

Oily, shiny surface or white residues on MB-TeX seat covers

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| Topic number | LI91.18-P-060470 |
| Version | 1 |
| Design group | 91.18 Seat covers |
| Date | 12-19-2014 |
| Validity | Equipment code: 101A / 105A / 118A / 124A / 128A / 131A / 141A / 151A / 158A |
| Reason for change | Damage code extended to head restraints. |

Complaint:

Oily, shiny surface or white residues on MB-TeX seat covers

Cause:

- In cold weather the surface of the MB-TeX can appear oily or shiny (IMG_2055.jpg, IMG_2058.jpg)
- When the material warms up again, the substance evaporates and this can result in white edges on the surface (IMG_2054.jpg)

| Attachments | |
|--------------|---------------------------------|
| File | Description |
| IMG_2054.jpg | Seat cover with white residues |
| IMG_2055.jpg | Seat cover oily/shiny |
| IMG_2058.jpg | Head restraint cover oily/shiny |

Remedy:

1) For customer vehicles with issue only!

Replace the seat cover and head rests, except for the front passenger seat bottom.

The passenger seat bottom cannot be changed at this time because the factory calibration is performed on the cushion/cover/bladder as a complete set.

We are currently in developing a spare part kit, once established, this Tips LI will be updated.

2) For vehicles in dealer inventory

Please clean the seats with warm soapy water solution (do not use aggressive cleaning agents) before releasing to customer.

A final resolution is currently under development, this LI will be updated accordingly.

| Parts | | | | | | |
|-------------|-----|-----|-------------|----------|------|-----|
| Part number | ES1 | ES2 | Designation | Quantity | Note | EPC |
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|--|--|--|--|--|---|
| | | | | | VIN required when ordering parts. Please do NOT order parts for vehicles in dealer inventory as supply is very limited. |
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| Work units | | | | |
|------------|----------------|------|-------------|---------------------------------------|
| Op. no. | Operation text | Time | Damage code | Note |
| | | | 91A04 26 | Left front seat cushion cover |
| | | | 91N04 26 | Right front seat cushion cover |
| | | | 91A15 26 | Left front seat backrest cover |
| | | | 91N15 26 | Right front seat backrest cover |
| | | | 92A73 26 | Left rear seat backrest cover |
| | | | 92N73 26 | Right rear seat backrest cover |
| | | | 92004 26 | Rear seat cushion cover |
| | | | 91A32 26 | Left front seat head restraint cover |
| | | | 91N32 26 | Right front seat head restraint cover |
| | | | 92A22 26 | Left rear seat head restraint cover |
| | | | 92N22 26 | Right rear seat head restraint cover |
| | | | 92522 26 | Center rear seat head restraint cover |

| WIS-References | | | |
|------------------|---|------|------------|
| Document number | Title | Note | Allocation |
| AR91.18-P-1820LW | Remove/install cover on front seat backrest | | Remedy |
| AR91.18-P-1800LW | Remove/install cover on front seat cushion | | Remedy |
| AR91.18-P-1850LW | Remove/install cover on rear seat cushion | | Remedy |
| AR91.18-P-1874LW | Remove/install left rear seat backrest cover | | Remedy |
| AR91.18-P-1878LW | Remove/install right rear seat backrest cover | | Remedy |
| AR91.18-P-1870LW | Remove/install cover on rear seat backrest | | Remedy |