Service Campaign Bulletir

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# **Service Campaign Bulletin**



Campaign No. 2015080005, September 2015

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: Model 217 (S-Coupe) Model Years 2015 - 2016,

Model 222 (S-Class) Model Years 2014 – 2016 Update Software for Keyless-Go Control Module

This Service Campaign has been initiated because Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has determined that on the subject vehicles, the software of the control module for the Keyless-Go function does not correspond to the current series production configuration. It is possible that the vehicle cannot be unlocked or started using the Keyless-Go function. To correct this condition an authorized Mercedes-Benz dealer will update the Keyless-Go control module software at the next dealer visit.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 31,837 vehicles are affected.

Order No. P-SC-2015080005

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

#### **Procedure**

## i Note

- Use DAS/Xentry 07-08/15 with add-on 4766 or higher.
- Follow the steps exactly as described in DAS/Xentry.
- Connect battery charger (battery voltage >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the "pre-call" check list before contacting UHD
- Refer to Star Diagnosis System (SDS) Best Practices Guide.
- 1. Update software for KEYLESS-GO control module:

Control units view → Body → KG → KEYLESS-GO → Adaptations → Control unit update → Update of control unit software then follow on-screen instructions.

2. Perform SCN coding in KEYLESS-GO control module:

Control units view → Body → KG → KEYLESS-GO → Adaptations → Control unit update → Update of SCN coding then follow on-screen instructions.

The following allowable labor operation should be used when submitting a warranty claim for this repair:

### **Warranty Information**

Operation: Connect/disconnect battery charger (02-5058)

Star Diagnosis System (SDS), Connect/disconnect (02-4762) Update software of KEYLESS-GO control module (02-9249)

Includes: Perform SCN coding

Damage Code	Operation Number	Labor Time (hrs.)
80 960 34 8	02-5058	0.1
	02-4762	0.1
	02-9249	0.3

### $oxed{\mathbf{i}}_{\mathsf{Note}}$

Operation Number labor times are subject to change.