

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A INSPECT CREAKING NOISE COMING FROM DEEP IN THE STEERING COLUMN/BEHIND INSTRUMENT CLUSTER. THIS JUST STARTED 2/4/16 AFTERNOON; WHEN IT STARTED, I ONLY HEARD IT IF I DROVE OVER A BUMP OR UNEVENNESS IN THE ROAD BUT DURING A SHORT DRIVE, I WAS ALSO HEARING THE CREAKING NOISE WHEN TAKING A TURN OR EVEN WHEN ACCELERATING AND NOW IT'S CONSISTENT. BECAUSE THIS ONLY JUST STARTED, I THINK IT'S NOT NORMAL.

CAUSE: .
941015 NOISES FROM SUSPENSION LOCALIZE TECHNICIAN

TEST DRIVE:..... DEPARTURE:
ARRIVAL:..... KM AT
3WMB08 1.50 (N/C)

1 205-323-00-20 SUPPORT BEARING (N/C)
1 205-322-03-84 SPRING SHIM (N/C)
1 205-322-01-84 COIL SPRING SHIM (N/C)
1 253-320-07-30 SHOCK-ABSORBER STRUT (N/C)

320000 REMOVE LEFT FRONT STRUT
3WMB08 1.00 (N/C)

321908 REPLACE LEFT FRONT SUSPENSION STRUT
(SUSPENSION STRUT REMOVED)
3WMB08 0.30 (N/C)

322028 HEAD BEARING FOR SUSPENSION STRUT OF 1ST
VEHICLE AXLE, LOCATION:..... REPLACE (WITH
SUSPENSION STRUT REMOVED)
3WMB08 0.30 (N/C)

,,,,,1544 Road tested for noise. Nec. to connect chassis ear and road
,,,,,test again. Noise if loudest at top of left front strut, being
,,,,,transmitted to interior through cross brace to bulk head. Replaced left
,,,,,front strut and upper strut mount. Road test again, no noise heard.

B LOANER CAR PROVIDED
9000 LOANER CAR PROVIDED

3 CM 0.00 0.00 0.00

DISCLAIMER OF WARRANTIES

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. All items with an "88" suffix are remanufactured.

AUTHORIZATION FOR REPAIRS

"I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspections. An express mechanic's lien is hereby acknowledged on the above vehicle to secure the amount of repairs thereto. Not responsible for damage from freezing due to lack of antifreeze."

CUSTOMER SIGNATURE _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	