## Cracking Noise from Seat Rail (P-B-91.10/147, March 24, 2008)

Topic number LI91.10-P-045699

Version

Design group 91.10 Front seats

Date 01-21-2009

Validity Model 221.171/176/177/179/186

Reason for change

#### Complaint:

Cracking Noise from Seat Rail

#### Cause:

If you receive customer reports in the above model vehicles of cracking noises coming from the seat rails while traveling on rough roads, this may be due to not enough lubricant between the upper and lower rail at the end of the seat rail.

#### Remedy:

To resolve, perform the following.

- 1. Using the power seat controls, move the seat all the way forward and all the way up.
- 2. Using a brush, apply grease as shown in Figure 1 to the lower rail that is closest to the transmission tunnel.
- 3. Continue to apply grease to the end of the seat rail (Figure 2).

[i] Note: The following allowable labor operations should be used when submitting a warranty claim for this repair. This information has been generated on March 24, 2008. Please refer to Netstar -> Star TekInfo -> Star Time for the most current labor time allowance.

Attachments						
File	Description					
figure_1.jpg	Figure 1					
figure_2.jpg	Figure 2					

Parts								
Part number	ES1	ES2	Designation	Quantity	Note	EPC		
A002 989 07 51			Grease		Sufficient for 10 applications, Submit as Local Purchase – GEA00525, Qty 1, handling is included			

### Operation numbers/damage codes

# XENTRY TIPS

Op. no.	Operation text	Time	Damage code	Note
91-0000	APPLY GREASE TO DRIVER SIDE SE- AT RAILS	0.1 hrs. *	91273 36	* Maximum time allowed with a separate time punch. Ensure that punches are labeled as NON time.  Model Indicators: AA, AB, AC, AD, AE
91-0000	APPLY GREASE TO PASSENGER SIDE SEAT RAILS	0.1 hrs. *		* Maximum time allowed with a separate time punch. Ensure that punches are labeled as NON time.  Model Indicators: AA, AB, AC, AD, AE