

## Overview

### Operating Safety

#### Warning!

Please devote your attention first and foremost to the traffic situation you are in. While the system permits hands-free phone operation, attention to traffic may be diverted not only by physical operation of a phone, but also by the distraction of a phone conversation while driving. As such, for safety reasons, we encourage the driver to stop the vehicle in a safe place before answering or placing a phone call.

For safety reasons, you should only select a destination when the vehicle is stationary.

While the navigation system provides directional assistance, the driver must remain focused on safe driving behavior, especially pay attention to traffic and street signs, and should utilize the system's audio cues while driving.

The navigation system does not supply any information on stop signs, yield signs, traffic regulations or traffic safety rules. Their observance always remains in the driver's personal responsibility. DVD maps do not cover all areas nor all routes within an area.

Traffic regulations always have priority over any route recommendations given.

Bear in mind that at a speed of just 30 mph (approximately 50 km/h), your vehicle is covering a distance of 44 feet (approximately 14 m) every second.

#### Warning


Navigation announcements are intended to direct you while driving without diverting your attention from the road and driving.

Please always use this feature instead of consulting the map display for directions. Consulting the symbols or map display for directions may cause you to divert your attention from driving and increase your risk of an accident.

#### Warning!

Please do not use the Voice Control System in an emergency, as the tone of your voice may change in a stressful situation. This could cause a delay in completing your phone call in a timely manner. This could distract you in an emergency situation and cause you to be involved in an accident.

### Vehicle Equipment

-  This Operator's Manual describes all features, standard or optional, potentially available for your vehicle at the time of purchase. Please be aware that your vehicle might not be equipped with all features described in this manual.

### Symbols Only Used in this Chapter

The following symbols indicate:



that you have to say something



that there is a voice output from the voice control



that the system shows information on the display.

### Usage

You can use the voice control system to operate the following systems depending on the equipment in your vehicle:

- Phone
- Navigation
- Address book
- Audio (radio, satellite radio, DVD changer, memory card, music register, media interface)

Say the commands without pausing between individual words. If you enter a command that does not exist or is incorrect, the voice control system asks you for a new command with Please repeat or Please repeat

your entry!. The voice control confirms important commands to you and gives you instructions in the event of incorrect entries.

### Command Types

Voice control distinguishes between the following types of command:

- **Global commands:**  
These are commands which can be called up at any time (e.g. help, navigation or phone commands).
- **Local commands:**  
These are commands which are only available for the active application (e.g. "Save").

### Active Application

The local commands refer to the application currently shown on the display and to the audio source you are currently listening to. For example, if you are listening to the radio while the navigation application is active on the display, you can operate both applications using voice control.

### Operating Voice Control



- ① Multifunction display
- ② Mute, decreases the volume, increases the volume
- ③ Activates voice control
- ④ Cancels voice control

### Starting the Dialog


- ▶ Switch on the ignition (see the vehicle Operator's Manual).
- i** After the ignition has been switched on, it takes about 30 seconds for the voice control system to be ready for operation. During this period the message Loading Speech Data is displayed.
- ▶ Press the button.  
An acoustic signal confirms that the dialog has been started.
- ▶ Give a command.

### Interrupting the Dialog

If a list appears on the display, you can use the "Pause" command to interrupt the dialog. You can then select an entry using the COMAND controller.

To resume the dialog with voice control, press the  button on the multifunction steering wheel.

### Canceling the Dialog

▶ Press the  button.

or

▶ Say the command `Cancel` (except when creating and storing voice tags, navigation entries or during individualization).

or

▶ Press any button on COMAND.

### Adjusting the Volume

▶ Start the dialog.

▶ Give a command, e.g. `Help`.

▶ Press the  or  button.

The volume increases or decreases during voice output.

or

▶ Set the volume for the voice output on the volume control for COMAND.

### Display Messages

The audible help function can be supplemented by visual help on the display (▷ page 42). If the help function is switched on, the most important commands that are currently possible appear in the display when you start the dialog.

In the address book and navigation system, a selection list is shown in the display if voice control requires additional information from you.

### Entering Numbers

- Digits from “zero” to “nine” are permitted.
- Say the phone number in groups of three to five digits.

### Spell

- The letters of the alphabet and the numbers 0 to 9 are permitted.
- Say the letters in groups of five to seven letters.
- Say each individual letter clearly.

**i** Using individualization, you can fine-tune voice control to your own voice and thus improve voice recognition. The process of individualization is described in chapter “System Settings” (▷ page 42).

**i** If you use individualization, it may impair recognition of other users. Switch off individualization if it makes recognition of other users worse.

### Phone

#### Warning

Some jurisdictions prohibit the driver from using a cellular telephone while driving. Whether or not prohibited by law, for safety reasons, the driver should not use the cellular telephone while the vehicle is in motion. Stop the vehicle in a safe location before placing or answering a call.

If you nonetheless choose to use the mobile phone while driving, please use the handsfree feature and be sure to pay attention to the traffic situation at all times. Use the mobile phone only when road, weather and traffic conditions permit. Otherwise, you may not be able to observe traffic conditions and could endanger yourself and others.

Bear in mind that at a speed of just 30 mph (approximately 50 km/h), your vehicle is covering a distance of 44 feet (approximately 14 m) every second.

## Operation

You can use voice control to:

- place a call by using your voice to input a phone number
- store names and numbers in the address book
- dial a number from the address book
- dial a number from the received calls or latest calls list
- listen to the phone book
- retrieve and manage your voice mail and recorded announcement services
- redial

Voice control recognizes whether:

- your phone is switched on
- your phone is connected via Bluetooth®
- the car phone is registered with the relevant mobile phone network
- it is possible to dial

If it is not possible to dial, voice control issues a message to this effect.

- i** You can still operate your phone using the keypad.

## Commands

### “Phone”

Use the “Phone” command to select the phone application. Use this command if you wish the digits entered to be shown on the display.

### “Help Phone”

Voice control has an extensive help function. Using the “Help Phone” command, you can have all the essential commands for the phone read out (▷ page 206).

### “Dial number”

You can use the “Dial number” command to dial a phone number.









The digits 0 to 9 and the word “Plus” are permitted.


“Plus” replaces the international dialing code, e.g. “00”.

Say the phone number in the form of a continuous string of digits or as blocks of digits, e.g. three to five digits.

Voice control repeats the digits it recognizes after each block of digits (with a pause of about half a second between each block of digits) and waits for you to continue speaking.

Example of dialog:







-  Dial number
-  Please say the number
-  Zero one three zero
-  Zero one three zero
-  Five zero zero five
-  Five zero zero five
-  Okay
-  Dialing number





- i** You can also dial the specified number if you press the  button on the multi-function steering wheel instead of the concluding command “Okay”.


### “Confirm”

While you are entering a number, you can use the “Confirm” command to have all the spoken digits repeated by voice control. Voice control will then prompt you to continue with the entry.

Example of dialog:

-  Dial number
-  Please say the number
-  Zero one three zero
-  Zero one three zero
-  Confirm
-  Zero one three zero. Please continue.

-  Five zero zero five
-  Five zero zero five
-  Okay
-  Dialing number













**i** You can also dial the specified number if you press the  button on the multi-function steering wheel instead of the concluding command Okay.

### “Correction”

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While you are entering a number, you can use the “Correction” command to correct the block of digits last spoken. When you input this command, voice control deletes the last block of digits and repeats the digits input up to this point. Voice control will then prompt you to continue with the entry.

Example of dialog:




-  Dial number
-  Please say the number
-  Zero one three zero
-  Zero one three zero
-  Five zero zero five
-  Five zero zero five
-  Correction
-  Zero one three zero. Please continue.
-  Five zero zero five
-  Five zero zero five
-  Okay
-  Dialing number












### “Delete”

---

While you are entering a number, you can use the “Delete” command to delete all the digits which have been entered. After you have input this command, voice control prompts you to enter additional digits or commands.

Example of dialog:

-  Dial number
-  Please say the number
-  Zero one three zero

-  Zero one three zero
-  Five zero zero five
-  Five zero zero five
-  Delete
-  Number deleted, please say the number again
-  Zero three seven three
-  Zero three seven three
-  Three nine one
-  Three nine one
-  Okay
-  Dialing number

### “Save Name” (Address Book)

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(▷ page 198)

### “Dial Name” (Address Book)

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(▷ page 199)

### “Delete Name” (Address Book)

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(▷ page 199)


### “Read out Phone Book” and “Dialing a Phone Number”

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You can use the “Read out phone book” command to listen to all entries in the phone book in which a phone number is also stored and, if required, select an entry.

Example of dialog:


-  Read out phone book
- The system reads out all the address book entries with phone numbers. If the list contains more than 30 entries, the system asks you to say the name from which the reading shall be started.
-  The system shows the list of phone book entries being read out.


► **To select an entry:** Press the  button immediately after the desired entry has been read out.

**i** If there is more than one phone number for an entry, voice control queries this.

 Do you want to call Smith?

 Home

 Smith home. Dialing.


- ▶ **To cancel the dialog:** Press the  button.  
The system confirms by responding “Cancel”.

### “Redial”

You can use the “Redial” command to redial the number most recently called.

### Managing Announcement Services or Voice Mail

You can also use voice control to manage your voice mail or recorded announcement services.

- ▶ Press the  button while a phone call is in progress.  
An acoustic signal confirms that the system is activated.
- ▶ Say the required digits (“zero” to “nine”).  
or
- ▶ Say the required words “Star” or “Hash”.
- ▶ Say the concluding command “Okay”.  
The system dials the number entered.

## Navigation

### **Warning!**

For safety reasons, you should only select a destination when the vehicle is stationary. While the navigation system provides directional assistance, the driver must remain focused on safe driving behavior, especially pay attention to traffic and street signs, and should utilize the system’s audio cues while driving.

The navigation system does not supply any information on stop signs, yield signs, traffic regulations or traffic safety rules. Their observance always remains in the driver’s personal responsibility. DVD maps do not cover all areas nor all routes within an area. Traffic regulations always have priority over any route recommendations given. Bear in mind that at a speed of just 30 mph (approximately 50 km/h), your vehicle is covering a distance of 44 feet (approximately 14 m) every second.

During route guidance, you will not receive information on:

- traffic lights
- stop and yield signs
- parking or stopping zones
- one-way streets
- narrow bridges
- other traffic regulation data

You should therefore always strictly observe traffic regulations while driving. Drive carefully and always obey traffic laws and road signs, even if they contradict navigation system instructions.



### **Warning!**

Please do not use the Voice Control System in an emergency, as the tone of your voice may change in a stressful situation. This could cause a delay in completing your phone call in a timely manner. This could distract you in an emergency situation and cause you to be involved in an accident.

### Operation

You can use voice control to:

- enter a state
- enter a province
- enter a city
- enter a district (center)

- enter a street
  - enter an intersection
  - enter a house number
  - enter an entire address
  - enter a zip code
  - find address
  - enter a point of interest
  - select one of your previous destinations
  - call up route information
  - store a destination
  - display the map
  - enlarge/reduce the size of the map
  - listen to the destination memory
  - start and stop route guidance
  - switch the guidance instructions on and off
- ▶ To select the navigation application press the  button on the multifunction steering wheel.
  - ▶ Give the “Navigation” command.
  - ▶ Press the  button.
  - ▶ Give one of the navigation commands explained below.


## Commands

You cannot start the route guidance until all the necessary address data has been entered.

### “Help Navigation”/“Help”

Using the “Help navigation” command, you can have all the essential commands for the navigation system read out.

## Entering an Address

-  If voice control fails to recognize your entry, it is advisable to spell the name of

the town and street. Spell names of towns and streets when abroad.

The system guides you completely through the dialog to route guidance. As soon as a valid address is entered (at least the town), you can use the “Start route guidance” command to start the route guidance.

### “Enter state”/“Enter province”

You can use the “Enter state”/“Enter province” command to change the state or province setting of the navigation system.

Example of dialog:



Enter state



Please enter the name of the state



The system shows a numbered list of possible state names on the display. If there is only one entry on the list, voice control asks if it is correct.



Please select a line number



Line number 1



Line number 1 accepted

### “Enter Destination”

You can use the “Enter destination” command to enter a complete address.

The system guides you through the whole dialog. As soon as a valid address is entered (at least the town), you can use the “Start route guidance” command to start the route guidance.

Example of dialog:



Enter destination



Do you want to enter street first or town first?



Town



Please say the name of the town



Albany




















Loading list of towns



The system shows a numbered list of possible city names on the display. If

there is only one entry on the list, voice control asks if it is correct.



-  Please select a line number.
-  Line number 1
-  Line number 1 accepted
-  Would you like to enter a street?
-  Yes
-  Please say the name of the street
-  Park Avenue
-  Loading list of streets
-  The system shows a numbered list of possible street names on the display. If there is only one entry on the list, voice control asks if it is correct.
-  Please select a line number
-  Line number 1
-  Line number 1 accepted
-  Would you like to enter a house number?
-  No
-  Would you like to start route guidance?
-  Yes
-  Starting route guidance

The system stores the selected destination and starts route guidance.









If you give one of the following commands, the system guides you through the dialog to route guidance.

### “Enter Town”

You can use the “Enter town” command to enter any town in the state or province that is currently selected.

-  If the city you require does not appear in the list or the system fails to recognize the name of the town, it can be entered by using the “Spell town” command.
-  You can use the “Next page” or “Previous page” commands to scroll through the list. You can use the “Correction” command to enter the name of the town again.

Example of dialog:

-  Enter town
-  Please say the name of the town
-  Albany
-  Loading list of towns
-  The system shows a numbered list of possible town names on the display. If there is only one entry on the list, voice control asks if it is correct.
-  Please select a line number
-  Line number 1
-  Line number 1 accepted

The town is stored for route guidance.

### “Spell town”

Using the “Spell town” command, you can spell any town. This may be necessary if certain town or street names are not recognized.









Say the letters in the form of a continuous string of letters. In the case of long names, it is not always necessary to spell the whole name. Usually only the first five to seven letters are required.

A list of city names will appear in the display and you can choose the one you require.

Say each individual letter clearly.

It is not easy to avoid confusion of similar-sounding letters (e.g. D and E).

Example of dialog:

-  Spell town
-  Please spell the town
-  F-R-E-N-S
-  Loading list of towns
-  The system shows a numbered list of city names on the display
-  Please select a line number
-  Number three
-  Number three accepted

The town is stored for route guidance.










**i** You can use the “Next page” or “Previous page” commands to scroll through the list. You can use the “Correction” command to spell the town again from the beginning.

**i** Note that the list in the display is sorted according to the probability of voice recognition.

### “Enter District” (Center)

You can use the “Enter district” command to enter an area in a city which you have selected previously.

Example of dialog:

-  Enter district
-  Please say the name of the district
-  Manhattan
-  The system shows a numbered list of districts in the display if the selected city has more than one district
-  Please select a line number
-  Line number 1
-  Line number 1 accepted








The district is stored for route guidance.

### “Enter Street”

You can use the “Enter Street” command to enter the name of any street in the selected city.

**i** If only a few streets are stored for a selected town, they will be displayed for selection immediately after you give the “Enter Street” command.

Example of dialog:

-  Enter Street
-  Please say the name of the street
-  Mabel’s Street
-  The system shows a numbered list of street names on the display
-  Please select a line number
-  Number three
-  Number three accepted

The street name is stored for route guidance.

### “Correction”














If you have entered or spelled a city or street, you can use the “Correction” command to enter the city or street again or spell it from the beginning.

### “Enter Intersection”

You can use the “Intersection” command to specify an intersection of two streets.

#### No street has been entered yet






Example of dialog:




-  Enter Intersection
-  Please say the name of the first street
-  Main street
-  Please select a line number or say continue
-  Number 1
-  Number 1 accepted
-  Please say the name of the intersecting street
-  Mable street
-  Please select a line number or say continue
-  Number 4
-  Number 4 accepted
-  Do you want to start route guidance?
-  Yes

The route guidance to the specified intersection is started.

#### A street has already been entered


Example of dialog:

-  Enter Intersection
-  Please say the name of the intersecting street
-  Mable street
-  Please select a line number or say continue
-  Number 4










-  Number 4 accepted
-  Do you want to start route guidance?
-  Yes

The route guidance to the specified intersection is started.

**In connection with the "Enter Destination" dialog**

-  You can enter an intersection instead of a house number in the "Enter Destination" dialog.

Example of dialog (continues "Enter Destination" dialog):






-  Do want to enter a house number?
-  Enter Intersection
-  Please say the name of the intersecting street
-  Mable street
-  Please select a line number or say continue
-  Number 4
-  Number 4 accepted
-  Do you want to start route guidance?
-  Yes

The route guidance to the specified intersection is started.

**"House Number"**

You can use the "House number" command to specify the house number for the selected street in individual digits.

Example of dialog:













-  House number
-  Please say the house number in single digits
-  Three four
-  Three four
-  Okay

The house number is stored for route guidance.


**"Points of interest" (POI)**

You can use the "Points of interest" command to select specific destinations (gas stations, airports, stations, etc.).

Example of dialog:

-  Point of interest
-  The system shows the following list in the display:
  1. Current position
  2. Other City
  3. Other State
  4. Other Province
-  Please select a line number
-  Line number 1 ...
-  Line number 1 accepted
-  The system shows a numbered list of POI categories
-  Please select a line number or say the category name
-  Line number 5
-  The system shows a numbered list with destinations from the selected category
-  Please select a line number
-  Line number 1
-  Line number 1 accepted

The specific destination which has the number one is stored for route guidance.

-  Depending on the selected area, other lists may be shown.

You can only select points of interest in the state or province the navigation system is set for.







**Selecting next point of interest**

You can use the following commands to select nearby points of interest:

- "Next gas station"
- "Next car park"
- "Next Mercedes-Benz Service"




- “Next restaurant”
- “Next hospital”

Example of dialog:

-  Next gas station
-  The system shows a numbered list of gas stations on the display
-  Please select a line number.
-  Line number 1
-  Line number one accepted. Would you like to start route guidance?
-  Yes

The route guidance for this point of interest is started.

or

-  No
-  Do you want to save the destination?
-  Yes







The dialog continues as shown in the section “Save destination”.

### “Last Destinations”

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You can use the “Last destinations” command to reselect a destination from a list of the previously selected destinations.

Example of dialog:


-  Last destinations
-  The system shows a numbered list of the previously selected destinations
-  Please select a line number
-  Line number 1
-  Line number one accepted. Would you like to start route guidance?
-  Yes

The route guidance for this destination is started.









### “Save Destination”

---

You can use the “Save destination” command to save the current destination in the address book by means of a voice name.

-  If the desired voice name already exists in the address book, the system asks if you want to add the address.

Example of dialog:









-  Save destination
-  Please say the name
-  Smith
-  Please repeat the name
-  Smith
-  Where would you like to save: home or work?
-  Work
-  The destination has been saved.

### “Find Address”

---

You can use the “Find address” command to select a previously saved address and start route guidance.



Example of dialog:

-  Find address
-  Please say the name
-  Smith
-  The system shows a numbered list of saved addresses in the display
-  Please select a line number
-  Line number 1
-  Line number 1 accepted
-  Smith. Starting route guidance.

### “Start Route Guidance”

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When Route Guidance is inactive, you can use the “Start route guidance” command to start route guidance once a valid destination has been entered.

-  Start route guidance
-  Starting route guidance

### “Route Information”

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You can use the “Route information” command to have the following information on your currently planned route read out:

- Distance to destination
- Remaining driving time
- Expected arrival time

### “Guidance Instructions On”

When you use the “Guidance instructions on” command, voice control repeats the last driving tip. If the driving tip output has been switched off up to this point, it is now switched on again.





### “Guidance Instructions Off”

You can use this command to switch off the route guidance voice output.

### “Cancel Route Guidance”



You can use this command to stop route guidance.

Example of dialog:

-  Cancel route guidance
-  Are you sure you want to cancel route guidance?
-  Yes
-  Cancelling route guidance

Voice control cancels route guidance.

or

-  No
-  Continuing route guidance.

The dialog with voice control is terminated. Route guidance remains activated.

### “Zoom In”/“Zoom Out”

You can use these commands to zoom the map display one step in or out.


### “Zoom In Completely”/“Zoom Out Completely”


You can use these commands to set the map display directly to the smallest or largest scale.

### “Read Out Destination Memory”


You can use the “Read out destination memory” command to listen to the entries from the address book’s destination memory and, if required, navigate to one of them.


Example of dialog:

-  Read out destination memory  
The system reads out all entries, from the address book destination memory. If the list contains more than 30 entries, the system asks you to say the name from which the reading shall be started.

-  If you do not say a name, voice control reads out all destination entries.

#### ► To select an entry and set an address:

Press the  button at the selected entry.

-  If there is more than one address, the system asks “Navigate to: home or work?”

-  Home

The system starts route guidance.

- **To cancel the dialog:** Press the  button.

You have canceled the dialog. The system confirms by responding “Cancel”.

### Address Book

#### Warning!

Please devote your attention first and foremost to the traffic situation you are in.

Before your journey, please familiarize yourself with the address book functions.

Only use the Voice Control System when road and traffic conditions permit you to do so.

Otherwise you could be involved in an accident in which you or others could be injured.

## Overview

The address book gives you the option of storing information about people in the form of entries.

Using voice control, you can dial a phone number stored in the address book or start route guidance for a stored address.

Apart from the speaker-dependent voice names stored in the address book, voice control can recognize all the entries in the name fields of the address book. Recognition of the entries in the address book depends on the text that was entered. To make a call you must say the text of the entry.

Check the address book entries for the following:

- The name entries, e.g. last name and first name, are in the right fields.
- Do not use abbreviations or acronyms.
- Avoid unnecessary spaces in names.
- Do not use special characters.

You can improve voice recognition by saving a speaker-dependent voice name for address book entries.

Use a speaker-dependent voice name:

- for names which are difficult to pronounce
- to distinguish names which sound similar
- for names which are not pronounced as they are written



Voice control can store up to 50 of these address book entries by means of a speaker-dependent voice name.

## Operation

You can use voice control at any time to:

- save a name
- select a name
- delete a name
- list the address book
- delete the address book

- open the address book
- open an entry from the address book
- list the phone book
- list the destination memory

- ▶ **To open the address book:** Press the  button on the multifunction steering wheel.
- ▶ Give the “Address book” command.
- ▶ Press the  button.
- ▶ Give one of the address book commands explained below.

## Commands

### “Address Book”

- ▶ **To open the address book:** Say the command “Address book”.

### “Help Address Book”

- ▶ Using the “Help address book” command, you can have all the essential commands for the address book read out.

### “Save Name”

Use the “Save name” command to save a phone number with a voice name for a specific speaker. Use this command for a name which is complicated or which is pronounced differently as it is spelled, for example, because it is a foreign name. When you have given the command “Save Name”, voice control prompts you to enter a phone number.

The digits 0 to 9 and the word “Plus” are permitted.















“Plus” replaces the international dialing code, e.g. “00”.

Say the phone number in the form of a continuous string of digits or as blocks of digits, e.g. three to five digits.

Voice control repeats the digits it recognizes after each block of digits (with a pause of

about half a second between each block of digits) and waits for you to continue speaking. When you have given the command “Okay”, voice control prompts you two or three times to say the name. When repeating the name, make sure that you pronounce it in exactly the same way as you did the first time. Otherwise, the name cannot be saved and voice control aborts the saving procedure.

Example of dialog:

-  Save name
-  Please say the number
-  Zero one three zero
-  Zero one three zero
-  Five zero zero five
-  Five zero zero five
-  Okay
-  Please say the name.
-  Smith
-  Please repeat the name.
-  Smith
-  Would you like to save the number in a category?
-  No
-  Name and number saved

### “Dial Name”




---


You can use the “Dial name” command to place a call by selecting a name from your address book. You can choose either a voice name or say a name entry.

Only say the surname if only the surname is entered in the address book.

Say the surname first and then the first name if both are entered in the address book.

Example of dialog:

-  Dial name
  -  Please say the name
  -  Smith
- If there is more than one phone number for an entry, voice control queries this:

-  Do you want to make a work call or a home call?
- or
- Please select a line number

-  Work








-  Smith work. Dialing number.

### “Find Name”

---

Use the “Find name” command to search for a name in the address book. Voice control then asks what action you want it to perform: for example call the selected number, start route guidance to the saved address or open the entry.

Example of dialog:

-  Find name
  -  Please say the name
  -  Smith
  -  The system shows a numbered list in the display.
  -  Please select a line number.
  -  Line number 1 ...
  -  Line number 1 accepted.
- The system opens the first entry on the list.
- If the selected entry contains at least one phone number or an address, voice control asks whether you want to dial the number or navigate to the stored address.

### “Find Address”

---





(▷ page 196)

### “Delete Name”

---

Use the “Delete name” command to delete a voice name from your address book.

Example of dialog:

-  Delete name
-  Please say the name
-  Smith
-  Do you want to delete Smith?

 Yes


 The voice name has been deleted

### “Read Out Address Book”

You can use the “Read out address book” command to listen to all names and voice names in the address book. You can select an entry during this.

If no name is entered in the name field of the address book, the phone number or the address is read out. A name can be entered later in the name field.


Example of dialog:

 Read out address book

The system reads out all address book entries. If there are more than 30 entries, the system asks from which entry it should start the reading.

**i** If you do not say a name, voice control reads out all address book entries.

#### ► To select an address book entry:

Press the  button at the selected entry.

The entry is selected and shown on the display. Voice control asks whether the selected entry should be called, navigated to or opened.

#### ► To cancel the dialog:

Press the  button.

You have cancelled the dialog. The system confirms by responding “Cancel”.

### “Delete Address Book”


You can use the “Delete address book” command to delete individual voice names or all the voice names in the address book. The address data is not deleted.

### “Open Entry”


You can use the “Open entry” command to open any address book entry.

Example of dialog:


 Open entry

 Please say the name

 Smith

 The system shows a numbered list in the display.

 Please select a line number.

 Line number 1 ...

 Line number 1 accepted.

The system opens the first entry on the list.

If the selected entry contains at least one phone number or an address, voice control asks whether you want to dial the number or navigate to the stored address.

### “Spell Entry”


You can use the “Spell entry” command to open any address book entry by spelling the name.


Say the letters in the form of a continuous string of letters (five to seven letters).


A list of possible entries will appear in the display and you can choose the one you require.

Example of dialog:

 Spell entry

 Please spell the name.

 S-M-I-T-H

 The system shows a numbered list in the display.

 Please select a line number.

 Number four

 Number four accepted

The system opens the fourth entry on the list.

If the selected entry contains at least one phone number or an address, voice control asks whether you want to dial the number or navigate to the stored address.

**i** You can use the “Next page” or “Previous page” commands to scroll through the list.

You can use the “Correction” command to spell the name again.

## Radio and Satellite Radio

### Warning!

Please devote your attention first and foremost to the traffic situation you are in.

Before your journey, please familiarize yourself with the radio functions.



Only use the Voice Control System when road and traffic conditions permit you to do so. Otherwise you could be involved in an accident in which you or others could be injured.

## Operation

You can use voice control to:

- select the waveband
- find a station
- select a frequency (FM, AM)
- select a category (Satellite radio)
- listen to the station list
- save a voice name for a station
- delete a station list (voice names only)
- delete a station (voice name only)
- select a channel number (Satellite radio)

The names of all received and stored stations are available for voice recognition. To improve voice recognition, you can store a voice name for a specific speaker.

- ▶ **To select the radio or satellite radio application:** Press the  button on the multifunction steering wheel.
- ▶ Say the command Radio or Satellite Radio.
- ▶ Press the  button.
- ▶ Say one of the radio or satellite radio commands explained below.

## Commands

You can always give the commands for the radio when you are listening to the radio, even if a different application is shown on the display.

### “Help Radio”

Using the “Help Radio” command, you can have all the commands for the radio read out.

### “Help Satellite Radio”

Using the “Help Satellite Radio” command, you can have all the commands for the satellite radio read out.

### Selecting a Waveband

You can set the waveband with the following commands:

- “FM”
- “AM”

### “Next Station”/“Previous Station”

You can start manual tuning and set the next station using the following commands:

- “Next station”
- “Previous station”

### “Next Category”/“Previous Category”

You can use the following commands to change the category on satellite radio:

- “Next category”
- “Previous category”

### Selecting the Frequency (FM Range)

You can select frequencies within the FM range (87.7 to 107.9 MHz) directly. Voice control also recognizes the words “frequency”, “point” and “megahertz”.

Example of dialog:



Eighty seven point nine megahertz



Voice control sets the frequency.





## Selecting the Frequency (AM Range)

---

You can select frequencies within the AM range (530 to 1710 kHz) directly. Voice control also recognizes the words “frequency” and “kilohertz”.

Example of dialog:

-  Five hundred and thirty kilohertz
-  Voice control sets the frequency.







## “Save Station”

---

Using the “Save station” command you can give a voice name to the station currently selected. You can also use this command to improve voice recognition for difficult names or if you want to use a name of your own. You could, for example, save a station with the name “Favorite station”.

When you have given the command, voice control prompts up to three times to say the station name. When repeating the station name, make sure that you pronounce it in exactly the same way as you did the first time. Otherwise, the name cannot be saved and voice control aborts the saving procedure.

Example of dialog:





-  Save station
-  Please say the station name
-  Favorite station
-  Please repeat the station name.
-  Favorite station
-  The station has been saved.

## “Select Station”

---

Using the “Select station” command, you can select a station.

Example of dialog:



-  Select station
-  Please say the station name
-  Favorite station
-  Voice control sets the station

## “Station 'Favorite Station”

---

Using this command, you can select a station.

Example of dialog:





-  Station 'Favorite station'
-  Voice control sets the station 'Favorite station'

## “Select Category” (Satellite radio)

---

Using the “Select category” command, you can select an available category.

Example of dialog:



-  Select category
-  Please say the category name
-  News
-  Voice control sets the category

## “Category News” (Satellite Radio)

---

Use this command to select a satellite radio category.

Example of dialog:

-  Category news
-  Voice control sets the category

## “Enter Channel Number” (Satellite Radio)


---

Use the command “Enter channel number” to select a satellite radio category.


## “Read Out Station List” and “Selecting a Station”

---

Using the “Read out station list” command, you can hear a list of all receivable stations and choose one from your station list.

-  If voice control does not recognize the station name, have it read out the list of stations. This allows you to check whether you have saved the station you require in the station list.

Example of dialog:

-  Read out station list

The system reads out the station list.

If the station you require is read out:

- ▶ Press the  button.

The system sets the corresponding frequency.







- ▶ **To cancel the dialog:** Press the  button.

You have cancelled the dialog. The system confirms by responding “Cancel”.

### “Delete Station”

You can use the “Delete station” command to delete a voice name for a station from your station list.








Example of dialog:

-  Delete station
-  Which station name do you want to delete?
-  Favorite station
-  Do you want to delete 'Favorite station'?
-  Yes
-  Station deleted.

### “Delete Station List”

You can use the “Delete station list” command to delete all voice names or individual ones from your station list.

Example of dialog:

-  Delete station list
-  Would you like to delete all voice names from the station list?
-  Yes
-  Are you sure?
-  Yes
-  All voice names have been deleted from the station list
-  The system permanently deletes all voice names in the station list.

or






-  No

The system reads out the list of stations.

When the system reads out the stations to be deleted:

- ▶ Press the  button.

The station to be deleted is selected. The system reads out the selected station again.

-  Do you want to delete 'Favorite station'?
-  Yes
-  Station deleted
-  The system deletes the station and reads out the remaining entries in the station list.
- or
-  No

The system continues to read out the list of stations.

## DVD Changer

### Warning

Please devote your attention first and foremost to the traffic situation you are in.

Before your journey, please familiarize yourself with the disc functions.


Only use the Voice Control System when road and traffic conditions permit you to do so.

Otherwise you could be involved in an accident in which you or others could be injured.



### Operation

You can use voice control to:

- select a CD/DVD
- select a track
- select a directory in MP3 operation
- select a group in DVD Audio operation

-  On the command “Next/previous CD/ DVD”, the DVD changer changes from one CD/ DVD to the next, skipping any empty compartments. If you select an empty

compartment with the “CD/DVD 1 to CD/DVD 6” command, the current compartment remains selected.

- ▶ To select the CD application: Press the  button.
- ▶ Say one of the following commands:
  - “CD player/CD changer”
  - “DVD audio”
  - “DVD video”
  - “MP3”
- ▶ Press the  button.
- ▶ Give one of the CD or DVD commands explained below.

## Commands

### “Help CD”/“Help DVD”/“Help MP3”

With the commands:

- “Help CD”
- “Help DVD audio”
- “Help DVD video”
- “Help MP3”

you can have all the commands for the CD, DVD or MP3 read out.

### “Next CD/DVD”

With the “Next CD”/“Next DVD” commands, you can select the next Audio CD/ DVD from your DVD changer.

### “Track 1” to “Track 99”

With the “Track 1” to “Track 99” commands, you can select a track number from the inserted CD/DVD.

### “Next Track”

You can use the “Next track” command to select the next track.

### “Previous Track”

With the “Previous track” or “Repeat track” commands, you can have the track just played repeated. If the command is spoken as the first few seconds of the track are played, the previous track is selected.

### “Group 1” to “Group 9”

With the “Group 1” to “Group 9” commands, you can select a group on an inserted Audio DVD.

### “Next Group”/“Previous Group”

With the “Next group”/“Previous group” commands, you can select the next or previous group on the inserted Audio DVD.

### “Next Folder”/“Previous Folder”

With the “Next folder”/“Previous folder” commands, you can select a folder on the inserted CD/DVD in MP3 mode.

### “Memory Card”

With the “Memory card” command, you can switch to the PCMCIA card on the COMAND system.

### “DVD Video”

With the “DVD video” command, you can start a Video DVD on the COMAND system.

### “Music Register”

With the “Music register” command, you can change to the internal music register (hard disk) of COMAND.

### “Media Interface”

With the “Media interface” command, you can change to the external device that is connected to the media interface of COMAND.

## External Equipment (Aux)

### “Audio Aux”

You can use the “Audio Aux” command to activate the Aux input.

## Command List

In the Command list section, you will find all the main commands for operating voice control. The commands available to you depend on the vehicle’s equipment.

- i** Some functions have several voice commands to facilitate operation. These are grouped together between the separator lines in the list and can be used interchangeably.

### General Commands

- Yes
- Correct
- Okay
- Cancel
- No
- Pause
- Address book
- MP3
- CD changer
- CD
- Navigation
- Route guidance
- Nav
- DVD video
- DVD audio

- Radio
- Satellite radio / Sirius
- Phone
- Messages
- Video
- Correction
- Wrong
- Incorrect
- Help
- Help functions
- Help devices
- Help voice control [system]
- Help voice control/voice control help
- General help
- 0 – 9 (Numbers)
- a – z (Letters of the alphabet)
- Continue
- Go forward
- Next page
- Previous page
- Go back
- Back
- Help radio
- Help phone/help telephone
- Help address book
- Help CD changer
- Help DVD
- Help DVD changer

- Help DVD audio
- Help DVD audio changer

- Help MP3
- Help MP3 changer

- Help navigation
- Help route guidance
- Help nav

### Phone Commands

- Phone
- Telephone on/phone on

- Save
- Save name
- Save number
- Save phone number

- Dial number
- Dial phone number

- Confirm
- Confirm number
- Confirm phone number

- List phone book
- Read out phone book

- Redial
- Redial last number
- Redial last phone number

- Correction
- Incorrect
- Wrong number
- Wrong phone number

- Delete
- Delete name
- Delete phone number

### Navigation Commands

- Navigation
- Route guidance
- Nav

- Guidance/ route guidance instructions on
- Switch guidance/ route guidance instructions on
- Listen to guidance/ route guidance instructions

- Guidance/ route guidance instructions off
- Switch off guidance/ route guidance instructions
- Mute guidance/ route guidance instructions

- House number
- Enter house number

- Map
- Show map
- Map on/switch on map

- Zoom in
- Zoom in on map

- Zoom out
- Zoom out of map

- Zoom out completely

- Zoom in completely

- Enter state

- Change state

- Enter province

- Change province

- Enter destination area

- Another state

- Last destinations

- Enter town

- Enter name of town

- Spell town

- Spell name of town

- District

- Enter district

- Center

- Enter center

- Spell district

- Spell center

- Enter intersection

- Intersection

- Point(s) of interest/POI(s)

- Enter point(s) of interest/POI(s)

- Street

- Enter street

- Name of street

- Enter name of street

- Spell street

- Spell name of street

- Enter destination

- Save destination

- Save address

- Start route guidance/routing/  
destination guidance

- Begin route guidance

- Begin destination guidance

- Continue route guidance/destination  
guidance

- Cancel route guidance/navigation/  
nav/destination guidance

- Exit route guidance/navigation/nav/  
destination guidance

- Stop route guidance/navigation/  
nav/destination guidance

- Terminate route guidance/navigation/  
nav/destination guidance

- Next gas station

- Next Mercedes-Benz Service

- Next workshop

- Next MB service

- Next hospital

- Next car park

- Next restaurant

### Address Book Commands

- Address book

- Read out/play address book

- List address book

- Delete address book

- Spell entry

- Spell name

- Find entry

- Delete name
- Read out/play destination memory
- List destination memory
- <voice\_name\_tu>
- <voice\_name\_ad> car
- <voice\_name\_ad> car phone
- <voice\_name\_ad> landline
- <voice\_name\_ad> landline phone
- <voice\_name\_ad> mobile
- <voice\_name\_ad> mobile phone
- <voice\_name\_ad> phone
- <voice\_name\_ad> work
- <voice\_name\_ad> home
- Work
- Office
- Company/business
- Car
- Car phone
- Landline
- Landline phone
- Mobile
- Mobile phone
- Work car
- Work car phone
- Car phone work/office/business/company
- Work/office/business/company/landline
- Work/office/business/company/landline telephone/phone
- Landline telephone/phone work/office/business/company

- Work/office/business/company/mobile
- Work/office/business/company/phone
- Mobile phone work/office/business/company
- Home
- Home car
- Home car phone
- Car phone home
- Home landline
- Home landline telephone/phone
- Landline telephone/phone home
- Home mobile
- Home mobile phone
- Mobile phone home
- Dial name
- Save name
- Save number
- Save telephone/phone number
- Accept
- Accept name
- Accept phone number
- Okay
- Finished
- <1> - <6>
- Select 1 - select 6
- Number 1 - number 6

### Audio and Video Commands

- Audio

**Radio**

- Radio on
- 87.7 megahertz - 107.9 megahertz
- 87 point 7 to 107 point 9
- 87 point 7 megahertz to 107 point 9 megahertz
- Frequency 87.7 to frequency 107.9
- Frequency 87 point 7 to frequency 107 point 9
- Frequency 87 point 7 megahertz to frequency 107 point 9 megahertz
- FM
- AM
- Weatherband
- Next station
- Other station
- Station search
- Station <voice\_name>
- Delete station
- Save station
- Select station
- List station list
- Read out station list
- Delete station list
- Previous station
- Last station

**Satellite Radio (SIRIUS XM)**

- Satellite Radio on/SIRIUS on
- Next station
- Other channel
- Channel <voice\_name>
- Delete channel
- Save channel
- Select channel
- List channel list
- Read out channel list
- Delete channel list
- Last channel
- Previous station
- Next category
- Previous category
- Category <category name>
- Select category
- List category list
- Read out category list
- Previous category
- Last category

**CD Changer**

- CD changer
- Next CD
- Other CD
- Previous CD
- Last CD



- Next track
- Other track

- Previous track
- Last track
- Repeat/replay track

- CD 1 to CD 6
- CD number 1 to CD number 6

- Track 1 to Track 99
- Track number 1 to Track number 99

### MP3

- MP3
- MP3 changer (on)

- Next MP3
- Other MP3

- Previous MP3
- Last MP3
- Repeat/replay MP3

- Next directory
- Other directory

- Previous directory
- Last directory

- Next track
- Other track

- Previous track
- Last track
- Repeat/replay track

- Track 1 to Track 99
- Track number 1 to Track number 99

- MP3 1 to MP3 6
- MP3 number 1 to MP3 number 99

### Music Register

- Music register
- Hard disk

### Memory Card

- Memory card

### DVD Audio

- DVD audio
- DVD audio changer on

- Next DVD audio
- Other DVD audio

- Previous DVD audio
- Last DVD audio

- Next directory
- Other directory

- Previous directory
- Last directory

- Next group
- Other group

- Previous group
- Last group

- Group 1 to 9
- Group number 1 to 9

- Next track
- Other track
- Previous track
- Last track
- Repeat/replay track
- Track 1 to Track 99
- Track number 1 to Track number 99
- DVD audio 1 to DVD audio 6
- DVD audio number 1 to DVD audio number 6

**Media interface**

- Media interface

**Aux**

Audio aux

**Video**

- Video
- DVD video

**Troubleshooting**

Problem	Possible Cause/Consequence	Suggested Solutions
Voice control does not understand you.	You have not operated the system from the driver's seat.	▶ Only operate the system from the driver's seat.
	You have spoken too exaggeratedly, too loudly or too quietly.	▶ State the commands coherently and clearly without exaggerating.