

Wiper blades make noises (scraping or squeaking)

Topic number	LI82.30-P-064587
Version	1
Design group	82.30 Windshield wipers
Date	08-10-2016
Validity	Model series 213
Reason for change	

Complaint:

Wiper blades make noises (scraping/ squeaking)

Cause:

Under analysis.

Attachments	
File	Description
Bild1.jpg	Photo of wiper blade

Remedy:

Please obtain the following information and send via PTSS case:

1. Take a video of the windshield cleaning: Filmed from outside; operate the windshield washer system with subsequent wiping of the windshield
2. Take a video: With the wiper system switched off, spray water over the outside of the windshield. Film the run-off behavior of the water drops.
3. Take a photo of the certification stamp on the windshield
4. Take photos of the left and right wiper blades as shown in Figure 1 (see attachment)
5. Document current settings of left and right wiper arms (see AR82.30-P-6000LW):

Rest position, left wiper arm:

Reversing position, left wiper arm:

Rest position, right wiper arm:

Reversing position, right wiper arm:

6. Ensure windshield is completely clean
 7. If wiper blades show signs of wear similar to photo attached, please replace
 8. Perform adjustments accd. to AR82.30-P-6000LW
-

XENTRY TIPS

9. Advise customer to not use any sort of wax cycle in an automatic car wash, and to not use any sort of water beading product on the windshield.

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			82A23 H4	
			82N23 H4	

WIS-References			
Document number	Title	Note	Allocation
AR82.30-P-6000LW	Check wiper arms and adjust		Remedy