# **Workshop information**



# Reliable, fast and fair: Bosch Electronic Service

## Electronic repairs by Bosch Electronic Service

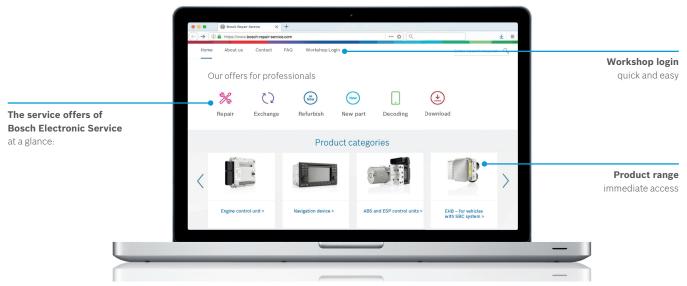


#### As expected by the customer: reliable, quick and fair

You know your customers' desires very well as you hear them almost every day: Spare parts need to last, repairs are to be performed right away and the prices shouldn't be too high. With its comprehensive and quick repair offer for electronic components. Bosch Electronic Service makes it easy for you to meet your customers' high demands.

#### **Bosch Electronic Service portal:** modern solution for quick component replacement

After the diagnosis and the professional removal of the component, you can choose the matching replacement component at the online portal and order it at a fixed price. Within 24 hours, it will be delivered right to your business. A courier will come by to pick up the used core.



www.bosch-repair-service.com the web portal - practical and neatly arranged

## 5 steps - to reach your goal







at the portal



**Ordering** Delivery search online at a fixed price to your workshop



Core pick-up service via courier

## Your workshop login

Please log in with your e-mail address and company data. To make sure, our products are only sold to specialized companies, we will subject your data to a a short review. Your user account

## Product categories: an overview on the portfolio

### Bosch quality: premium repair service by professionals for professionals

At Bosch Electronic Service, highly skilled electronics specialists repair thousands of Bosch components every year. In order to determine the thermal and temporal resilience, these components are subject to the same stress tests applied during their production. Having access to genuine and original circuit diagrams, Bosch is able to provide a depth of testing only the manufacturer himself can provide.

#### **Bosch warranty for electronic components**

As one of the world's leading OE suppliers and developers of electronic vehicle components, Bosch promises accordingly high quality. A 1-year warranty is granted for repaired components and 2 years for remanufactured products supplied as advance replacement.

#### 2 x professional service: Repair or remanufactured device

By means of two different repair types, Bosch Electronic Service meets the workshops' specific demands. In case of **repairs**, all faults detected on the device sent in are repaired and good functional condition is restored – at the fixed price previously assessed. In case of advance replacement, workshops receive a complete and remanufactured component - including all wearing parts.



# Electronic repairs: Professional service fitting perfectly



You send us your defective device; we repair it and send it back to you.



## Advance replacement

We send you a remanufactured device within 24 hours. You send us the defective device.



### Remanufactured product

We send you a reconditioned unit in mint condition - without you having to send us the defective one.



#### New and spare parts

Once ordered, we send you the new/spare parts.



You can just select the file you need and download it; simple as that.



### **Decoding**

Once you filled out the decoding form, we generate the code to unlock the device. In some cases, we might need you to send us the device.

# Driven by efficiency

Bosch technologies are used worldwide in almost all vehicles. People, and assuring their mobility, is what we are focused on.

Therefore, we have dedicated the last 125 years of pioneering spirit and expertise in research and manufacturing to achieving

We continue to work on our unique combination of solutions for spare parts, diagnostic devices, workshop equipment and

- Solutions for efficient vehicle repairs
- Innovative workshop equipment and software
- The world's largest provider of repair solutions for Bosch electronic vehicle components
- Large network of wholesale customers, for quick and reliable parts supply
- ▶ Competent hotline support

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Mon. - Fri. 8 am - 12 pm and 12.30 pm - 4 pm

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