

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Joe Haller, Senior Manager – Warranty, Gregory Gunther - Senior Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Emission Extended Warranty – Exhaust Valve Assembly MY19-22 A-Class (177), GLA-Class (H247), CLA-Class (118) and GLB-Class (X247)	DATE: August 04, 2023

IMPORTANT EMISSION EXTENDED WARRANTY INFORMATION

In our continuing efforts to assure the proper performance of Mercedes-Benz products and to enhance the satisfaction of our customers, Mercedes-Benz USA, LLC (“MBUSA”) is extending the warranty coverage on the exhaust valve system in certain Model Year (“MY”) vehicles listed below from the original New Vehicle Limited Warranty of 4 years/50,000 miles to 15 years/150,000 miles (whichever occurs first).

This extended warranty applies to the condition described below that may necessitate the repair or replacement of components related to the exhaust valve assembly (e.g. exhaust valve, cylinder head).

- The valve guide and/or seat ring may wear over time due to increased lateral forces during operation. This could potentially cause combustion misfire for cylinder 1 through 4, resulting in an activation of the check engine Malfunction Indicator Lamp (“MIL”).

The following models are included in this emission extended warranty

Model	Model Years	Sales Designation
<i>A-Class</i>	2019 – 2022	A 220, A 220 4MATIC, AMG A 35, AMG A 35 4MATIC
<i>CLA-Class</i>	2020 – 2022	CLA 250, CLA 250 4MATIC, AMG CLA 35, AMG CLA 35 4MATIC
<i>GLA-Class</i>	2021 – 2022	GLA 250, GLA 250 4MATIC, AMG GLA 35, AMG GLA 35 4MATIC,
<i>GLB-Class</i>	2020 – 2022	GLB 250, GLB 250 4MATIC, AMG GLB 35, AMG GLB 35 4MATIC

Please be advised that all repairs being claimed under this extended warranty must have a Quick Test uploaded with the following fault code information, and may be audited.

- P030085 – Combustion misfire has been detected
- P030x85 – Cylinder x misfire detected. (x = the affected cylinder)
- P1CEF85 - Injector injection quantity adjustment for cylinder balancing has almost reached the upper limit value at at least one cylinder.
- P1CE577 - Injector injection quantity adjustment for uniform mixture formation has detected an excessively lean mixture at at least one cylinder.



All repairs found to be functioning properly or without proper documentation will be returned and the claim debited in full. Only the following damage codes and parts may be claimed for the aforementioned repairs:

Damage Codes:

- 01201 – Cylinder Head
- 05202 – Exhaust Valve
- 01205 – Valve seat ring exhaust valve
- 01206 – Valve Guide Exhaust Valve

Part(s): Quantity	Part Name	Part Numer
01	Cylinder Head	*

*The replacement parts must be determined according to the equipment variant for the vehicle identification number via the parts process in Xentry Portal.

Please note that damage incurred from abuse, accident, vandalism or other non-warrantable causes that are not covered by the New Vehicle Limited Warranty are similarly not covered by this Extended Warranty.

IMPORTANT:

- 1) Always check VMI to determine if a vehicle is covered under the 15 years / 150,000 miles warranty period.
- 2) Quick Test Documentation with fault code information must be uploaded to pXD.

Please check the VIN in NetStar/VMI before scheduling the appointment for the repair. Applicable vehicles will be visible in NetStar/VMI on August 04, 2023.

Approximately two weeks after the posting of this NCU, a letter will be sent to owners notifying them of the warranty extension. If customers have already paid to have a repair related to the conditions specified above, they may be eligible for reimbursement. Please advise the customer to follow the instructions detailed below.



Reimbursement to Customers for Valid Repairs Performed Prior to Warranty Extension

Customers who have already paid to have a repair to the exhaust valve assembly resulting in a check engine MIL activation may be eligible to receive reimbursement.

Requests for reimbursement may include expenses for Mercedes-Benz replacement parts, labor, fees and taxes. Requests for reimbursement costs that were not related to the aforementioned conditions will not be honored.

Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealership and repairs performed by a non-Mercedes-Benz dealership might not be reimbursed.

The following documentation must be presented to the servicing or closest Mercedes-Benz dealership for reimbursement.

Original or clear copy of **all** receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done and who repaired it.
- Only Mercedes-Benz replacement parts were used for the repair.
- Fault Code (DTCs) information belonging to this Warranty Extension (if any).
- The total cost of the repair expense that is being claimed.
- Proof of payment for the repair (copy of front and back of cancelled check, or copy of credit card receipt).
- **Reimbursement will be paid by a check from an authorized Mercedes-Benz dealership.**

Should you have any questions or concerns, please do not hesitate to open a Warranty Services case online.

