



Repair

TSB

Maint.

Estimator

Worksheet

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## DAMAGES TO SEAT COVERS TECHNICAL SERVICE BULLETIN

Reference Number(s): LI91.18-P-053842 Version 2,Â Date of Issue:Â February 23, 2016  
Mercedes-Benz: All models  
Design Group: 91.18 Seat covers  
Reason For Change: Adaptation of warrantable Items

### COMPLAINT

Seat covers cracking, cut or show abnormal fading or discoloration.

### CAUSE

1. Seat covers hardened and became brittle or residue is left behind due to improper non-approved cleaning chemicals.
2. Seat covers are subjected to outside influence such as liquid damage, lotions etc.
3. Damage caused by sharp objects.
4. Discoloration due to chemicals coming off of clothing.
5. Normal wear of material

**NOTE:** See pictures for examples of what above damages look like.

### ATTACHMENTS

#### ATTACHMENTS

File	Description



cut 2



cut 3



cut 4



After Market Cleaning Residue

## REMEDY

In order to maintain the quality as delivered for as long as possible, regular and suitable care on the part of the customer is important. A detailed listing of the correct cleaning methods by models and equipment variants can be obtained from WIS document AP68.00-P-1000ZZ.

In most cases, these are not warrantable repairs and will be debited by the QEC. If unsure of repair claim, please use Upfront Declaration as needed.

**NOTE:** Please See [LI91.18-P-063341](#) for "166 Antique Finish"  
Please See [LI91.10-P-063393](#) for "Splitting Seat Covers"

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