Sound: Speakers might temporarily not emit sound

Topic number LI82.62-P-067526

Version

Function group 82.62 Loudspeakers, amplifiers, antennas

Date 12-21-2017

Validity Model 213 with code 811

Reason for change

Complaint:

One or more speakers temporarily malfunction.

Both the tweeters as well as the mid-range speakers could be affected.

The behavior would affect all audio sources.

Cause:

The topic is currently being analyzed.

Remedy:

A remedy for this is being investigated. If this behavior arises, please create a PTSS case and explain as precise as possible, which speakers do not emit sound and how often it happens and which situations it occurs.

Note: Replacing parts does not remedy the complaint.

Control unit/fault code		
Control unit	Fault code	Fault text
N40/3 - Sound system (SOUND) (SND55)	-	-