

## COMAND Online: "Sirius" satellite radio "Sirius" constantly displays the message "Updating Channels"

Topic number	LI82.85-P-058928
Version	1
Design group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	04-21-2014
Validity	NTG4.5: MODEL 117, 156, 166, 172, 176, 204, 207, 212, 218, 231, 246 with code 804 (Model year 2014) or model 463 with code XZ3 and code 536 ("Sirius" satellite radio) and code 512 (COMAND Online with DVD changer) or code 526 (COMAND Online without navigation) or code 527 (COMAND Online) or code 528 (COMAND Online without navigation) or code EU2 (COMAND Online with DVD changer)

Reason for change

### Complaint:

The Audio/COMAND display (A40/8) constantly shows the message "Updating Channels" in the application "Sirius" satellite radio (code 536). Audio output from the most recently tuned satellite radio station is present, but no other satellite radio stations can be selected.

The complaint occurs sporadically after ignition on. Following an ignition cycle, the issue disappears temporarily.

Attachments	
File	Description
Satellite Radio - Updating Channels.jpg	Satellite Radio "Sirius" shows message "Updating Channels"

### Cause:

Under investigation.

### Remedy:

To reset the "Updating Channels" message, please press the "ON" button of the COMAND Online (A40/3) for a period of 10 seconds. This will perform a soft reset of the COMAND Online (A40/3). The issue may return after the next CAN sleep.

Do not replace any parts of the COMAND Online control unit (A40/3) or of the satellite digital audio radio control unit (N87/5) as this will not remedy the issue.

Further repair measures will be communicated via this LI.

Symptoms
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Communication/information / Entertainment / Screen/display / Miscellaneous
Communication/information / Entertainment / Digital radio/Satellite digital audio radio / Acquiring signal functional error
Communication/information / Entertainment / Digital radio/Satellite digital audio radio / Preview channel functional error
Communication/information / Entertainment / Digital radio/Satellite digital audio radio / No reception