



Mercedes-Benz USA, LLC

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Customer Assistance Center

Mercedes-Benz Extended Warranty Coverage Addendum SBC/ Electrohydraulic Brake system

August, 2018

WDBUF76 [REDACTED]
[REDACTED]
Palm Beach Gardens, FL [REDACTED]
[REDACTED]

Dear Mercedes-Benz Owner:

The purpose of this letter is to advise you of additional benefits that Mercedes-Benz is providing to you regarding your vehicle ownership.

What's Included

In our continuing efforts to assure the proper performance of Mercedes-Benz products and to enhance the satisfaction of our customers, Mercedes-Benz USA ("MBUSA") is further extending the warranty on certain components that are part of the SBC/electro-hydraulic brake system **to a total of 25 years and unlimited miles** from the vehicle's original warranty start date. **This addendum to the existing SBC Extended Warranty coverage applies to the vehicle regardless of ownership.**

This warranty extension addendum covers the following SBC/electro-hydraulic brake system components:

Hydraulic control unit, hydraulic pump, pressure reservoir, brake operating unit, front and rear wheel speed sensors, brake lamp switch, and the yaw rate sensor. The following vehicles are included:

Model	Model Years
E-Class	MY2003 - 2006
CLS-Class	MY2006
SL-Class	MY2003 - 2012

Model	Model Years
Maybach	MY2004 - 2012
SLR-Class	MY2005 - 2009

Any repairs under this warranty extension should be performed by an authorized Mercedes-Benz dealership. This extended warranty does not cover any other SBC/electro-hydraulic brake system components beyond the ones mentioned above, and standard warranty terms apply, including the exclusions with respect to extra expenses, as identified in the Service and Warranty Information booklet. If failure of any other SBC/electro-hydraulic brake system component other than the aforementioned parts causes the SBC/electro-hydraulic brake system to become inoperative beyond the vehicle's basic warranty of 4 years/50,000 miles, the associated repair will not be covered and will remain your responsibility.

What if I already paid for a repair?

If your vehicle has exceeded the original New Vehicle Limited Warranty's mileage period, and you have already paid to have any of the aforementioned components repaired, you may be eligible to receive reimbursement under this warranty extension. Reimbursement for your replacement costs may be obtained by presenting adequate documentation of those expenses to an authorized Mercedes-Benz dealer (see the details on the reverse side of this letter). All requests for reimbursement are subject to review and approval by MBUSA. Requests for reimbursement may include expenses for Mercedes-Benz replacement parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealer. **Repairs performed by a non-Mercedes-Benz dealership may/might not be reimbursed.**

Please contact your authorized Mercedes-Benz dealership for assistance or additional information (or visit www.mbusa.com). If your dealer is unable to remedy your situation please contact us at 1-800-367-6372.

Please apply the enclosed warranty extension addendum to the inside back cover of your vehicle's Service and Warranty Information Booklet for future reference if necessary, as well as a copy of this letter.

We hope you are enjoying your Mercedes-Benz vehicle and we apologize for any inconvenience you may have experienced.

Sincerely,

Mercedes-Benz USA, LLC

A Daimler Company
One Mercedes-Benz Drive
Sandy Springs, GA 30328
Phone (770) 705-0600

Reimbursement to Customers for Valid Repairs Performed Prior to Receipt of this letter

If you have already paid to have any of the included components replaced, you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes.

Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealer.

The following documentation must be presented to your servicing or closest Mercedes-Benz dealership for reimbursement.

Original or clear copy of **all** receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done and who repaired it.
- The total cost of the repair expense that is being claimed.
- Proof of payment of repair (copy of front and back of cancelled check, or copy of credit card receipt).
- **Reimbursement will be paid by a check from your authorized Mercedes-Benz dealer.**