



## Complaint Number: 11132420

**Vehicle Identification Number:** WDDZF6EB7HA190927

**Your Vehicle's Make Model and Model Year:** MERCEDES BENZ E43 AMG 2017

Note: Your VIN, make, model, and year are all protected under the Privacy Act.

**What part of your car was affected?** Brakes

### What happened?

I was just driving home on a city street (9/20/18) at about 35 MPH when unexpectedly the brakes on my E43 locked up launching myself and my passenger forward against our seat belts. The anti-lock brakes engaged; I heard the rear tires "chatter". The car did not come to a complete stop; the brakes disengaged and we rolled forward. Until I realized what happened I thought I hit something. There was no one in front of me, but there was someone behind and beside me. I took the car into Mercedes and they updated the software and checked the sensors and reported back that everything is working properly. Since they did not find anything specific - I feel that the car has a defect that is dangerous to the public and should be recalled until a solution can be demonstrated. The public needs to know about this. Others have reported this exact occurrence. This is a defect that will result in serious injury - or worse. The car has premium package 3 which includes the Active Brake Assist program. I suspect this was the problem. Another person reported this when crossing onto a bridge. That was my specific event also; the car dipped slightly as I went from street pavement to bridge pavement. Please compel Mercedes to take responsible action and take steps necessary to protect the public; regardless of how rare the event may be.

### Files you uploaded.

MB World Forum unintended braking posts.pdf

**When did this happen?** 09/20/2018

**Was there a Crash?** No

**Was there a Fire?** No

**Was there an injury or fatality?** Yes

**Number of fatalities:**

**Number of injuries** 2

**Medical Attention Required?** Yes

**How fast were you going? (in mph)** 35

**About how many miles were on your vehicle at the time of the incident?** 21000

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