

CUSTOMER #: 10 [REDACTED]

89877

# MERCEDES BENZ OF MCKINNEY

2080 North Central Expressway  
McKinney, TX 75070  
Phone: (469) 678-3100  
Service Direct: (469) 678-3130

\*INVOICE\*

ARIEL SIMS  
[REDACTED]

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Mercedes-Benz

HOME [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1233 CRISTIAN MALDONADO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	20	MERCEDES-BENZ TR GLE	[REDACTED]		57159 / 57169	T3510	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
26FEB24 DD			19:00 26FEB24			CASH	05MAR24
R.O. OPENED	READY	OPTIONS:					

11:12 26FEB24 15:58 05MAR24

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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CC CREATED 2024-02-23  
04:02:00PM TAKEN BY URSULA GARCIA

## Thank You For Your Business!



Mercedes-Benz

Any warranties on the products sold hereby are those of the manufacturer. The Seller, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	6436.88
PARTS AMOUNT	3977.59
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	99.95
TOTAL CHARGES	10514.42
LESS INSURANCE	0.00
SALES TAX	336.40
PLEASE PAY THIS AMOUNT	10850.82

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26FEB24 DD			19:00 26FEB24			CASH	05MAR24
R.O. OPENED	READY	OPTIONS:					

11:12 26FEB24	15:58 05MAR24						
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
OPERATIONS AFTER REPAIRS.							

\*\*\*\*\*

B MISC MISC. COMPLAINT  
1180 CC 0.00 0.00 0.00 0.00 0.00 0.00  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00  
\*\*\*\*\*

C \*No Interval Due Vehicle History Indicates No Maintenance Interval Due  
\*Inspect and Adjust Tire Pressures Reset Tire Monitoring System  
NIDB NO INTERVAL DUE BASIC  
1180 IPS (N/C)  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00  
\*\*\*\*\*

D \*Complimentary Multipoint Inspection ... a \$74.95 Value  
IMB PERFORM MERCEDES- BENZ VEHICLE INSPECTION.  
INCLUDES SETTING TIRE PRESSURE ACCORDING TO  
MANUFACTURER'S SPECIFICATIONS AND  
REACTIVATING TIRE PRESSURE MONITOR SYSTEM.  
1180 IPS (N/C)  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00  
\*\*\*\*\*

E \*Complimentary Car Wash  
WASH PERFORM EXTERIOR WASH  
1180 CMNT 0.00 0.00 0.00 0.00 0.00 0.00  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00  
\*\*\*\*\*

\*\*\*\*\*

ESTIMATE: 267.20 26FEB24 11:12 SA: 1233

CONTACT:

\*\*\*\*\*

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	LABOR AMOUNT	
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES	
	TOTAL CHARGES	
	LESS INSURANCE	
	SALES TAX	
	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT

CUSTOMER #: 1 [REDACTED]

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DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
26FEB24 DD			19:00 26FEB24			CASH	05MAR24
R.O. OPENED	READY	OPTIONS:					

Dropped for diagnosis  
 11:12 26FEB24 15:58 05MAR24  
 I approved the job on 3/4/24 @ 4:35 pm Less than 24 hours to finish job

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A C/S: CHECK ENGINE LIGHT WHILE DRIVING, ROUGH IDdle WHILE IN DRIVE AND CAN BE HEARD WHEN STOPPED							
CAUSE: CYLINDER HEAD							
MISC MISC. COMPLAINT							
			1180	CC		6436.88	6436.88
1	264-010-67-07	PARTS KIT, CYLINDER HEAD			2650.00	2650.00	2650.00
10	000-016-05-69-64	CYLINDER HEAD BOLT			17.05	17.05	170.50
1	274-142-01-80	MULTI-HOLE SEAL			28.90	28.90	28.90
6	000-989-79-02-19-BIFU	MB GENUINE ENGINE OIL 5W-40 MB 229.5			8.43	8.43	50.58
4	270-096-01-80	ELASTOMER-MOLDED SEAL			28.90	28.90	115.60
1	270-180-01-09	TS OIL FILTER ELEMENT			21.44	21.44	21.44
6	000-990-84-19	SCREW WITH FEATURE			7.68	7.68	46.08
2	910143-008006	SCREW			6.59	6.59	13.18
20	001-990-57-22-64	SCREW, ROUND HEXAL. HEAD			5.44	5.44	108.80
1	270-015-02-00	END COVER			12.60	12.60	12.60
8	271-142-00-72	NUT			5.10	5.10	40.80
8	000-990-32-24	STUD BOLT WITH FEATURE			5.12	5.12	40.96
1	260-050-20-00-28	CHAIN TENSIONER			241.50	241.50	241.50
2	000-997-64-20	PROTECTIVE CAP			6.40	6.40	12.80
1	000-997-62-20	EXPANSION PLUG			11.28	11.28	11.28
1	000-997-57-11	O-RING			6.40	6.40	6.40
1	003-989-98-20-10	SEALANT MB			33.15	33.15	33.15
1	000-995-14-33	PROFILE CLAMP F EXHAUST			26.25	26.25	26.25
1	270-016-00-80-64	GASKET, CIRCUMFERENTIAL			12.90	12.90	12.90
4	177-072-00-00	TS SPRING F INJECTOR			33.20	33.20	132.80
1	000-989-68-07-09-0109	G40 ANTIFREEZE			35.07	35.07	35.07
1	024-997-10-45	O-RING			13.20	13.20	13.20
4	000-159-05-00	SPARK PLUG			25.96	25.96	103.84
4	022-997-98-48	SEAL RING			12.24	12.24	48.96
PARTS: 3977.59 LABOR: 6436.88 OTHER: 0.00 TOTAL LINE A:							10414.47

57169 CYLINDER HEAD 28.00 VERIFIED CONCERN. FOUND SEVERAL FAULTS, MISFIRES, INJECTOR ADJUSTMENT AND MIXTURE FORMATIONS. FOUND DUE TO CYLINDER HEAD. REPLACED CYLINDER HEAD. VERIFIED CORRECT WORKING How was concern verified?

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