Operating safety

⚠ **WARNING** Risk of distraction from information systems and communications equipment

If you operate information and communications equipment integrated in the vehicle when driving, you will be distracted from the traffic situation. This could also cause you to lose control of the vehicle.

▶ Only operate this equipment when the traffic situation permits.

▶ If you cannot be sure of this, stop the vehicle whilst paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

⚠ **WARNING** Risk of distraction from operating mobile communication equipment while the vehicle is in motion

If you operate mobile communication equipment when driving, you will be distracted from the traffic situation. This could also cause you to lose control of the vehicle.

Only operate this equipment when the vehicle is stationary.

For your own safety, always observe the following points when operating mobile communications equipment and especially your voice control system:

- Observe the legal requirements for the country in which you are driving.
- While driving, only operate mobile communications equipment and your voice control system when the traffic conditions permit it. You may otherwise be distracted from the traffic conditions and cause an accident, injuring yourself and others.
- Do not use the voice control system in an emergency as your voice can change and your telephone call can be unnecessarily delayed.
- Familiarize yourself with the voice control system functions before starting the journey.

Operation

Operating the multifunction steering wheel

The Voice Control System is operational approximately thirty seconds after the ignition is switched on.

① 🔇 Switches the sound off/on (ends the Voice Control System)
② 🗣 Starts the Voice Control System
③ 📞 Makes/accepts a call
④ ☎ Rejects/ends a call (ends the Voice Control System)

⑤	➕ Increases the volume
⑥	➖ Decreases the volume

Voice prompting

▶ **To start or continue a dialog:** press the
⌐⌐⌐ button on the multifunction steering
wheel.
You can say a command after an acoustic
signal.

▶ **To correct an entry:** say the Correction
command.

▶ **To select an entry from the selection list:**
say the line number or the contents.

▶ **To browse the selection list:** say the Con-
tinue or Back command.

▶ **To interrupt the dialog:** say the Pause com-
mand.

▶ **To cancel the dialog:** say the Cancel com-
mand.

Operable functions

You can use the Voice Control System to operate
the following equipment, depending on the vehi-
cle's equipment:

• Telephone
• Text messages
• Navigation
• Address book
• Radio
• Audio (memory card, Media Interface, USB
and Bluetooth® audio)
• Vehicle

Command types

A distinction is made between the following
command types:

• **Global commands** can be said at any time
and regardless of the current application,
e.g. the Navigate to, Call or Text message to
commands.

• **Application-specific commands** are only
available for the active application.

① Global commands
② Application-specific commands

On the display next to the active application,
varying global commands and the corresponding
application-specific commands are displayed on
an autocue. This makes entry easier and sup-
ports interactive operation. The list can be scrol-
led or it can be operated by speech or the con-
troller/touchpad.

Entering numbers

Entering numbers:

- The numbers allowed are zero to nine.
- Telephone numbers can be entered as single digits.

Changing the language setting

You can change the language of the Voice Control System via the system language settings. If the set system language is not supported by the Voice Control System, English will be selected.

The Voice Control System is available in English, French and Spanish.

Using Voice Control System effectively
Audible help functions

You receive information and help for:

- **Optimal operation:** say the Help Voice Control System command.

- **Current application:** press the ⟨ ⟩ button on the multifunction steering wheel and say the Help command.
- **Continued dialog:** say the Help command during a voice dialog.
- **Specific system:** call up the help command for the desired system, e.g. Help telephone.

Speech quality improvement

If the Voice Control System does not understand you:

- Only operate the Voice Control System from the driver's seat.
- Say the commands coherently and clearly, but do not exaggerate the words.
- Prevent loud noises, e.g. the blower, from interfering while you make an entry.
- Say the voice tag with the same intonation when creating voice tags.

If an address book entry voice tag is not recognized:

- Only create sensible address book entries in the system/mobile phone, e.g. surname and first name in the correct field.
- Do not use any abbreviations, unnecessary spaces or special characters.
- Create a speaker-dependent voice tag, if necessary.
- Press the ⟨ ⟩ button on the multifunction steering wheel when the desired name is read out.

If a station list entry is not recognized:

- Save a speaker-dependent voice tag for the station.
- Say the Read out station list command.
- Press the ⟨ ⟩ button on the multifunction steering wheel when the desired station is read out.

Essential commands
Switch commands

Switch commands can be used to open certain applications. The command selection can be

used regardless of the application that is cur-
rently active.

Command	Function
Navigation	To switch to navigation mode
Map	To switch to map display
Address book	To switch to address book
Telephone	To switch to telephone mode
Text message	To switch to text messages
Radio	To switch to radio mode
Media	To switch to media mode
USB	To switch to USB
Memory card	To switch to memory card
Internet application <Name>	To start a Mercedes-Benz online application. The application must be called up by touch once prior to use.
Mercedes-Benz Apps	To switch to Mercedes-Benz Apps

Command	Function
Connect	To switch to Internet mode
Vehicle	To switch to vehicle settings
System settings	To switch to system settings

Navigation commands

With the navigation commands, you can enter POIs or conventional addresses as well as make important navigation settings.

Command	Function
Navigate to <Address/POI/Contact>	Universal search for destinations of all types. A search is also performed in the address book contacts, in the navigation database and on the Internet (POIs). The order of the details, e.g. city, street or house number, can be changed.
Address <Address>	Destination entries consisting of city, street and house number
Address in <Country>	Destination entry in a desired country, e.g. address in France
POI <POI>	Destination entry for a POI, e.g. POI Brandenburg Gate. A search is also performed in the navigation database and on the Internet.
POI online search <POI>	To conduct a POI search on the Internet only

Command	Function
Navigate to contact <Name>	Destination entry to a contact in the address book
Enter country Enter city Enter district Enter street Enter intersection Enter house number Enter ZIP code	To enter a country/city/district/street/intersection/house number/ZIP code
Nearest restaurant Nearest parking lot Nearest rest area with restrooms Nearest gas station	To search for nearby restaurants, parking spaces and gas stations
Last destinations	To select a destination from the list of last entered destinations
Alternative routes	To switch route guidance to another route
Start route guidance	To start route guidance after entering a valid destination
Cancel route guidance	To cancel route guidance

Command	Function
Guidance instructions on Guidance instructions off	To switch the route guidance voice output on/off
Show traffic map Hide traffic map	To switch the traffic map on/off
Switch on POI symbols Switch off POI symbols	To switch the POI symbols display on the map on/off

Telephone commands

You can use the telephone commands to make phone calls or search through the address book.

Command	Function
Call <Name>	To make a phone call. All address book names are available.
Call <Number>	To make a phone call.
Find contact <Name>	To search for and display a contact. All address book names are available.
Last phone number	To display the last call
Redial number	To select the last phone number dialed

Radio commands

Radio commands can also be used when the radio application is running in the background.

Command	Function
Station <Name>	To call up receivable or saved stations
<Frequency>	Direct frequency entry
Next station Previous station	To switch to the next available station
Save station	Station is saved in the station list
Show station list	To display the names of all receivable stations
Read out station list	To listen to the names of all receivable stations
Traffic information on Traffic information off	To switch the traffic information service on/off
Radio info on Radio info off	To switch the current station information on/off

Media player commands

Media player commands can also be used when the media player is running in the background.

Command	Function
Play <Track>	The names of all available tracks are accepted during the search
Media search <Track>	The names of all available tracks are accepted during the search
Show all albums Show all artists Show all composers Show all genres Show all tracks Show all playlists	Available albums, artists, composers, genres, tracks or playlists are searched for.
Next track	To select the next track
Previous track	To select the previous track
Random track list on Random track list off	To switch the random track list on/off

Message commands

Text messages can be created, edited and listened to using the message commands.

Command	Function
Text message to <Name>	To create a message. All address book names are available.
Reply	To reply to a message
Forward text message	To forward a message

Vehicle commands

You can use the vehicle commands to directly call up the corresponding menus for the vehicle settings.

Command	Function
Ambient light	To display ambient light settings
Display and styles	To show display settings
Assistance settings	To display assistance settings
Scent	To display fragrancing settings
Energy flow	To display energy flow settings
Ionization	To display ionization settings
Climate control	To display climate control settings

Command	Function
Light	To display light settings
Massage	To display massage settings
Engine data	To display engine data
Seat	To display seat adjustment settings
Consumption	To display consumption
Visualization	To display visualization