

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Joe Haller, Department Manager – Warranty, Gregory Gunther - Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Emission Extended Warranty – Exhaust Valve Assembly MY11-14 CL-Class (216), MY12-16 CLS-Class (218), MY11-16 S-Class (221, 222, 217), MY12-16 E-Class (212, 207), MY12-15 ML-Class (166), MY13-16 SL-Class (231), MY13-15 G-Class (463), MY13-16 GL-Class (166) and MY16 GLE-Class (292,166)	DATE: March 10, 2023

IMPORTANT EMISSION EXTENDED WARRANTY INFORMATION

In our continuing efforts to assure the proper performance of Mercedes-Benz products and to enhance the satisfaction of our customers, Mercedes-Benz USA, LLC (“MBUSA”) is extending the warranty coverage on the exhaust valve system in certain Model Year (“MY”) vehicles listed below as follows:

- MY2011: Original New Vehicle Limited Warranty of 4 years / 50,000 miles New Vehicle **to 12 years / 120,000 miles (whichever occurs first)**
- MY2012: Original New Vehicle Limited Warranty of 4 years / 50,000 miles New Vehicle **to 11 years / 120,000 miles (whichever occurs first)**
- MY2013 – MY 2016: Original New Vehicle Limited Warranty of 4 years / 50,000 miles New Vehicle **to 10 years / 120,000 miles (whichever occurs first)**

This extended warranty applies to the following condition that may necessitate the repair or replacement of components related to the exhaust valve assembly (e.g. exhaust valve, cylinderhead) related to:

- Over time, increased lateral forces may lead to wear in the valve guide and/or seat ring. This issue could potentially cause combustion misfire for cylinder 1 through 8 (right and/or left cylinder head), resulting in an activation of the check engine Malfunction Indicator Lamp (“MIL”) .

Model	Model Years	Sales Designation
<i>CL-Class</i>	2011 – 2014	AMG CL63, CL550 4MATIC
<i>CLS-Class</i>	2012 – 2016	AMG CLS63, AMG CLS63 4MATIC, AMG CLS63 S 4MATIC, CLS550, CLS550 4MATIC
<i>S-Class</i>	2011 – 2016	AMG S63, AMG S63 4MATIC, AMG S63 4MATIC (Coupe), S550, S550 4MATIC, S550 4MATIC (Coupe)
<i>E-Class</i>	2012 – 2016	AMG E63, AMG E63 4MATIC, AMG E63 S 4MATIC, AMG E63 S (Station Wagon), AMG E63 S 4MATIC (Station Wagon), E550 (Cabriolet), E550 (Coupe), E550 4MATIC
<i>ML-Class</i>	2012 – 2015	AMG ML63, ML550 4MATIC
<i>SL-Class</i>	2013 – 2016	AMG SL63, SL550
<i>G-Class</i>	2013 – 2015	AMG G63
<i>GL-Class</i>	2013 – 2016	AMG GL63, GL450 4MATIC, GL550 4MATIC
<i>GLE-Class</i>	2016	AMG GLE63 (Coupe), AMG GLE63, AMG GLE63 S



Please be advised that all repairs being claimed under this extended warranty must have a quick test uploaded with the following fault code information and may be audited.

- P030085 – Combustion misfire has been detected
- P030x85 – Cylinder x misfire detected. (x = the affected cylinder)

All repairs found to be functioning properly or without proper documentation will be returned and the claim debited in full. Only the following damage codes and parts may be claimed for the aforementioned repairs:

Damage Codes:

- 01205 – Valve Seat Exhaust Valve
- 01206 – Valve Guide Exhaust Valve
- 01243 – Cylinder Head Left
- 05202 – Exhaust Valve
- 01241 – Cylinder Head Right
- 01223 – Valve Guide Intake Valve
- 01224 – Valve Seat Intake Valve
- 05201 – Intake Valve

Parts:

- Cylinder Heads - A157010590080 (M157), A2780107603 (M278), A2780107703 (M278), A157010600080 (M157)
- Cylinder Head Gaskets - A2780160125 (M278), A2780160325 (M157), A2780160520 (M278), A2780160720 (M157)
- Exhaust Valve - A2780500427 (M157, M278)

Please note that damage incurred from abuse, accident, vandalism or other non-warrantable causes that are not covered by the New Vehicle Limited Warranty are similarly not covered by this Extended Warranty.

IMPORTANT:

- 1) Always check VMI to determine if a vehicle is covered under the 12 years / 120,000 miles for MY 2011, 11 years / 120,000 miles for MY 2012 and 10 years / 120,000 miles for MY 2013 - 2016 warranty period.
- 2) Quick Test Documentation with fault code information must be uploaded to pXD.

Please check the VIN in NetStar/VMI before scheduling the appointment for the repair. Applicable vehicles will be visible in NetStar/VMI on March 11, 2023.

Approximately two weeks after the posting of this NCU, a letter will be sent to owners notifying them of the warranty extension. If customers have already paid to have a repair related to the conditions specified above, they may be eligible for reimbursement. Please advise the customer to follow the instructions detailed below.



Reimbursement to Customers for Valid Repairs Performed Prior to Warranty Extension

Customers who have already paid to have a repair to the exhaust valve assembly resulting in a check engine MIL activation may be eligible to receive reimbursement.

Requests for reimbursement may include expenses for Mercedes-Benz replacement parts, labor, fees and taxes. Requests for reimbursement costs that were not related to the aforementioned conditions will not be honored.

Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealership and repairs performed by a non-Mercedes-Benz dealership might not be reimbursed.

The following documentation must be presented to the servicing or closest Mercedes-Benz dealership for reimbursement.

Original or clear copy of **all** receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done and who repaired it.
- Only Mercedes-Benz replacement parts were used for the repair.
- Fault Code (DTCs) information belonging to this Warranty Extension (if any).
- The total cost of the repair expense that is being claimed.
- Proof of payment for the repair (copy of front and back of cancelled check, or copy of credit card receipt).
- **Reimbursement will be paid by a check from an authorized Mercedes-Benz dealership.**

Should you have any questions or concerns, please do not hesitate to open a Warranty Services case online.

