

Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2017050022, December 2017

Revision C

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Models 166 and 292 Model Year 2017**
Carry out commissioning of instrument cluster

Daimler AG ('DAG'), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY17 GLE-Class and GLS-Class (166 and 292 platform) vehicles, the instrument cluster software may not correspond to current series production specification, which may lead to an incorrectly displayed service interval. An authorized Mercedes-Benz dealer will update the instrument cluster software for the affected vehicles.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.


Approximately 17,718 vehicles are affected.

Order No. P-SC-2017050022

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

i Note:

- Use DAS/Xentry 07/17 with all associated patches or higher.
- Follow the steps exactly as described in DAS/Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the “pre-call” check list before contacting UHD
- Refer to Star Diagnosis System (SDS) Best Practices Guide.

1. Perform SCN coding in instrument cluster control unit:

Control units view → Information and communication → Instrument cluster → Adaptations → Initial control unit startup → Initial startup of the already installed control unit.

i Follow on screen instructions.

Warranty Information

Operation: Connect/disconnect battery charger (02-5058)
 Star Diagnosis System (SDS), Connect/disconnect (02-4762)
 Update instrument cluster control unit software (02-9334)

Damage Code	Operation Number	Labor Time (hrs.)
54 990 38 8	02-5058	0.1
	02-4762	0.1
	02-9334	0.1

i Note

Operation Number labor times are subject to change.