

Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2019080019, November 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Various Models**
Model Years 2012-2017

Replace Steering Gear Bolts

Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 12-17 C-Class, CLS-Class, E-Class, GL-Class, GLC-Class, GLE-Class, GLK-Class, GLS-Class, M-Class, S-Class (205, 218, 207, 212, 213, 166, 253, 292, 204, 217, 222 platforms) vehicles, the aluminum bolts of the steering gear housing cover and the aluminum bolts on the power steering rack may corrode over time due to moisture intrusion in combination with aggressive road salt. The corrosion, in combination with driving loads could result in the fracturing of the corroded bolt(s). If all the bolts were to fracture, this could lead to a separation of the power steering unit from the steering rack and could result in power steering failure. An authorized Mercedes-Benz dealer will replace the aluminum bolts of the steering gear housing cover and the aluminum bolts on the power steering rack and seal them, or replace the power steering rack if necessary.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired. Always Check VMI for any open campaigns, and perform accordingly.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.
- **Take into account the 3 different work procedures based on the different models**
- **Do not pre-order electric power steering racks for this topic until initial repair procedure is performed.**

Approximately 398,527 vehicles are affected.

Order No. P-SC-2019080019

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