

# XENTRY TIPS

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## "Data connection temporarily unavailable" displayed for MB Apps or no internet connection via the WiFi Hotspot

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Topic number	LI82.95-P-065585
Version	1
Design group	82.95 Emergency call system
Date	01-24-2017
Validity	All vehicles equipped with NTG 5*1 and 5*2 and an active MB Apps subscription
Reason for change	

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### Complaint:

When launching MB Apps, IP Radio, or browsing via the in-car WiFi hotspot a message may be displayed that there is no data connection available.

### Cause:

Virtual Private Network client at the Daimler Vehicle Backend.

### Remedy:

Upgraded hardware to handle Virtual Private Network connections will be integrated. Integration is expected to be completed in February 2017.

Completion of integration will be communicated via this document. Until this point, intermittent connection complaints may be experienced.