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Revision a: Revised text and added image.

SUBJECT: Models 216 and 221 as of MY2010, Models 207, 212 as of MY2011

Models 172, 204, 218 as of MY2012

Navigation Copy Protection on Navigation Units with Hard Disk Navigation

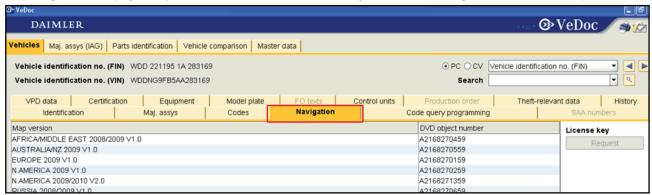
With the introduction of the NTG 3.5 (as of MY 2010 216/221), copy protection has been applied to hard disk navigation units. As a result, installation of updated map data (along with the DVD), requires a six-digit alphanumeric activation code, without this code the map update would not be possible.

The exact vehicle-specific activation code is in the VeDoc system. When requesting a new activation code (new license) in VeDoc, an invoicing process is automatically initiated, which is used to bill the new license.

Renewals on previously generated activation codes are free of charge. The activation code should be written right onto the DVD or the cover with an indelible ink pen, there maybe some circumstances where this activation code (PIN) would be needed in the future.

Updated map data installation and activation code entry is covered in the COMAND operating instructions.

A Navigation tab (Figure 1) is now available in the VeDoc system for handling activation code requests.



The VeDoc Navigation tab is only visible and active with an authorized user ID via specific request to the VeDoc Administrator to grant the specific user special provisions to create copy protection activation code. Only when the user has these provisions, the "Navigation" tab is visible. Further, this tab is visible for the authorized user when the chosen vehicle is equipped with a copy-protected COMAND.

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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An activation code cannot be defined for vehicles that have been registered as stolen or locked.

For hard disk navigation units without copy protection, a valid license (DVD) is required for each individual update procedure.

NOTE: Please notify your sales and warehouse personnel about this to ensure that customers are made aware of this when purchasing an update DVD.

## Example from an actual VIN:

For this example VIN, note the navigation map database version installed. If a new (update) navigation database DVD is available for order, you will see this information under "Possible map versions" in the bottom of the split screen. There maybe more than one version available for update depending on how old the existing map version. The databases are in ascending order and the highest number listed in the "Possible map versions" section is the latest available at that time.

**Important:** Please be careful when selecting the map version as the one you select (even if it's NOT the latest) is the one you will be charged for, thus, if in error you select 2, your workshop will be charged for two copy protection fees.

