



Mercedes-Benz

Campaign No. 2014120006, January 2015

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Models 212 Model Year 2015**
Replace Second Row Double Seat Belt Buckle

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year 2015 E-Class vehicles the double seat belt buckle in the second row may not have been manufactured according to specifications. Subject vehicles are equipped with seat belt load limiters on all seats except for the rear middle passenger seat. Even in the event of a severe frontal crash, the seat belt load limiter will ensure that the belt load magnitude reached at the right rear passenger seat remains at a non-critical level for an affected double seat belt buckle. However, in the event of a severe frontal crash for the rear middle passenger seat, an affected double seat belt buckle may fail under such loading. This could increase the risk of injury for buckled middle seat passengers under these circumstances. An authorized Mercedes-Benz dealer will therefore replace the second row double seat belt buckle.

Attached is a sample copy of a letter which owners of the affected vehicles will receive.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 1,378 vehicles are involved.

Order No. P-SC-2014120006

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

1. Replace double seat belt buckle (A, Figure 1) for right rear seat belt; refer to WIS: AR91.40-P-1516EW and perform steps 1, 3, 7.

**Figure 1****i Note** (regarding above WIS instructions)

- Disconnection of seat belt buckle switches does not apply to this campaign.
 - Removal of circlip on seat belt buckle mounting bolt does not apply to this campaign.
 - For vehicles with rear entertainment system, the paneling (arrow) on the DVD player must be removed prior to removing the rear seat; refer to WIS: AR82.60-P-7505-01EW.
2. Reassemble in reverse order.

i **Note** (regarding WIS documents referenced in this Procedure):

Replacement of parts not listed in the parts table of this Procedure is not claimable under this campaign. If replacement of additional part(s) is necessary, check coverage prior to submitting under warranty.

Primary Parts Information

| Qty. | Part Name | Part Number | Estimated Replacement Rate |
|------|-------------|-----------------|----------------------------|
| 1 | Belt buckle | A 212 860 06 69 | 100% |

i **Note:**

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Replace right rear seat belt buckle (02-9071).

| Damage Code | Operation Number | Labor Time (hrs.) |
|-------------|------------------|-------------------|
| 92 900 47 7 | 02-9071 | 0.5 |

i **Note**

Operation Number labor times are subject to change.



Mercedes-Benz

Mercedes-Benz USA, LLC

Gareth Joyce

Vice President
Customer Services

IMPORTANT SAFETY RECALL 2014 120006
This notice applies to your vehicle,
Second Row Double Seat Belt Buckle
NHTSA Recall # 14V818

February, 2015

Dear Mercedes-Benz Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2015 E-Class vehicles (sedan and wagon). The second row double seat belt buckle may not have been manufactured according to specifications. Our records indicate that your vehicle is included in the potentially affected population of vehicles.

WE SENT YOU THIS NOTICE BECAUSE WE ARE CONCERNED ABOUT YOUR SAFETY.

Your vehicle is equipped with seat belt load limiters on all front and second row seats except for the second row middle passenger seat. Even in the event of a severe frontal crash, the seat belt load limiter will ensure that the belt load reached at the right rear passenger seat remains at a non-critical level for an affected double seat belt buckle. However, in the event of a severe frontal crash for the second row middle passenger seat, an affected double seat belt buckle may fail under such loading. This could increase the risk of injury for buckled middle seat passengers under these circumstances. We therefore recommend that passengers do not occupy the middle position in the second row until the recall repair has been performed. An authorized Mercedes-Benz dealer will therefore replace the second row double seat belt buckle.

This service will be provided free of charge. We are dedicated to always delivering the Best or Nothing – and respect for your time is a top priority. While the minimum repair time is approximately one half hour, your dealer can provide you with a better estimate of the overall time for this service visit. As a matter of normal service process, an authorized Mercedes-Benz dealer will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time.

For additional information and to schedule an appointment please contact **MERCEDES-BENZ OF ANYTOWN, 201-555-1234** or another authorized dealer, at your earliest convenience. To locate additional authorized dealers see www.MBUSA.com/dealerlocator.

Please mention you are scheduling an appointment to replace your second row double seat belt buckle under Recall Campaign # 2014 120006. You may be asked for your 17-digit Vehicle Identification Number (VIN) which, for your convenience, is located above your name at the top of this letter.

In the event that you are no longer the vehicle owner, or have had a change of address, please complete the reverse side and return the updated information in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with federal regulations.

Should you have any questions or encounter any difficulty regarding this Recall Campaign please contact an authorized Mercedes-Benz dealer. If for any reason a dealer is unable to remedy your situation, we are always happy to hear from you. Please contact us at 1-(800) FOR-MERCEDES (1-800-367-6372). A new vehicle identification number (VIN)-based recall lookup tool, on our MBUSA.com website, now offers a search function that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. See www.MBUSA.com/recall.

If an authorized Mercedes-Benz dealer or MBUSA fails or is unable to perform this service without charge within 60 days, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this situation may cause you.

Sincerely,

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