Deactivation of selected MB Apps

Topic number	LI82.85-P-063081
Version	1
Design group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	02-02-2016
Validity	All models with NTG4.5 or higher
Reason for change	"App deactivated" figure added

Complaint:

Selected MB Apps can no longer be launched:

- A message appears saying that the MB App is being deactivated (see example illustration in attachment).

- A message appears saying that the MB App was deactivated (see example illustration in attachment).

- The MB App no longer appears in the MB App list.

Attachments	
File	Description
Announcement_en.jpg	Announcement for deactivation of MB Apps - ENGLISH -
DeactivationMessage.JPG	Announcement for MB App deactived

Cause:

The following MB Apps are being/have been deactivated on the dates specified.

Deactivated on 06/01/2015:

- Facebook

Deactivated on 12/31/2015:

- Google Online Maps
- Google StreetView
- Hotel Finder (HRS Hotel Reservation Service)
- Movie Theather and show times
- Mercedes-Benz Radio
- RSS Reader

Automatic deactivation will occur upon expiration of the current contract period (can no longer be extended):

- Flight Status

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- News Reader

Note:

Some MB Apps are/were only available in selected markets.

Remedy:

These services are no longer supported by Mercedes-Benz.