

Please note: Remote Start roll-out for specific MY 16 model lines is subject to change. Confirm availability with your dealer.

**BENEFITS:**

- ▶ A customer’s smartphone becomes a remote control for their vehicle, providing a greater sense of control and convenience.
- ▶ The vehicle can be started from virtually anywhere with cellular service or WiFi.
- ▶ The ability to remotely start the engine to pre-condition the climate within the cabin allows customers to begin their drive in comfort.

**REQUIREMENTS:**

- ▶ Completed mbrace subscriber agreement
- ▶ Apple iPhone<sup>®</sup> (iOS 7.x or 8.x) or Android<sup>™</sup>-based phone (OS 2.3 or later)
- ▶ mbrace Mobile Application, v 6.0 or later
- ▶ Available on MY2016 or newer lines:
  - GLC
  - GLE/GLE Coupe
  - GLS
  - C
  - CLA
  - GLA
  - S/S Coupe
  - Maybach
- ▶ Vehicle cellular service

**FEATURES:**

- ▶ One of a few vehicles on the market with this capability via a smartphone
- ▶ Remote Start is a solution from Mercedes-Benz, not an aftermarket product

## Remote Start:

Start the engine remotely to pre-condition the vehicle’s climate with the mbrace<sup>®</sup> Mobile Application.

## Service Description:

Remote Start allows customers to start their vehicle’s engine with the mbrace Mobile Application for iOS and Android platforms. The vehicle will heat or cool the interior to the last temperature setting.

To initiate Remote Start, the customer launches the mbrace Mobile Application on their iPhone<sup>®</sup> or Android<sup>™</sup>-based smartphone. From the key fob image the customer taps the Remote Start Icon. The mbrace Mobile Application will display the last date and time the vehicle was started. The current interior temperature will also be shown. The vehicle will run for ten minutes and shut off automatically, or until the customer turns it off, whichever comes first.

A remote start request can be stopped by tapping the Cancel Icon or the Stop Icon on the mbrace Mobile Application after the vehicle has started. For reasons pertaining to safety, customers can only use Remote Start two consecutive times. If there is a third attempt the customer will receive a message prompting them to start their vehicle using a key.

## How It Works:

- STEP 1:** The customer launches the mbrace Mobile Application, v 6.0 or later.
- STEP 2:** The customer taps the Remote Start Icon on the key fob image then taps the Start Icon.
- STEP 3:** After the Start Icon has been tapped a message will appear: “The Remote Start process has been initiated. Please wait.” A status line will appear that indicates the progress of the remote start process. The customer may cancel the remote start request by tapping the Cancel Icon.

If the remote start request was unsuccessful a message will appear stating “Unable to Complete Remote Start” along with the possible reason it did not start, including:

- Doors are unlocked
- Key is in the ignition
- Vehicle is not in “Park”
- Doors, windows, sunroof, trunk, or hood are not closed
- Panic alarm or hazard blinkers are engaged
- Fuel tank contains less than 5 gallons
- Engine is already running
- Vehicle previously started remotely twice

