



Mercedes Auto Care

MAC Auto Care, Inc.

1640 NC 50

Creedmoor, NC 27522

(919) 528-8557

WE APPRECIATE YOUR BUSINESS

Your Service Writer Today Is: MIKE A. Center: RETAIL

12/22/2020
11:43 am

Repair Order #0002164

2014 MERCEDES BENZ GL 450

License :

VIN : 4JGDF7CE1EA300109

Mileage : 104566

Unit #

Trans :

Chas : 166-872

SI : 278-928

TRAN : 722-909

Ext: M-G

Service Requests:

Technician	Service Description	Parts	Labor	Job Total																												
TY	CLIENT STATES WHEN DRIVING THE CHECK ENGINE LIGHT COMES ON- PERFORM DOWN LOAD WITH MERCEDES LAP TOP- FOUND MISFIRE CODE FOR CYL #5- SWAP COILS AND PLUGS FROM CYL #6- KNOWN GOOD CYLINDER- CHECK SMOOTH ENGINE RUNNING- FOUND SAME RESULT- PERFORM COMPRESSION TEST VIA LAP TOP- FOUND 82 RPM DIFFERENCE OF CYL 5 COMPARED TO THE REST- PERFORM MANUAL COMPRESSION TEST OF CYL #5- FOUND 50 PSI LESS THAN ALL OTHER CYLINDERS- APPLIED SHOP AIR TO CYL- FOUND WHISTLE NOISE THROUGH EXHAUST SYSTEM INDICATING FAULTY EXHAUST VALVE OR VALVE SEAT OR STEM ISSUE- CYL HEAD MUST COME OFF FOR INSPECTION- EST \$2,600	56.00	2106.00	2162.00																												
	<table border="0"> <thead> <tr> <th><u>Part Description</u></th> <th><u>Part Price Each</u></th> <th><u>Quantity</u></th> <th><u>Extended</u></th> </tr> </thead> <tbody> <tr> <td>SPARK PLUGS</td> <td>28.00</td> <td>2</td> <td>56.00</td> </tr> </tbody> </table>	<u>Part Description</u>	<u>Part Price Each</u>	<u>Quantity</u>	<u>Extended</u>	SPARK PLUGS	28.00	2	56.00																							
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TY	ONCE CYLINDER HEAD HAS BEEN REMOVED- SEND HEAD TO MACHINE SHOP FOR TEAR DOWN OF HEAD TO DETERMINE EXCATLY WHAT PARTS IT NEEDS- EST \$5,800	418.00	2470.00	2888.00																												
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TY	IF CYLINDER HEAD ASSEMBLY NEEDS TO BE REPLACED- EST \$10,400	4493.00	0.00	4493.00																												
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TY	EXTENDED WARRANTY INFO: CLAIMS PHONE # 1-800-643-9059		0.00																													

