



Mercedes-Benz

Campaign No. 2017100004, November 2017

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Models 205, 213, and 253 Model Year 2017**
Replace Electric Power Steering Rack

Daimler AG ('DAG'), the manufacturer of Mercedes-Benz vehicles, has determined that in certain C-Class (205 platform), E-Class (213 platform) and GLC (253 platform) vehicles, the contacts inside the electric power steering control unit might not have been properly welded. If the pins completely lose contact, the electric power steering assist will deactivate, potentially increasing the risk of a crash. An authorized Mercedes-Benz dealer, will replace the electric power steering rack on the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.


Approximately 4 vehicles are involved.


Order No. P-RC-2017100004

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure


1.  Replace electric power steering rack.

 For basic data see **AR46.20-P-0600LW**.

-  After having replaced the steering, the serial number of the new steering gear **must** be documented in **VeDoc**. See **SI46.00-P-0001A** for more information

Primary Parts Information


Qty.	Part Name	Part Number	Estimated Replacement Rate
Models 205.064			
1	Power steering rack	A205 460 11 02	100%
Models 213.049			
1	Power steering rack	A213 460 50 01	100%
Model 213.064			
1	Power steering rack	A213 460 61 01	100%
Model 253.948			
1	Power steering rack	A253 460 70 00	100%

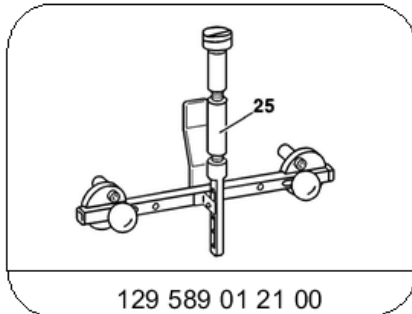
 **Note** (regarding WIS documents referenced in this Procedure):

Replacement of parts not listed in the parts table of this Procedure are not claimable under this campaign. If replacement of additional part(s) is necessary, check coverage prior to submitting under warranty.

 **Note:**

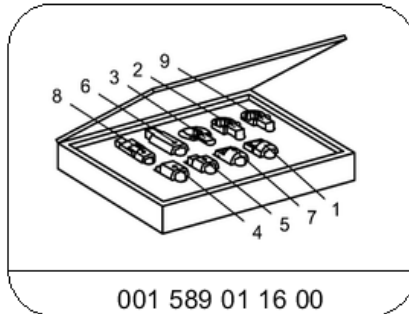
- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

 **Special Tools**



129 589 01 21 00

Retainer device



001 589 01 16 00

Engine mount wrench set

Warranty Information

Operation: Replace power steering rack (02-2113).
 Extra work for: Remove/install engine compartment lining in vehicles with underbody protection (02-9676)
 Perform wheel alignment check (02-9785)
 (Includes: Adjust track of front wheels).

Damage Code	Operation Number	Labor Time (hrs.)
46 941 38 7	02-2113	1.8 (models 205,253)
		1.9 (model 231)
	02-9676	ZM
	02-9785	0.9

 **Note**

Operation Number labor times are subject to change.