

Mercedes-Benz USA, LLC
One Mercedes Drive
Montvale, NJ 07645
1-800-FOR-MERCEDES
MBUSA.com

Additional parts and services may be recommended for which standard charges will apply. Applicable taxes, shop and disposal fees are additional and are not subject to the offer. Cannot be combined with any other discounted offers. Other limitations may apply.

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How to order a
spare or replacement key.

Mercedes-Benz

The key to your security.

At Mercedes-Benz we engineer our vehicles to adhere to the most uncompromising standards – so why would we settle for less when it comes to protecting our drivers? Actually, we don't.

Our scrutiny is your peace of mind

Only you, or someone authorized by you can order a replacement key from your local Mercedes-Benz dealer. In order to do so, your dealer will require proof of identity and vehicle ownership with original documents, including the following:*



If you are the current owner of the vehicle:

- The vehicle's current state registration.
- A current identity card, passport, or drivers license.

If you are an authorized person:

- The vehicle's current state registration.
- A current identity card, passport, or drivers license for the authorized individual.
- Signed and dated authorization from the owner of the vehicle for which the key is being requested.

**(duplicated or photocopied documentation will not be accepted)*

Activating your key. Once you, or an authorized person, has provided the appropriate documents, your dealer will need to synchronize the key to your vehicle before it can be used.

In order to do so, the dealer will need access to your vehicle.

FOR MORE INFORMATION PLEASE VISIT MBUSA.COM OR CONTACT YOUR LOCAL AUTHORIZED MERCEDES-BENZ DEALER.

