

GREGORY A WILLIAMS

INVOICE

Invoice #: 506544



Mercedes-Benz

JANET L WEBB

2979 UPPER DR

LAKE OSWEGO, OR 97035-3661

Home: 503-636-4086

Bus: 503-548-9454

Customer #: 604328

Tag #: T291

MERCEDES-BENZ OF PORTLAND #223

1605 SW NAITO PARWAY

PORTLAND, OR 97201

PHONE: (503) 228-8351

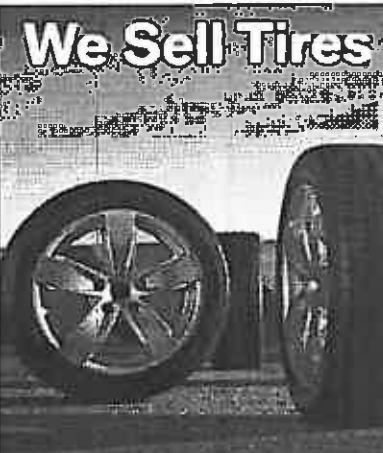
FAX: (503) 223-7577

Cell: 503-799-4980 Email: email|gwilliams@srgpartnership.com| Service Advisor: 96376 VALARIE SMITH

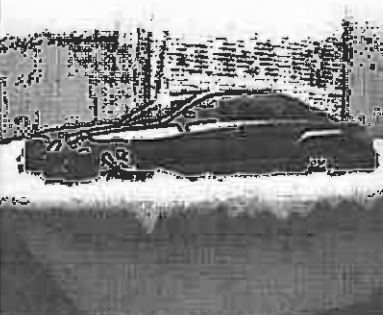
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
PEWTER	06	MERCEDES-BENZ K5-ML3	4JGBB86E66A019901	SL52051	59095	59227			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
06JUL05			17:00 12SEP11			CASH	19SEP11	10:58 12SEP11	16:34 19SEP11

OPTIONS: STK:6LP0640 DLR:66604 AXL:Z1 1JGILLIAMS@SRGPARTNERSHIP.COM

mbportlandcares.com
[888] 503-1780



Does Your Mercedes-Benz
Need A Spa Day?



Call To Set Up Your
Appointment Today

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CLIENT STATES THERE IS A NOISE IN THE DRIVELINE POSSIBLY OR WHEEL BEARING. VERIFIED BY SHAUN / / 330000 REPLACED FRONT DIFFERENTIAL							
				96301 CS		805.36	805.36
				96301 W3			(N/C)
1				164-330-24-02 AXLE HOUSING	1077.30	1077.30	1077.30
				CS			(N/C)
				W3			
1				001-989-17-03-10 HYPOID TRANS	10.31	10.31	10.31
				CS			(N/C)
				W3			
2				001-990-91-54 UNION NUT	2.85	2.85	5.70
				CS			(N/C)
				W3			
2				002-990-09-54 NUT	1.04	1.04	2.08
				CS			(N/C)
				W3			
2				002-990-70-50 NUT	0.88	0.88	1.76
				CS			(N/C)
				W3			
SPLIT FOR LINE A 100 LABOR							
SPLIT FOR LINE A 25/75 PARTS							
PARTS: 1097.15 LABOR: 805.36 OTHER: 0.00 TOTAL LINE A: 1902.51							
59227 **DSA 75% OF PARTS PER SERVICE MANAGER**33-0000 96301/630							
INSPECTED FOR NOISE WHEN DRIVING 15-30MPH. VERIFIED. NOISE PERFORMED DIAGNOSIS TO LOCATE NOISE. FOUND NOISE FROM FRONT DIFFERENTIAL. DRAINED OIL. FOUND METAL DEBRIS IN OIL, VERIFIED BY SHOP FORMAN. TOPPED OFF FLUID LEVELS AT THIS TIME. CUSTOMER REQUESTS VEHICLE BACK BY END OF DAY. PARTS WOULD HAVE TO BE SPECIAL ORDERED. INSTALLED SPECIAL ORDER FRONT DIFFERENTIAL. REPLACED NUTS AS NEEDED. ADJUSTED FLUID LEVEL AFTER INSTALL. PERFORMED TEST DRIVE. SUSPECTED NOISE IS NO LONGER HEARD.							

B **VEHICLE MUST BE DONE TODAY**							
101 DONE							

<p>"I acknowledge notice and oral approval of an increase in the original estimated price. Signature or initials"</p> <p>STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT In the course of servicing, OE equivalent parts may be used.</p> <p>The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. Any dispute between customer and the dealership arising from or related to this vehicle or this transaction will be settled by mandatory and binding arbitration pursuant to the Federal Arbitration Act 9 U.S.C § 1 et. seq. The arbitration shall be conducted by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at law or in equity.</p> <p>CUSTOMER SIGNATURE</p>	<p>ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.</p> <p>(DRIVER) DEALER GENERAL MANAGER OR AUTHORIZED PERSON (DATE)</p>	LABOR AMOUNT	<p>DESCRIPTION</p> <p>TOTALS</p>
		PARTS AMOUNT	
GAS, OIL, LUBE			
SUBLET AMOUNT			
MISC. CHARGES			
TOTAL CHARGES			
LESS INS/DED/DIS			
SALES TAX			
PLEASE PAY THIS AMOUNT			

GREGORY A WILLIAMS
JANET L WEBB
 2979 UPPER DR
 LAKE OSWEGO, OR 97035-3661
 Home: 503-636-4086 Bus: 503-548-9454 Customer #: **604328**

INVOICE

Invoice #: **506544**



Mercedes-Benz

Tag #: **T291**

MERCEDES-BENZ OF PORTLAND #223

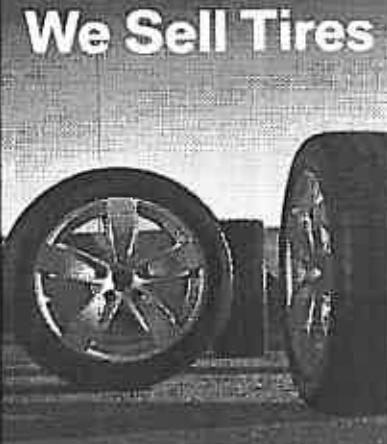
1605 SW NAITO PARWAY
 PORTLAND, OR 97201
 PHONE: (503) 228-8351
 FAX: (503) 223-7577

Cell: 503-799-4980 Email: email|gwilliams@srgpartnership.com|work Service Advisor: **96376 VALARIE SMITH**

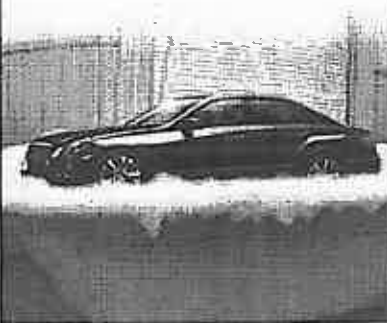
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
PEWTER	06	MERCEDES-BENZ K5-ML3	4JGBB86E66A019901	SL52051	59095	59227			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
06JUL05			17:00 12SEP11			CASH	19SEP11	10:58 12SEP11	16:34 19SEP11

OPTIONS: STK:6LP0640 DLR:66604 AXL:Z1 1|GWILLIAMS@SRGPARTNERSHIP.COM

mbportlandcares.com
 [888] 503-1780



Does Your Mercedes-Benz
 Need A Spa Day?



Call To Set Up Your
 Appointment Today

LINE OPCODE TECH TYPE HOURS

LIST	NET	TOTAL
96301 CS	0.00	0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00		TOTAL LINE B: 0.00

THANKS FROM ALL OF US AT MERCEDES BENZ OF PORTLAND. WE HOPE YOU ARE COMPLETELY SATISFIED WITH YOUR SERVICE. YOU MAY RECEIVE A SURVEY IN THE FUTURE, IF YOU CAN'T ANSWER "COMPLETELY SATISFIED", PLEASE CALL OUR SERVICE MANAGER SHANNON BAIN AT 503-228-8351 THANKS AGAIN, AND HAVE A GREAT DAY!!!



"I acknowledge notice and oral approval of an increase in the original estimated price.
 Signature or initials"

STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT
 In the course of servicing, OE equivalent parts may be used.

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. Any dispute between customer and the dealership arising from or related to this vehicle or this transaction will be settled by mandatory and binding arbitration pursuant to the Federal Arbitration Act 9 U.S.C § 1 et. seq. The arbitration shall be conducted by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at law or in equity.

CUSTOMER SIGNATURE

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

LABOR AMOUNT	805.36
PARTS AMOUNT	1097.15
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	1902.51
LESS INS/DED/DIS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	1902.51