



Repair Order #: 528388  
 Tag #: T497  
 Advisor: [Redacted]  
 Advisor No. #: [Redacted]

Customer Information	
Customer Number	[Redacted]
Home Phone #:	[Redacted]
Cell Phone #:	[Redacted]
Contact Phone #:	[Redacted]

Vehicle Information	
2016 MB E250BT	
VIN #:	WDDHF9HB3GB310191
Color #:	197-Obsidian_Black
Mileage #:	47241

Job # A	Labor Total:	\$ 0.00
---------	--------------	---------

**CHECK AND REPORT BRAKE IS SQUEAKING AT ALL TIMES. PLEASE CHECK BRAKE CONDITION AS PER "A SERVICE" INSPECTION.**

Correction: I INFORMATION LINE  
 Tech Number: 374 Labor Type: CP

Part Number	Part Description	Qty	List	Parts Total:	\$ 0.00
-------------	------------------	-----	------	--------------	---------

road tested, verify noise from rear brake, Front brake pads (9 mm, (70%) remaining, rear pads have (4) mm, (25%) remaining, front and rear brake rotors scored, rear brake pads uneven worn, recommended replace rear brake for further diagnosis. no authorize.

<b>Job # A Total</b>				<b>\$ 0.00</b>
----------------------	--	--	--	----------------

Job # B	Labor Total:	No Charge
---------	--------------	-----------

**PERFORM SERVICE A WITH PLUS PACKAGE \$450+TAX**

Correction: 001000A1 Service A with Plus Package Perform  
 Tech Number: 374 Labor Type: WPP

Part Number	Part Description	Qty	List	Parts Total:	No Charge
-------------	------------------	-----	------	--------------	-----------

Tire tread depths: L/F (8) mm R/F (8) mm L/R (8) mm R/R (8) mm. Front brake pads (9) mm, (70%) remaining, rear pads have (4) mm, (25%) remaining, Road test after repairs. note== rear brake pads low, brake warning light may come on before next service.

<b>Job # B Total</b>				<b>\$ 0.00</b>
----------------------	--	--	--	----------------

Job # C	Labor Total:	No Charge
---------	--------------	-----------

\* OEM means Original Equipment Manufacturer (factory) Parts | \*\* All parts are New unless specified otherwise.



Repair Order #: 528388  
 Tag #: T497  
 Advisor: [Redacted]  
 Advisor No. #: [Redacted]

**EXTRA WORK FOR: SERVICE: REPLACE FUEL FILTER \$280+TAX**

**Correction:** 07FU12 DIESEL FUEL FILTER, REPLACE.  
 Tech Number: 374 Labor Type: WPP

Part Number	Part Description	Qty	List
-------------	------------------	-----	------

<b>Parts Total:</b>	<b>No Charge</b>
---------------------	------------------

replaced fuel filter.

<b>Job # C Total</b>	<b>\$ 0.00</b>
----------------------	----------------

<b>Job # D</b>	<b>Labor Total:</b>	<b>\$ 0.00</b>
----------------	---------------------	----------------

**C/S: VEHICLE IS DIRTY AND ABLE TO IDENTIFY FINE SCRATCHES**

**Correction:** I INFORMATION LINE  
 Tech Number: 374 Labor Type: CP

Part Number	Part Description	Qty	List
-------------	------------------	-----	------

<b>Parts Total:</b>	<b>\$ 0.00</b>
---------------------	----------------

<b>Job # D Total</b>	<b>\$ 0.00</b>
----------------------	----------------

<b>Job # E</b>	<b>Labor Total:</b>	<b>\$ 0.00</b>
----------------	---------------------	----------------

**CUSTOMER REQUESTED A LOANER**

**Correction:** CC COURTESY VEHICLE TO BE RETURNED ON DAY CLIENT'S VEHICLE IS COMPLETED. IN ADDITION TO THE TERMS OF THE SERVICE RENTAL CAR AGREEMENT, CLIENT ALSO AGREES TO (1) \$50.00 PER DAY FOR DELAYED RETURNS (2) FUEL \$0.23/KM (MIN \$5.00).  
 Sign.....  
 Tech Number: 99 Labor Type: CP

Part Number	Part Description	Qty	List
-------------	------------------	-----	------

<b>Parts Total:</b>	<b>\$ 0.00</b>
---------------------	----------------

<b>Job # E Total</b>	<b>\$ 0.00</b>
----------------------	----------------

<b>Job # F</b>	<b>Labor Total:</b>	<b>\$ 0.00</b>
----------------	---------------------	----------------

\* OEM means Original Equipment Manufacturer (factory) Parts | \*\* All parts are New unless specified otherwise.



Repair Order #: 528388  
 Tag #: T497  
 Advisor: [Redacted]  
 Advisor No. #: [Redacted]

**CUSTOMER IS CONSIDER PPM SELECT 2 SERVICE \$999+TAX**

Correction: I INFORMATION LINE  
 Tech Number: 99 Labor Type: CP

Part Number	Part Description	Qty	List
<b>Parts Total: \$ 0.00</b>			

<b>Job # F Total</b>	<b>\$ 0.00</b>
----------------------	----------------

<b>Job # G</b>	<b>Labor Total: \$ 0.00</b>
----------------	-----------------------------

**NO WASH!!!!!!!!!!!!!!!**

Correction: I INFORMATION LINE  
 Tech Number: 99 Labor Type: CP

Part Number	Part Description	Qty	List
<b>Parts Total: \$ 0.00</b>			

<b>Job # G Total</b>	<b>\$ 0.00</b>
----------------------	----------------

**Miscellaneous**

Job #	PO #	Description
F	9999	2 SERVICE/2 YEARS PPM SELECT

<b>Miscellaneous Total:</b>	<b>\$ 999.00</b>
-----------------------------	------------------

**Amount Totals**

Total Labor: \$ 0.00



Total Parts: \$ 0.00

Gas, Oil, Lube + Sublet + Misc + Sales Tax: \$ 1,128.87



\* OEM means Original Equipment Manufacturer (factory) Parts | \*\* All parts are New unless specified otherwise.



Repair Order #: **528388**  
 Tag #: **T497**  
 Advisor:   
 Advisor No. #: 

**Customer Total: \$ 1,128.87**

**Terms and Acceptance**

Customer acknowledges approval of work described in this Repair Order Summary. Any Warranties on the product sold herein are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express including any implied warranty of merchantability or fitness for a particular purpose. and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

Please look for a survey on your service experience. The manufactures survey will be sent to you by email. If you are not sure if your current email address is on file please check with your service advisor.

We're working hard to make customers for life!



Customer acknowledges receipt of copy.