



DTB

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**SUBJECT: All Passenger Car and Light Truck Models
Surface Damage Caused by Scent Dispenser**

If you receive customer reports of surface damage such as the surface coating loosening on the radio, COMAND, upper control panel or air vents, this may be caused by the use of an aggressive interior scented product (e.g. scented oils) (Figures 1 through 5). During vehicle workshop visits, check whether there is a scent dispenser in the vehicle and inform the customer of any consequential damage caused by the product.

This type of damage is not covered by warranty.



Figure 1

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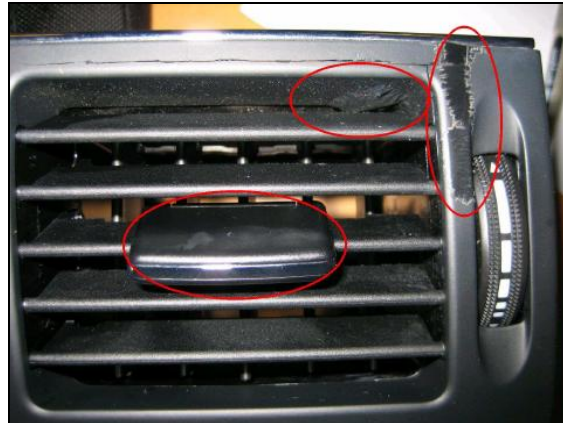


Figure 2

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This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.



Figure 3

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Figure 4

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Figure 5

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