

## Introduction

### Vehicle Equipment

- i** This Operator's Manual describes all features, standard or optional, potentially available for your vehicle at the time of purchase. Please be aware that your vehicle might not be equipped with all features described in this manual.

### Safety Instructions

#### Warning

For safety reasons, only enter a destination when the vehicle is stationary. When the vehicle is in motion, a passenger should enter the destination. Study manual and select route before driving.

Bear in mind that at a speed of just 30 mph (approximately 50 km/h), your vehicle is covering a distance of 44 feet (approximately 14 m) every second.

COMAND calculates the route to the destination without taking account of the following:

- Traffic lights
- Stop and right-of-way-signs
- Lane merging
- Parking or stopping prohibited areas
- Other road and traffic rules and regulations
- Narrow bridges

#### Warning

COMAND may give incorrect navigation commands if the data in the digital map does not correspond with the actual road/traffic situation. Digital maps do not cover all areas nor all routes within an area. For example, if the traffic routing has been changed or the direction of a one-way road has been reversed.

For this reason, you must always observe applicable road and traffic rules and

regulations during your journey. Road and traffic rules and regulations always have priority over the navigation commands generated by the system.

#### Warning

Navigation announcements are intended to direct you while driving without diverting your attention from the road and driving.

Please always use this feature instead of consulting the map display for directions. Consulting the symbols or map display for directions may cause you to divert your attention from driving and increase your risk of an accident.

### Updating the Map Software

The digital data for the map software will become obsolete, just like conventional road maps. Optimum route guidance by the navigation system is only achieved with up-to-date map software. Information on new map software versions is available from an authorized Mercedes-Benz Center.

You can have the map software updated there by means of a DVD or perform the update process yourself.

### Notes on DVD Discs

- Only touch the discs at the edges.
- Handle the discs with care in order to prevent reading errors.
- Avoid scratching, leaving fingerprints and dust on the discs.
- Use a commercially available cleaning cloth to clean discs. Always wipe in a straight line from the inside outwards, never in a circular motion.
- After use, put the discs back into the box.
- Protect the discs from heat and direct sunlight.

## Update Sequence

The sequence includes the following stages:

- Loading DVD into the DVD changer
- Update process

**i** The update process may take between 60 and 150 minutes, depending on the size of the map software.

If possible, perform the update when the vehicle is stationary. The DVD read speed is faster when the vehicle is stationary than when the vehicle is moving and the update therefore takes less time. If you perform the update with the engine off and the vehicle battery is no longer powerful enough, COMAND may shut off automatically during the process to protect the battery. In this case, restart the update with the engine running.

You can interrupt the update process and continue it at later time. If you cancel the update process, the navigation system is not ready for operation.

### Warning

Never leave the engine running in an enclosed space. The exhaust gases contain carbon monoxide. Inhaling exhaust gases constitutes a health hazard and could lead to loss of consciousness or even death.

## Loading DVDs into DVD Changer

The 6-disc DVD changer is integrated with COMAND.



- ① Load/Eject button
- ② Disc slot

▶ Press the Load button ①.  
A disc icon indicates which magazine compartments are currently loaded.

▶ **To select an empty magazine compartment:** Press  or .

▶ **To start loading:** Press .

The message Please Insert Disc <x> will then be displayed.

▶ Insert the DVD into the slot with the printed side upwards.

The DVD changer pulls in the DVD. The message Loading Disc <x>... will be displayed.

**i** If the magazine is full, you will first need to eject a disc (▷ page 134).

## Update Process

The update process starts once the DVD has been loaded.

COMAND checks whether the map software on the DVD matches the vehicle's navigation system and system software.

### Map Software Is not Suitable for the Navigation System or the System Software

A message is displayed stating that the navigation update DVD with the new map data is not suitable for the system or the system software.

COMAND ejects the DVD.

▶ Remove the DVD from the slot ①.

▶ Have the system software updated by an authorized Mercedes-Benz Center.


**i** It will only be possible to update the map software once the system software has been updated.

### Map Software Matches the Navigation System and the Current System Software

COMAND checks whether the DVD's map data has already been installed.

### Map Data Is Already Installed

The version release and a corresponding message will be given on the display.

- ▶ **To confirm message:** Press . COMAND ejects the DVD.

### Map Data Is not yet Installed

The version release and a query as to whether the update should be carried out will be given on the display.



- ▶ Select Yes or No.  
If No is selected, COMAND ejects the DVD automatically and the map data is not updated.
- ▶ Remove the DVD from the slot.  
If Yes is selected, the map data is updated.

### Updating the Map Data

While the update is in progress, a corresponding message and a progress bar are displayed. The progress bar fills from left to right over the course of the update. The navigation system is not functional until the update is complete.


You cannot eject the DVD during the update. If you switch COMAND off during the update, this will interrupt the update and the update will resume at the point of interruption when the system is restarted.

While updating, COMAND may prompt you to change the DVD. A corresponding message is then displayed.

- ▶ Press the Eject button .  
COMAND ejects the DVD.
- ▶ Remove the DVD from the slot.
- ▶ Insert the DVD requested by COMAND.  
If the update has been completed successfully, a corresponding message is displayed.
- ▶ **To confirm message:** Press .  
COMAND ejects the DVD.
- ▶ Remove the DVD from the slot.  
The update is complete.

If the update has not been completed successfully, a message is displayed

indicating that the map update is not possible.

- ▶ **To confirm message:** Press .  
COMAND ejects the DVD.
- ▶ Remove the DVD from the slot.

An unseccussful update may be caused by one of the following:


- DVD dirty or scratched.
  - ▶ Clean the DVD.  
Please refer to the “Notes on DVD discs” section (▷ page 48).
  - ▶ Restart the update.
- Overheating as a result of excessively high temperatures in the passenger compartment.
  - ▶ Wait until the passenger compartment has cooled down.
  - ▶ Restart the update.
- The memory medium (hard drive) integrated into COMAND has a physical defect.
  - ▶ Contact an authorized Mercedes-Benz Center.

## General Information

### Operational Readiness of the Navigation System after the System Software Update

Sometimes the installed map software is no longer compatible following a system software update by an authorized Mercedes-Benz Center. In this case, the navigation system is not operational.

- ▶ **To update map software:** Proceed as described in the “Update Process” section (▷ page 49). Use map software compatible with the system software.

 Please note that in this case the update must run through right to the end. If you cancel beforehand, the navigation system will still not be ready for operation.