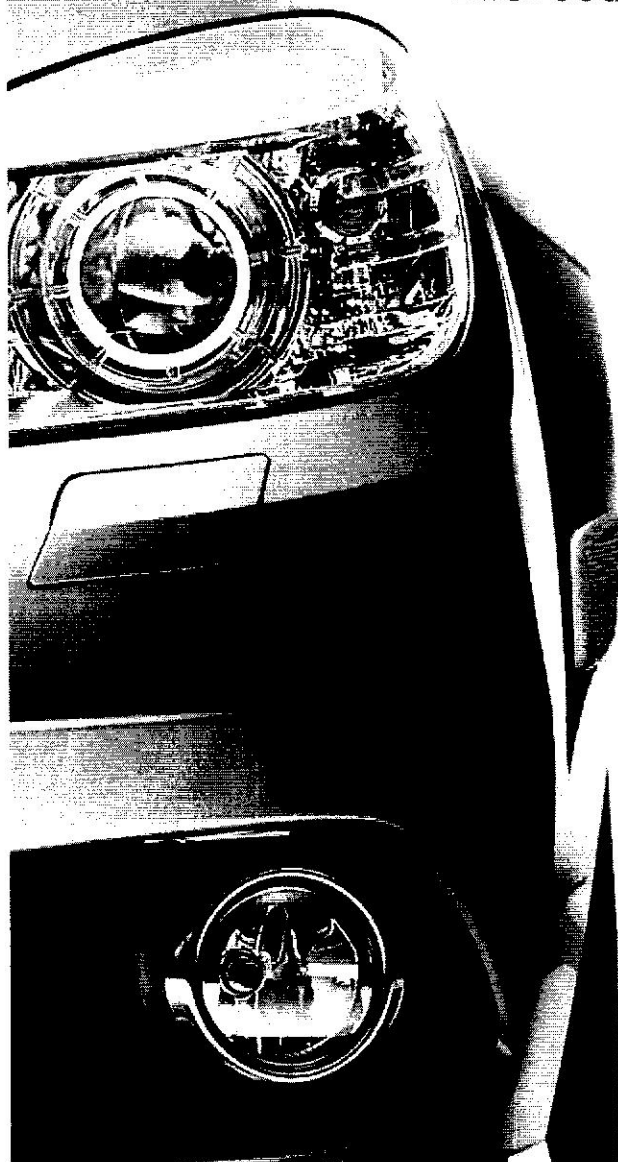


Mercedes-Benz Certified Pre-Owned Inspection and Certification Report



Certification Stoppers

Any of the following IMMEDIATELY eliminates a vehicle from the Mercedes-Benz Certified Pre-Owned (MBCPO) program:

- Over 75,000 miles/over 6 model years old
- Vehicle Master Discrepancy
- Problem found in CARFAX Vehicle History Report
- TMU (True Mileage Unknown)
- Identifiable Structural Damage

Dealer Name ORRIN B HAYES, INC.	Dealer Code 39420	Year & Model 2011 - E350W4	Present Mileage 27869
Vehicle Stock Number ab13081za	Certification Date 2013-06-05	V.I.N. WDDHF8HB7BA267869	Next Scheduled Maintenance 37,869

What This Report Means to You - The Customer

Your purchase of a Mercedes-Benz vehicle demonstrates that you possess sound judgment and impeccable taste. This report shows that your newly acquired pre-owned Mercedes-Benz vehicle has been inspected and when required reconditioned to our exacting standards. Further, it is your assurance that you will receive the same considerate customer service that we provide to our new vehicle owners. You have selected one of the premier vehicles in the world you deserve nothing less. As part of the reconditioning process, body repairs may have been performed on your vehicle. Repairs of a cumulative value in excess of 10% of the vehicle's current market value are described in the Notes section of this form.



Certified Pre-Owned
by Mercedes-Benz

Instructions for Dealer

After completing the inspection and reconditioning secure all necessary signatures and maintain a copy in the service file. After you obtain customer signature, provide customer the original signed ICR and maintain a copy of the signed original in the sales file.

Mechanical Standards

The following is our Certification inspection procedure. This procedure helps insure that your Mercedes-Benz Certified Pre-Owned vehicle has been inspected and when required reconditioned to our exacting standards.



General

- | | | |
|----|---|-------------|
| 1 | Identifiable Structural Damage Verification:
Check for correct body gap
Check gloss level, hue error and cloudiness | OK - Passed |
| 2 | Mileage/History Verification print and attach VMI and CARFAX report
Service according to maintenance schedule OR | OK - Passed |
| 3 | Service if within 5000 miles or 6 months of scheduled maintenance OR
If no recorded service history by MB Dealer then perform service including filters & fluids | Serviced |
| 4 | All Recall and/or other Campaigns Performed | OK - Passed |
| 5 | Current Maintenance and Warranty Booklet | OK - Passed |
| 6 | Current Owner's Manual | OK - Passed |
| 7 | All Spare Keys (Including Wheel Locks if Installed) | OK - Passed |
| 8 | OEM Factory Windows - inspect each window for OEM Factory sticker (Refer to MBCPO Reconditioning Manual for details) | OK - Passed |
| 9 | Roadside Assistance Program Label Affixed | OK - Passed |
| 10 | MBCPO Inspection Label Affixed to B-Pillar | OK - Passed |
| 11 | Perform initial short test, diagnose any current DTCs, if fault code exists, print ECU log, freeze frame data and repair as SDS indicates
Attach printout to RO | OK - Passed |



Engine Compartment and Pre-Road Test Checks

(Fluid levels must be corrected prior to road test)

- | | | |
|----|---|----------------|
| 12 | Engine Oil | Serviced |
| 13 | Transmission Oil | OK - Passed |
| 14 | Rear Axle Oil | OK - Passed |
| 15 | Transfer Case Oil Level | OK - Passed |
| 16 | Front Axle Oil Level | OK - Passed |
| 17 | Engine Compartment/Antifreeze Protection | OK - Passed |
| 18 | Power Steering Fluid | OK - Passed |
| 19 | Brake Fluid & Clutch Fluid | OK - Passed |
| 20 | Windshield Washer Fluid(s) | OK - Passed |
| 21 | Level Control Oil, ADS, ASD | Not Applicable |
| 22 | Battery Condition/Midtronics Test and attach printout | OK - Passed |
| 23 | Verify functionality of any moving linkages on engine | OK - Passed |
| 24 | AdBlue Level - check and refill | Not Applicable |



Engine Component/System - Condition Check & Verification

25	All Emission Control Systems in Place and Functional. Read out DTC's - repair as necessary	OK - Passed
26	Fuel Filter	OK - Passed
27	Spark Plugs (Gas)	OK - Passed
28	Perform Dynamic Compression Test (Vehicles over 60,000 miles)	OK - Passed
29	Fuel Injection System	OK - Passed
30	Ignition System - During SDS Check; Including Routing of Ignition Wires (Gas) if applicable	OK - Passed
31	Check for DTC's of Pre-Glow system	Not Applicable
32	Vacuum Pump; Leak Evidence of Oil in Vacuum Line (Diesel)	Not Applicable
33	Boost Pressure (Diesel and Gasoline)	Not Applicable
34	Air Cleaner / Filter, per maintenance schedule	OK - Passed
35	V-Belts and Poly-V Belt, per maintenance schedule	OK - Passed
36	Engine Mounts	OK - Passed
37	Heating and Ventilation Dust Filter, per maintenance schedule	OK - Passed
38	Active Charcoal Filter/Pre-Filter, per maintenance schedule	OK - Passed
39	Recirculating Air Filter, per maintenance schedule	OK - Passed
40	A/C Refrigerant Charge system, per maintenance schedule	OK - Passed



Electrical Systems and Function Test

41	Fuses (Condition/Proper Rating)	OK - Passed
42	MIL Check; Indicators in Instrument Cluster	OK - Passed
43	Dash Instruments, Clock, Illumination and Dimmer Control	OK - Passed
44	Exterior Rear View Mirrors	OK - Passed
45	Ext. Mirror Fold Back	OK - Passed
46	Interior Rear View Mirror	OK - Passed
47	Automatic Dimming Rear View Mirror	OK - Passed
48	Radio, (Satellite Radio, if any) and Stereo Speaker Function	OK - Passed
49	Tire Pressure Monitoring System - if fault code exists, print ECU log, freeze frame data and repair as SDS indicates Attach printout to RO	OK - Passed
50	CD Changer / Player / DVD rear entertainment system, check functionality	OK - Passed
51	Cellular Telephone, MHI, BlueTooth - Check Functionality	Not Applicable
52	Cigarette Lighter(s)	OK - Passed
53	Voice Control System (Basic Functionality)	OK - Passed
54	Flash-up the newest software if available for all mBrace components and call 1-877-826-6319 for activation	OK - Passed
55	Rocker Switches; Function, Tactile Feel and LED/ Illumination	OK - Passed
56	Steering Column Adjustment and Memory	OK - Passed
57	Seat Adjustments and Memory	OK - Passed
58	Heated Seats/ Ventilated	OK - Passed
59	Front Seat Belt Extenders; (Coupe and Cabriolet)	Not Applicable
60	Front Seat Backrest Latch/Release; (Coupe and Cabriolet)	Not Applicable
61	Front Seat Backrest Latch/Release Chime/ Warning Lamp; (Coupe and Cabriolet)	Not Applicable
62	Rear Window Defroster (Check Current Draw with DMM)	OK - Passed

63	Rear Head Restraint Retraction	OK - Passed
64	Rear Window Sunshade	OK - Passed
65	Horn	OK - Passed
66	Headlamp Low / High Beam & all Exterior Lights, Check Headlight and Foglight adjustment, after the wheel alignment	OK - Passed
67	Rear seat backrest latch/ Warning Lamp	OK - Passed
68	Panorama Roof Function and Rollo Shades	OK - Passed
69	Interior and Entry Lighting	OK - Passed
70	Windshield Wiper/Washer; System/Rear Window Wiper/Washer; Including Wiper Inserts, Headlamp Cleaning System	OK - Passed
71	Check functionality of Air-Scarf	Not Applicable
72	Check functionality of rain-sensor	OK - Passed



Undercarriage/Drivetrain

Note – Lower Engine Encapsulation Cover or Noise Encapsulation Cover to be Removed for Inspection; Must be Installed Prior to the Road Test.

73	Drive Shaft Flex Discs, Couplings and Center Support Brg(s)	OK - Passed
74	Exhaust System/Connections/Supports	OK - Passed
75	Parking Brake and Cables	OK - Passed
76	Brake Lines	OK - Passed
77	Tire Wear (Including spare); Min. Tread Depth = 7/32 in. NOT including TWI; Record tread depth. Replace Tires and Spare regardless of remaining tread if they are older than 6 years	OK - Passed
78	Inspect Wheels / Tires, Correct Tire Pressure (Tires must be DAG approved - See MBUSATIRE.com for correct tire listing for this vehicle)	OK - Passed
79	Check Wheel Bolt Torque	OK - Passed
80	Perform wheel alignment check and perform alignment if needed	OK - Passed
81	Brake Rotors/Pads (Minimum of 50% Pad Material) Measure brake rotors, record results	OK - Passed
82	Shock Absorber/Damper Struts	OK - Passed
83	Suspension Inspection	OK - Passed
84	Self-Leveling Suspension	Not Applicable
85	Front/Rear Axle Rubber Mounts/Bushings	OK - Passed
86	Check Steering Play	OK - Passed
87	Tighten Steering Gear Bolts, for 463	Not Applicable
88	Front Axle Ball Joints	OK - Passed
89	Steering Shock FOR 463	Not Applicable



Chassis/Body

90	Body Structure Inspection	OK - Passed
91	Glass, Lamp Frames and Lenses	OK - Passed
92	Central Locking System Function Test (Interior/Exterior)	OK - Passed
93	Mechanical Locking with All Keys at All Points	OK - Passed
94	Alarm System Function	OK - Passed
95	Power Window Operation from All Points (Including Lock-out)	OK - Passed
96	One Touch & Convenience Closing	OK - Passed
97	Interior Trim; Inspect Dash, Door Panels, Seat Covers, Wood, etc.	Repaired
98	First Aid Kit - Inspect and replace if inner bag has been opened, check for expiration date and replace if necessary	OK - Passed
99	Multi-contour Seats. (Function Check with Engine Running)	OK - Passed