



Mercedes-Benz

Mercedes-Benz USA, LLC

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Customer Assistance Center

Mercedes-Benz New Car Limited Warranty Addendum

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Dear Mercedes-Benz Owner:

The purpose of this letter is to advise you of additional benefits that Mercedes-Benz is providing you with respect to your vehicle ownership.

To further support you, Mercedes-Benz will extend the warranty on Model Year 2000–2006 S-Class and CL-Class vehicles with respect to the instrument cluster. The warranty is extended, with respect to the instrument cluster, from 4 years/50,000 miles to 10 years with unlimited miles from the vehicle's warranty start date. This extension of the Basic Limited Warranty coverage applies to the vehicle regardless of ownership. Note: Any repairs under this extended warranty should be performed by an authorized Mercedes-Benz dealership. Standard warranty terms and exclusions apply, including the exclusions with respect to extra expenses, as identified in the Service and Warranty Information Booklet.

Please contact your authorized Mercedes-Benz dealership for assistance or additional information. If your dealer is unable to remedy your situation, please contact us at 1-800-FOR-MERCEdes (1-800-367-6372).

Please apply the enclosed warranty extension addendum to the inside back cover of your vehicle's Service and Warranty Information Booklet for future reference.

We hope you are enjoying your Mercedes and we apologize for any inconvenience you may have experienced.

Sincerely,



Reimbursement to Customers for Repairs Performed Prior to Extended Warranty

If you have already **paid** to have this condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealer. The following documentation must be presented to your dealer for reimbursement.

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done and who repaired it.
- The total cost of the repair expense that is being claimed.
- Proof of payment of repair (copy of front and back of cancelled check, or copy of credit card receipt).
- Reimbursement will be made by check from your dealer. If your claim is denied you will receive a letter from MBUSA within 60 days of receipt with the reason(s) for the denial.

Please speak with your dealer concerning this matter.

Mercedes-Benz New Car Limited Warranty Coverage Addendum

**Warranty Coverage Extension
(Instrument Cluster)**

The following applies to the Instrument Cluster for model years 2000-2006 S- and CL-Class vehicles.

This extension of the Mercedes-Benz New Car Limited Warranty applies to these vehicles regardless of ownership.

The Mercedes-Benz New Car Limited Warranty coverage on the Instrument Cluster is extended to 10 years with unlimited miles from the vehicle's warranty start date.

All of the other warranty terms apply to this extension.



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