

TEIN Service Form

Date	9/17/2010	
Customer	PHI PHAM	
Date Received	9/16/2010	
Product(s)	BS for W203 x4	
<input checked="" type="checkbox"/> Initial Inspection (External Inspection)	Date: 9/17/2010	
Estimated Total Price	*See Notes Below*	
Estimated Completion Date	4-5 Weeks	
Complete Inspection (Product Dis-assembly)	Date: _____	
<input checked="" type="checkbox"/> Finished Service	Date: 10/26/2010	
Total for completed services/ parts with return shipping		
Paypal	Pre-payment [^]	C.O.D. [^]
\$723.25	\$702.17	\$715.02

Reference # OHE-09162010
TEIN USA, Inc. Tel: 562.861.9161 9798 Firestone Blvd. Fax: 562.861.9171

Estimate does not include return shipping of product

Total includes services, parts, UPS Ground shipping (unless otherwise noted), and any fees related to payment method.
--

[^] Payment must be made in the form of certified check or money order in US funds (certified check only for International Customers). Payable to TEIN USA, Inc. For Pre-Payment please remit payment to: TEIN USA - West, 9798 Firestone Blvd., Downey, CA 90241. For C.O.D. please present certified check or money order to delivery driver at time of delivery. (Paypal and Credit Card payments would incur a 3% service fee.)

Notes

Please choose from one of the three payment methods available to you. Once a choice has been made if you could reply back with your decision.

Detailed Parts/ Service Information

Part Number	Description	Qty	Unit Cost	Total Cost	Note
Estimate B					
0-BSST/0-BSSA	Standard overhaul for BS	4	\$75.00	\$300.00	
	Piston Rod (Front)	2	\$45.00	\$90.00	
	Piston Rod (Rear)	1	\$35.00	\$35.00	
	Internal Parts	1	\$116.00	\$116.00	
	Air Freight Fee from Japan to US	1	\$73.00	\$73.00	
P-BU1	Eye-ring Bushing Replacement	2	\$15.00	\$30.00	
	Eye-ring Bushings	2	\$16.00	\$32.00	
	Return Shipping Fee	1	\$26.17	\$26.17	
Total:				\$702.17	

*Estimated completion date is based off of immediate approval of service. If there are substantial delays in Customer Authorization the completion ETA will no longer be valid.

**Special Order item, needs to be ordered from Japan. If the parts are back ordered in Japan, then additional time may be needed for the parts to be produced.

a This is an estimate or approximation. During actual service some parts may need to be removed or added from this estimate.

b The total price is a range because the dampers have not been completely dis-assembled. Our initial inspection is a detailed visual inspection of the outside of the dampers only. Once approval is given for service, the dampers will be dis-assembled, and internal parts will be carefully inspected. The price of internal parts which may need to be replaced would be added to the Total Estimate Price Range.

c Item requested by customer

OPT Optional Service
By signing below customer agrees and understands above stated information. This is a quote on price and time needed to complete TEIN product service. Prices and ETA are subject to change.

IMPORTANT NOTICE - MUST READ

Product pending repair approval or cancellation require a customer decision within 2 months from the date the estimate was emailed or disclosed. Any service estimates without approval/ cancellation communication within the 2 months would then be discarded. Once authorization is given for service, orders cannot be canceled. Completed products must be paid for in full 6 months after completion date or will become property of TEIN USA. TEIN USA is not liable for any repair product completed, cancelled or abandoned after the full 6 month period. Any cancelled repair product abandoned or unclaimed after 6 full months will be disposed of by TEIN USA.

Customer Authorization to Perform Service

Signature _____ Date _____