

# IMPORTANT SAFETY RECALL

Mercedes-Benz USA, LLC  
A Mercedes-Benz Group AG Company  
One Mercedes-Benz Drive  
Sandy Springs, GA 30328  
Phone: (800) 367-6372

This notice applies to your vehicle, VIN: 4JGFB8KB [REDACTED] 355976  
Inspect & Repair Rear Door Trim Bar Mounting  
MBUSA ID: 2022090010, NHTSA Recall ID: 22V680

4JGFB8KB [REDACTED]  
Arthur Cook [REDACTED] P-1 T15 Pl  
252 Overlook Rdg  
Carbondale, CO 81623-8662



- Remedy parts are now available for your vehicle.
- Schedule an appointment with your authorized Mercedes-Benz dealership as soon as possible. e This repair will be provided FREE of charge.

November, 2022

Dear Mercedes-Benz Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain model year 2020-2022 GLE-Class and GLS-Class vehicles. Our records indicate that your vehicle is included in the affected population.

What is the issue?

The rear door window trim bars might not be properly secured, and they may detach. Detached trim bars may cause a road hazard which could increase the risk of a crash or injury.

What will your Mercedes-Benz Dealership do?

An authorized Mercedes-Benz dealer will inspect and secure the trim bars on the rear door windows , if necessary. This vehicle repair will be provided at no cost to you. While the minimum repair time can be less than 30 minutes, your dealership can provide you with a better estimate of the overall time for this service visit. As a matter of normal service process, an authorized Mercedes-Benz dealer will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time. You will not be charged for other service or repairs unless so requested.



- Steps-
  - Find your nearest authorized Mercedes-Benz dealership at [mbusa.com/recalls](https://mbusa.com/recalls) to schedule your recall repair.

Please mention you are scheduling an appointment for Mercedes-Benz Recall Campaign 2022090010.

◦ You may be asked for your VIN, which for your convenience is located at the top of this letter.

We apologize for any inconvenience this may have caused and look forward to taking care of this important safety recall campaign.

Sincerely,

Don't wait. Find an authorized Mercedes-Benz dealership near you at [mbusa.com/recall](https://mbusa.com/recall) and schedule the recall repair right away.



Mercedes-Benz USA