if the replaced changer does NOT contain any CDs. If the changer contains CDs which could not be removed by pressing the eject button while the changer was powered, do NOT insert the shipping bracket as it will damage the internal parts of the changer.

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.



Figure 1 P-B-82.64/607
Shows physical damage to the internal drive



Figure 2 P-B-82.64/607
Close-up of threaded hole with physical damage



Figure 3 – Bolt is too long P-B-82.64/607

Parts Information

Qty.	Part Name	Part Number
2	Bolt	A000 990 77 02
1	CD Changer	A211 870 53 90



Note: The following allowable labor operations should be used when submitting a warranty claim for this repair. This information has been generated on February 1, 2008. Please refer to Netstar → Star TekInfo → Star Time for the most current labor time allowance.

In Case of Warranty

Operation: Short test, perform (54-1011)
CD changer, replace (82-7506)

Damage Code	Operation Number	Time (hrs.)	Model Indicator (s)
If necessary for DTC	54 1011	0.3 hrs.	T1, T2, T3, T4, T5, T6, T7, T8, U1, U3, U4, U5, U6, U7, X1, X2, X3, Y1, Y2, Y3, Y4
82757 E9	82-7506	0.3 hrs.	X1, X2, X3
		0.5 hrs.	Y1, Y2, Y3 , Y4
		0.6 hrs.	T1, T2, T3, T4, T5, T6, T7, T8, U1, U3, U4, U5, U6, U7